



OGAWA



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Ogawa is grateful to have received these awards:



Ogawa Wellness Hubs: -Malaysia-Singapore-Vietnam-Philippines-Indonesia
-Myanmar-India-China-Hong Kong-Taiwan-Turkey-Pakistan
-Saudi Arabia-Mauritius-Russia-France-Canada

Safety Instructions

i. Usage environment

- Do not use the appliance in a wet condition or dusty environment as this may result in malfunction or electric shock.
- Do not use the appliance in the bathroom.
- Do not place or store the appliance where it can fall or be pulled into a tub or sink.
- Place the appliance in a safe location.
- Do not use or sit on the appliance when driving the car.
- Do not expose the appliance to a heater or direct sunlight.

ii. Unsuitable user

If you are experiencing health complications or conditions as stated below, please consult your doctor before use:

- Suffering from heart disease
- Pregnancy
- Any health concerns

iii. When the product should not be used

- If the use exceeds 15 minutes at one time.
- This unit should not be used by children or invalids without adult supervision.
- Do not use this product before sleep.
- If the fabric cover is torn.
- If liquid is spilled onto the appliance.
- If the user feels abnormal or severe pain during the massage.
- If the user detects any malfunction or other abnormal conditions during operation.
- If there is lightning.

iv. Caution and warning

- Do not use any attachments that are not recommended by OGAWA.

Safety Instructions

- Do not operate this appliance if it has a damaged cord or plug. Please return the unit to OGAWA Service Center for examination and repairs.
- Do not insert your hands or any object into the massager's vents and gaps.
- Use the heated surfaces carefully. It should not be used by children or incapacitated persons. May be dangerous.
- Do not lift or carry this appliance by the power cord or any cord.
- This product is only intended for home use only. Commercial use is prohibited.
- Do not cover the appliance during operation.
- Do not crush appliance and avoid it from sharp folds.

v. Note

- Please read these safety notes thoroughly beforehand to ensure the safety and correct use of the appliance.
- The appliance is not intended for use by persons suffering from physical, sensory or mental disabilities, or persons who lack experience and knowledge about the product. They need to be supervised and instructed by a person responsible for their safety.
- Extensive usage could lead to excessive heating and shorter product lifespan. Should this occur, discontinue usage and allow the unit to cool before operating.
- Some levels of noise during usage are normal due to vibration.
- Consult the doctor before use if the person using it is under medication or with a medical condition. Please do not use the product if you are not feeling well.
- Do not increase the room temperature abruptly if the appliance is used in the cold room. It is advisable that the temperature should increase gradually to a normal level.
- If the appliance is stored in a cold place or in a warm environment, please wait for one hour before use to reach the optimum massaging level.

