



*mobile*seat **NX**

S-TRACK MASSAGE CUSHION



User Manual
OZ 0988 使用手册



*mobile*seat **NX**

S-TRACK MASSAGE CUSHION

User Manual

All information is correct at the time of print

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Safety Instructions

i. Usage environment

- Do not use the appliance in a wet condition or dusty environment as this may result in malfunction or electric shock.
- Do not use the appliance in the bathroom.
- Do not place or store the appliance where it can fall or be pulled into a tub or sink.
- Place the appliance in a safe location.
- Do not use or sit on the appliance when driving.
- Do not expose the appliance to a heater or direct sunlight.

ii. Health precautions

If you are experiencing health complications or conditions as stated below, please consult your doctor before use:

- Suffering from heart disease.
- Pregnancy.
- Any health concerns.

iii. When the product should not be used

- If the use exceeds 15 minutes at one time.
- This unit should not be used by children or invalids without adult supervision.
- Before sleeping.
- If the fabric cover is torn.
- If water is accidentally spilled onto the appliance.
- If the user feels abnormal or severe pain during the massage.
- If the user detects any malfunction or other abnormal conditions during operation.
- If there is lightning.

iv. Caution and warning

- Unplug the appliance from the outlet when not in use.
- Do not use any attachments that are not recommended by OGAWA.
- Do not operate this appliance if it has a damaged cord or plug. Please return the unit to OGAWA Service Center for examination and repairs.
- Do not insert your hands or any foreign matters into the massager's vents and gaps.
- Handle heated surfaces carefully. The unattended use of the heated surfaces by children or invalids may be dangerous.
- Do not lift or carry this appliance by the power cord or any cord.
- This product is only intended for personal use only. Commercial use is prohibited.



Safety Instructions

- Do not cover the appliance during operation. As this may result in malfunction or fire.
- Do not crush the appliance and avoid any sharp folds.

V. Note

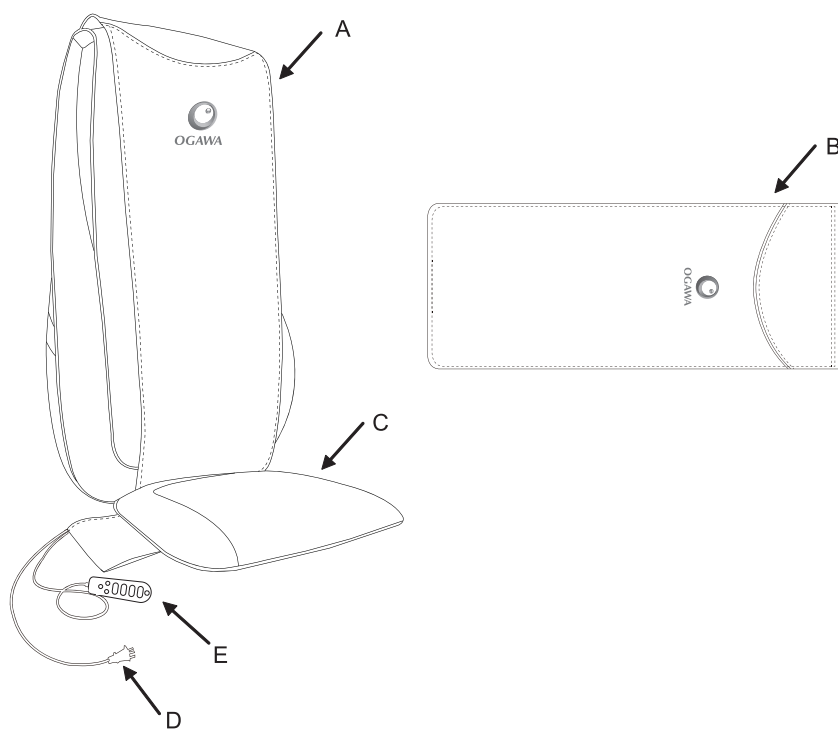
- This appliance can be used by children at the age of 8 or above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge under guidance or if they have been informed of the risks involved and instructions concerning use of the appliance in a safe way.
- Children shall not play on the appliance.
- Cleaning and maintenance shall not be performed by children without supervision.
- To ensure safe and proper use of the appliance, do not operate it before reading this user manual carefully first.
- Extensive usage could lead to excessive heating and a shorter product lifespan. Should this occur, discontinue the use and allow the unit to cool before operating again.
- It is normal to hear the noises during use, because they are resulted from vibration of product.
- For people under medication or with a medical condition, please consult your doctor before use. Please do not use the product if you are not feeling well.
- If the appliance is used in a cold room, do not increase the room temperature abruptly. It is advised that the temperature is gradually increased to a normal level.
- If the appliance is stored in a cold place and being taken into a warm environment, please wait one hour before use to get the optimum massaging level.
- Do not remove the cover of the appliance. Mishandling the internal components may result in malfunction or electric shock.
- Do not connect or disconnect the power plug from the electrical outlet with wet hands.
- Do not use the appliance if the electrical outlet is loose.
- If damaged, the supply cord must be repaired by the manufacturer, after-sales service provider or qualified persons in similar field so as to avoid a hazard.
- The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

Warranty Claims

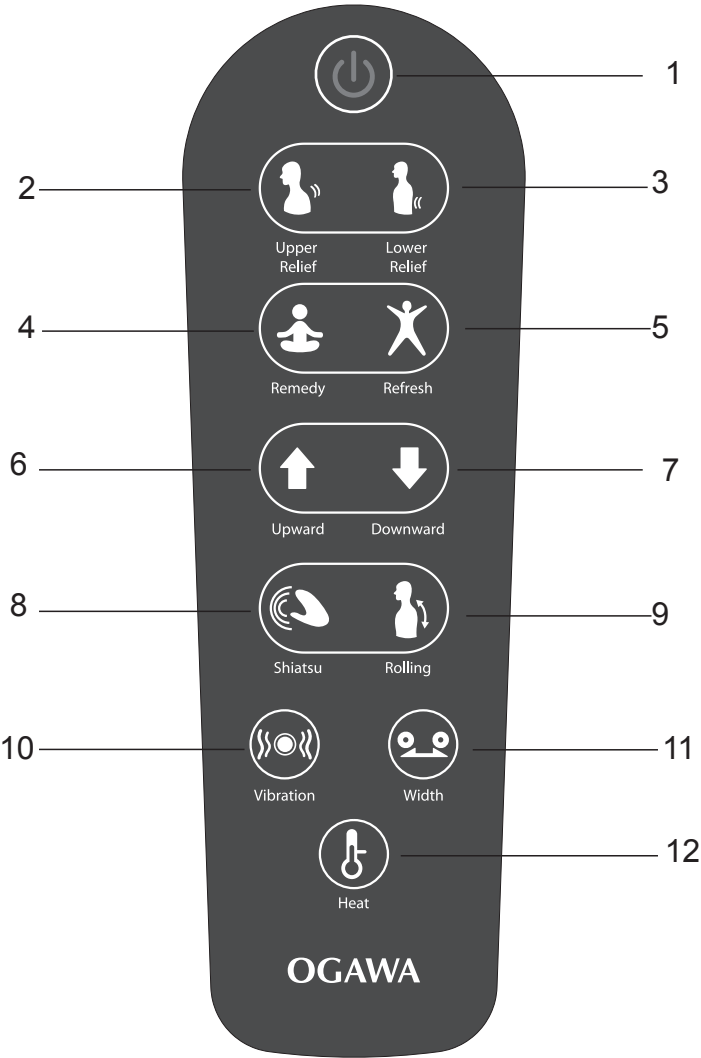
1. Warranty is not transferable.
2. This warranty is effective only if the product is purchased from OGAWA.
3. Proof of purchase (original receipt) is required for all warranty repairs.
4. All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
5. Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
6. Warranty does not cover accessories and attachments which do not belong to the massage unit.
7. Warranty is not effective to rental, business, commercial, institutional or other non-residential users.
8. All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
9. If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.

Main Unit & Accessories

- A) Back Cushion
- B) Detachable Backrest Flap
- C) Seat Cushion
- D) Cable plug
- E) Controller



Controller Diagram



Product Operation Guide

i. Preparation before use

- A screw is applied on the back of the product to protect the massager apparatus during shipment. Remove the screw before use.
- Use the equipped wrench to remove the screw and insert the power cord provided into the opening.

ii. Placing the massager

- The massager is equipped with back strap that allow user to faster onto most chairs.
- Place the massager on a chair, wrap the two end of the strap at the back of the chair then secure with Velcro.

iii. Backrest flap

- A detachable backrest flap is provided for a gentler massage.
- Remove the backrest flap if you prefer more intense massage.