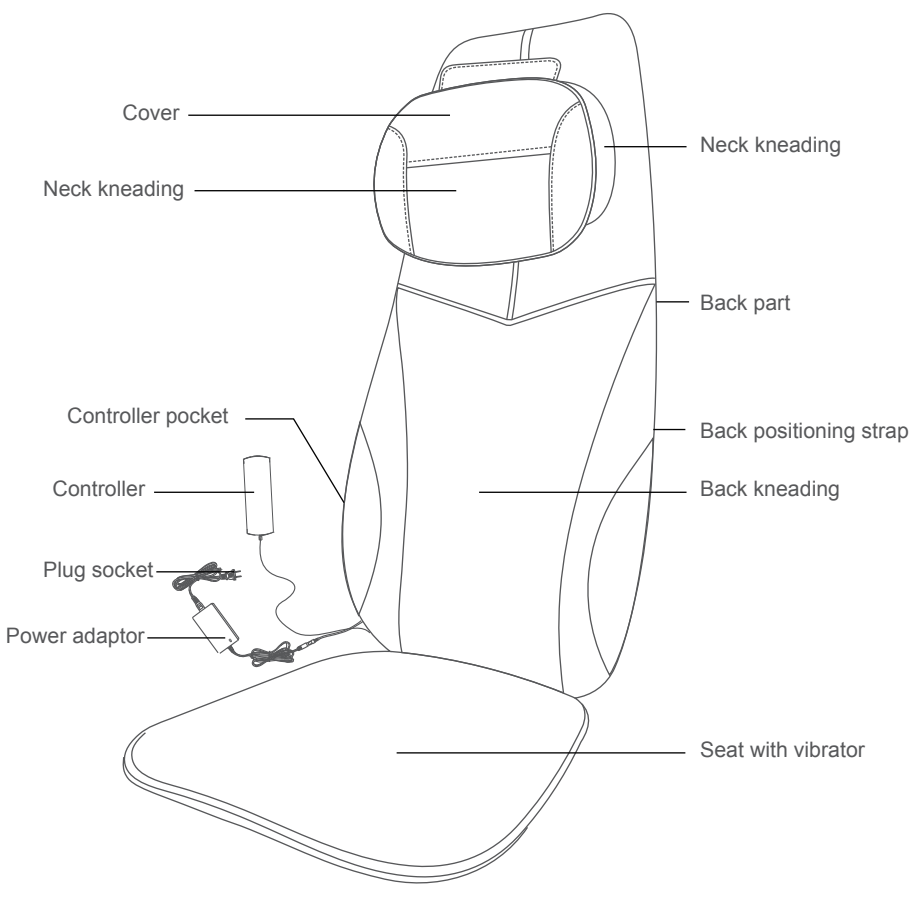
Safety Instructions

- Do not remove the cover of the appliance. Touching the internal components may result in malfunction or electric shock.
- Do not connect or disconnect the power cord from the electrical outlet with wet hands.
- Do not use the appliance if the electrical outlet is loose.

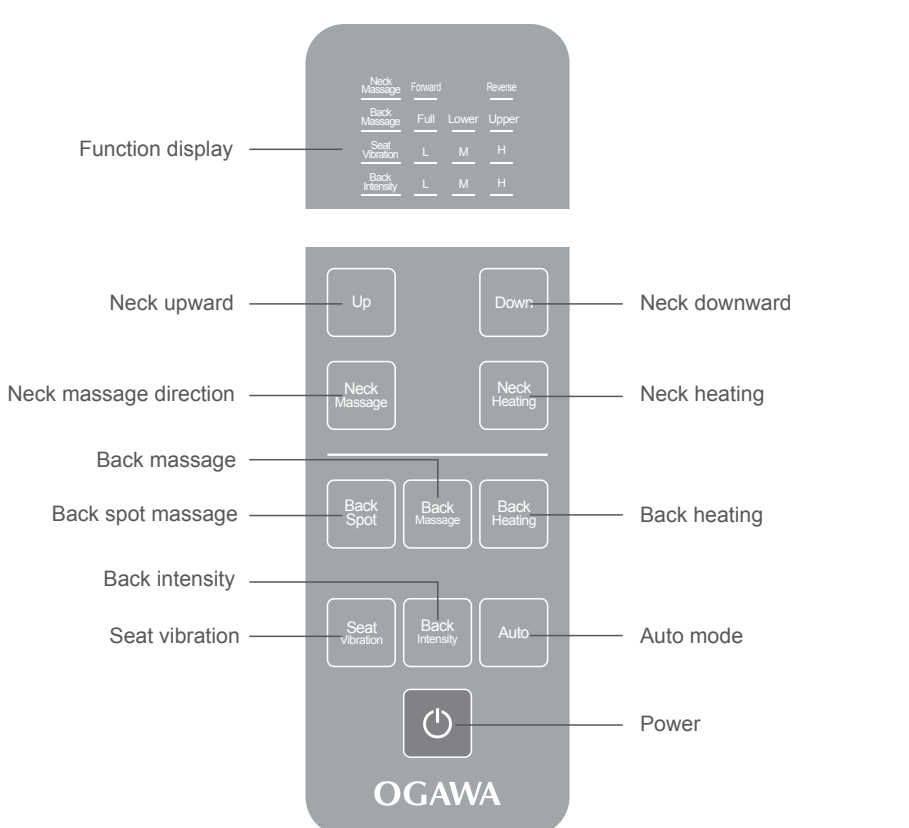
Warranty Claims

- Warranty is not transferable.
- This warranty is effective only if the product is purchased from OGAWA.
- Proof of purchase (original receipt) is required for all warranty repairs.
- All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
- Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
- Warranty does not cover accessories and attachments which do not belong to the massage unit.
- Warranty is not effective to rental, business, commercial, institutional or other nonresidential users.
- All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
- If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.