Product Operation Guide

1. Power
Insert the power plug into the electric outlet. Turn on the power.
If the roller are not at the bottom position, the light of the Power button will
2. Upper Relief
This key is valid when Power is on.
Press this button to activate the Upper Relief function, the indicator light turn on.
Press this button again to close the Upper Relief function, the indicator light turn off.
3. Lower Relief
This key is valid when Power is on.
Press this button to activate the Lower Relief function, the indicator light turn on.
Press this button again to close the Lower Relief Function, the indicator light turn off.
4. Remedy
This key is valid when Power is on.
Press this button to activate the Remedy function, the indicator light turn on.
Press this button again to close the Remedy function, the indicator light turn off.
5. Refresh
This key is valid when Power is on.
Press this button to activate the Refresh function, the indicator light turn on.
Press this button again to close the Refresh function, the indicator light turn off.
6. Spot upward
This key is valid in the spot / upper relief / lower relief / remedy / refresh. Long press this button, the roller move upward, the indicator light flashes; if the roller touch the limit sensor, roller will stop, the indicator light turn on; release the button, the roller will stop moving, indicator light turn off. At this point roller will change to kneading.
7. Spot downward
This key is valid in the spot / upper relief / lower relief / remedy / refresh. Long press this button, the roller move upward, the indicator light flashes; if the roller touch the limit sensor, roller will stop, the indicator light turn on; release the button, the roller will stop moving, indicator light turn off. At this point roller will change to kneading.
8. Shiatsu
This key is valid when Power is on.
Press this button, turn on (shiatsu + rolling) slow mode., the indicator light turn on.
Press this button second time, turn on (shiatsu + rolling) fast mode, the indicator light turn on.
Press this button again, turn off (shiatsu + rolling) function, the indicator light turn off.



Product Operation Guide

9. Rolling

This key is valid when Power is on.

Press this button, turn on rolling in slow mode.,the indicator light turn on.

Press this button second time, turn on rolling in fast mode, the indicator ligh turn on.

Press this button again, turn off rolling) function, the indicator light turn off.

10. Vibration

This key is valid when Power is on.

Press this button to activate the vibration, the indicator light turn on.

Press this button again to close the vibration, the indicator light turn off

11. Width adjustment

This key is valid when rolling function is on.

Press this button to adjust the massage roller width.

12. Heat

This key is valid in the spot / Upper Relief / Lower Relief / Remedy / Refresh

Press this button to activate the heating, the indicator light turn on.

Press this button again to close the heating, the indicator light turn off

Display

1. Shiatsu and rolling massaging programs can relax your back.
2. Fixed-position massaging function provides Shiatsu of specific position.
3. Seat cushion vibration relieves the lower body tension.
4. Heat function can increase the Shiatsu and Rolling effect and improve blood circulation.
5. Light and portable design.
6. Easy to use remote controller.
7. Auto shut-off after 15 minutes.
8. LED light indicators.

Effects by using the appliance

1. Relieves the muscle ache and pain.
2. Relieves the tension and reduce the stress.
3. Improves blood circulation.

When you do not use the product, press the [Power] button, and please don't cut off the power immediately until the rollers have resumed to the bottom and the indicator light is off.

Press the [Power] button after use and the massager will stop operating. Massage roller will resume to their original position. Unplug the appliance from power outlet.

Product Maintenance

TO STORE

- Keep massager in the box or a safe, dry and cool place.
- Keep away the massager from sharp edges or pointy objects that might cut or puncture the product's fabric surface.
- Do not wrap the power cord around the unit.
- Do not hang the unit with the controller cord.

TO CLEAN

- Avoid immersing the unit in any liquid during cleaning.
- Unplug the unit and allow it to cool before cleaning.
- Clean only with a soft, slightly damp sponge.
- Keep the appliance away from water or any liquid.
- Avoid using abrasive cleaners, brushes, gasoline, kerosene, glass/furniture polish or paint thinner to clean the product.

CAUTION

- Do not lean on the dual massage mechanism in the cushion when adjusting your body position to avoid tears on the products cushion surface.
- Do not jam or force any part of your body against the moving massage mechanism.
- Not recommended for use on wooden surfaces as the zipper may damage the wood.
- Only gentle force should be exerted against the unit in order to eliminate any risk of injury.
- Do not attempt to repair the product, please contact 'OGAWA Service Center' for any servicing required.
- Beware when put on light color PU / fabric seat, some material may have color dyeing
- Beware when put printing document on product, some material may have color dyeing

Troubleshooting

Symptoms	Solutions
Not operating.	<ul style="list-style-type: none"> • Use the product when electricity is restored. • Reconnect the power cord. • Turn on the power switch.
No light & heating after pressing the heat switch.	<ul style="list-style-type: none"> • Press the 'Shiatsu' switch before turning the 'Heat' switch. • Press the 'Rolling' switch before turning on the 'Heat' switch.
During operation, the controller is working but the massager is not working.	<ul style="list-style-type: none"> • The massager could be overheated after prolonged use. It will automatically cool down to resume its normal condition. Please turn off the power and stop using the massager for 30 to 50 minutes to facilitate heat dissipation of the engine.
Back massage function does not work.	<ul style="list-style-type: none"> • Turn on the power switch. • Reconnect the power cord.
Seat vibration does not work.	<ul style="list-style-type: none"> • Turn on the 'Vibration' button. • Reconnect the power cord.
Sudden stop.	<ul style="list-style-type: none"> • Use the product when electricity is restored. • Reconnect the power cord.

Product Specifications

Product Name	Mobile Seat NX
Model number of the product	OZ 0988
Power source	220-240V~
Frequency	50~60Hz
Output Voltage	24V --- 2.5A
Power consumption	60W
Dimension (Length/width/height)	L810 x W480 x H210 (mm)
Weight	7.87kg

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安全说明

i. 使用环境

- 请勿在潮湿或灰尘密集的环境下使用本产品，以免导致触电或机器故障
- 请勿在浴室中使用本产品。
- 请勿将此产品放在浴缸或水槽旁，以免脱落。
- 请将本产品存放在安全的地方。
- 请勿在驾驶时，使用或坐在此产品上。
- 请勿将此产品暴露于热源或阳光直射下。

ii. 健康注意事项

以下人士，请在使用前先咨询医生的意见：

- 心脏病患者
- 怀孕
- 身体不适者

iii. 以下情况请勿使用本产品

- 当一次使用本产品超过15分钟时。
- 小孩或残病人士在无人监督的情况下。
- 睡前。
- 产品外层破损。
- 液体泼溅到产品上。
- 使用过程中感到不寻常或剧烈疼痛。
- 使用中过程中发觉任何机件故障或不寻常状况。
- 打雷时

iv. 警告

- 没有使用时，请拔下电源插头。
- 请勿使用非OGAWA提供的配件。
- 当电源线或插头损坏时，请勿使用并及时联系OGAWA服务中心进行维修检查。





安全说明

- 请勿将手或任何异物塞入按摩器间隙中。
- 请务必谨慎使用按摩器的导热功能，勿用于对热能反应较为迟钝的皮肤上及血液循环不良的部位。请问让儿童或身心功能障碍者自行使用导热功能。
- 请勿扯动电源线来移动本产品。
- 本产品仅为个人使用，禁止用于商业用途。
- 请勿在使用中覆盖本产品，以免引起故障或火灾。
- 请勿挤压或用尖锐物刮破本产品

v. 注意

- 8岁及大于该年龄的儿童，肢体不健全、感官或者精神上有障碍或缺乏相关知识经验的人必须在被告知相关风险以及正确使用方法，并在有人指导并监督的情况下使用该产品。
- 儿童不能在产品上玩耍。
- 儿童必须在有监管的条件下才能对该产品进行清洁及维护。
- 为确保安全及正确使用，使用前请务必详细参阅本说明书。
- 过度使用可能会导致产品过热或缩短产品寿命，重复使用时，须让产品冷却一段时间后再使用。
- 使用时发出的声响属正常，这是由产品振动而产生的。
- 正在接受药物或医疗治疗者，请在使用前咨询医师。若您感觉不适，请勿使用本产品。
- 如果在低温室中使用，请勿骤然升高温度。建议将温度逐渐升高调整到正常温度后。
- 若将产品存放于低温或高温的环境中，建议您在一小时后才进行使用本产品以达到最佳的按摩体验
- 请勿拆卸本产品。触碰内部机件可能导致故障或触电意外。
- 请勿用潮湿的手安插或拔出电源插头。
- 当电源插座有松动时，请勿使用。
- 如果电源线破损，必须由该产品的制造商、售后服务提供商或者由类似有资质的个人维修，以避免不良后果的产生。
- 该产品有加热表面，对于热不敏感的人必须小心使用。