Main Unit & Accessories



Controller Diagram



Product Operation Guide

Method to use

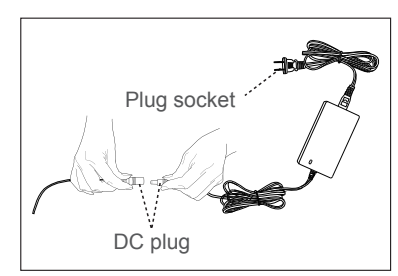
Please ensure if there any tear off before use

Place the product on the flat surface (such as chair, sofa), tighten and locate with strap

Connect the wire connector from product to adaptor then insert the socket plug into power source 100 ~ 240V as photo

After turn ON the power source, press the POWER button to turn ON the product

After used, press POWER button to turn OFF then unplug the socket



Product Operation Guide

Controller diagram

POWER button:
Press this button to turn ON back massage, time setting for 15 minutes. Press again to turn OFF, back massage head will back to home position.

Neck massage button :
Press this button to activate neck massage, press again the massage mode will change according to sequence CW > CCW > OFF

Neck upward button:
In turn ON condition, long press this button to move the neck massage head upward, release when reach desired position

Neck downward button:
In turn ON condition, long press this button to move the neck massage head downward, release when reach desired position

Neck heating button:
Press this button to activate neck heating, press again to turn OFF

Back massage button:
Press this button to activate back massage, press again the massage mode will change according to sequence Whole back > lower back > upper back > OFF

Back Spot massage massage button:
Press this button to activate back spot, press again to turn OFF, when turn OFF, massage head will back to home position

Back heating button:
Press this button to activate back heating, press again to turn OFF

Product Operation Guide

Seat vibration button:
Press this button to activate seat vibration massage, press again the massage mode will change according to sequence Low > medium > High > OFF

Back intensity button:
Press this button to activate seat vibration massage, press again the massage mode will change according to sequence medium > High > low

Auto mode button:
Press this button to activate auto mode, press again to turn OFF

Product Features

- 3 massage zones for your selection. Concentrate on your upper back, lower back or your entire back.
- Spot massage and Partial massage function for customized massage to relax the specific area of your back.
- Heat function to increase the massage effects and improve blood circulation. Light and portable design.
- Easy to use remote controller.
- Auto shut-off after 15 minutes.
- LED light indicators.
- Can be used in car.

Product Maintenance

To store

- Keep the massager in the box or in a safe, dry and cool place.
- Keep the massager away from sharp edges or pointy objects that might cut or puncture the product's fabric surface.
- To avoid damage, do not wrap the power cord around the unit.
- Do not hang the unit with the controller cord.

To clean

- Avoid immersing unit in any liquid during cleaning.
- Unplug the unit and allow it to cool before cleaning.
- Clean only with a soft, slightly damp sponge.
- Keep the appliance away from water or any liquid.
- Avoid using abrasive cleaners, brushes, gasoline, kerosene, glass/ furniture polish or paint thinner to clean the product.

CAUTION

- Do not lean on the dual massage mechanism in the cushion when adjusting your body position to avoid tears on the products cushion surface.
- Do not jam or force any part of your body against the moving massage mechanism.
- Not recommended for use on wooden surfaces as the zipper may damage the wood.
- Only gentle force should be exerted against the unit in order to eliminate any risk of injury.
- Driver is not recommended to use this product when driving as the heated function requires much more power. To avoid damaging your car's electricity system, connect the car plug to the product only after you activate your car's engine.
- Do not attempt to repair the massage cushion, please contact "OGAWA Service Center" for any servicing required.

Troubleshooting


his massager is controlled by an integrated chip and is susceptible to power surges from +10% to -15%. Due to this, the massager might display the following:

Conditions	Solutions
Not operating.	<ul style="list-style-type: none">Use the product when electricity is restored.Reconnect the power code.Turn on the power switch.
No light & heating after pressing the heat switch.	<ul style="list-style-type: none">For your safety, heat cannot be turned on if massage is not selected. Press the [Upper] / [Full] / [Lower] button to start massage function before using the heat function.
During operation, the [controller] is working but the massage cushion is not operating.	<ul style="list-style-type: none">The massager could be overheated after prolonged use. It will automatically cool down to resume its normal condition. Please turn off the power and allow the massage cushion to cool off for 30 to 50 minutes.
Back massage function cannot operate.	<ul style="list-style-type: none">Turn on the power switch.Reconnect the power cord.
Sudden stop.	<ul style="list-style-type: none">Use the product when electricity is restored.Reconnect the power cord.


Product Specifications

Product Name	Mobile Seat MAX
Model number of the Product	OZ 1004
Power source	100-240V~
Frequency	50-60Hz
Voltage	12V==
Power consumption	48W
Dimensions (Length/width/height)	L830 x W189 x H422 (mm)
Weight	4.5 KG


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