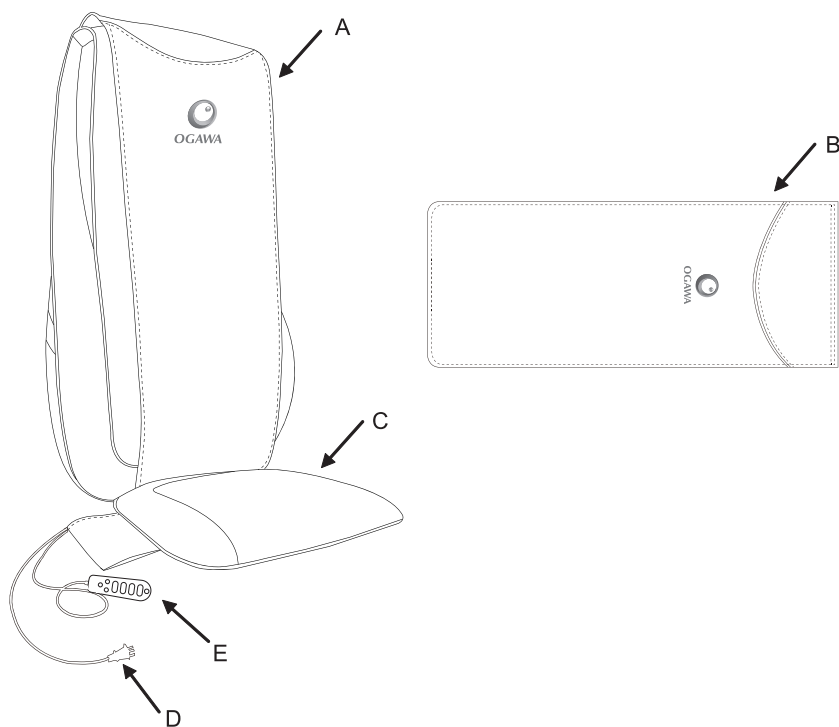


保修权限

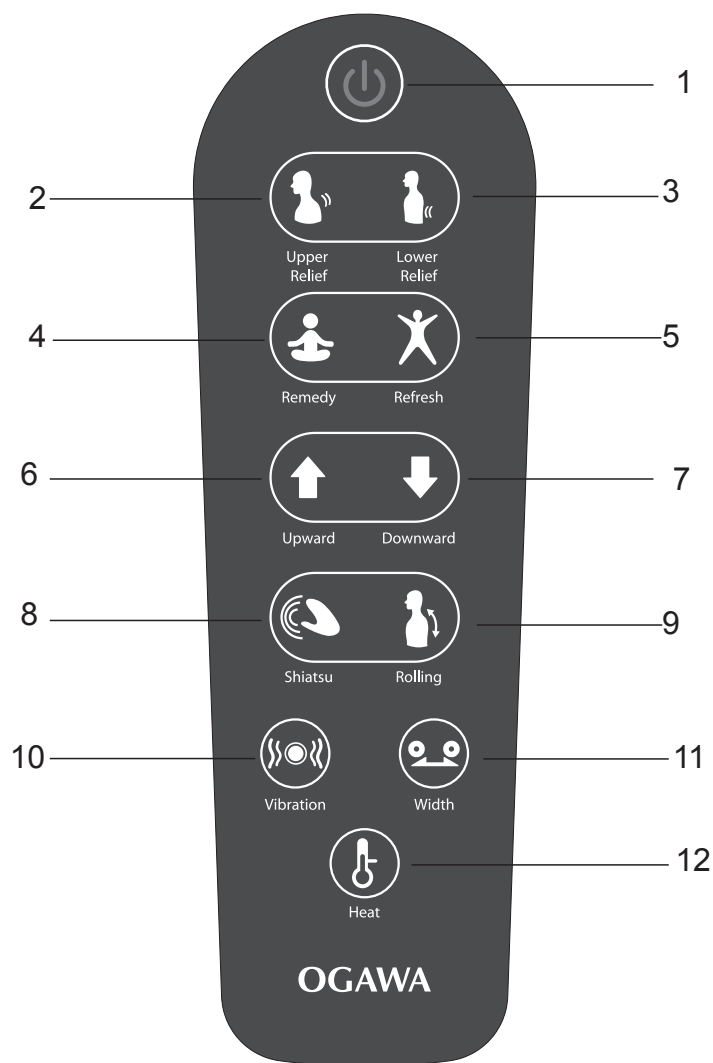
1. 本保修权限不可转让。
2. 本保修服务仅对在OGAWA购买的产品有效。
3. 当要求保修服务时，请出示购买证明（正本收据）。
4. 所有保修项目，包括但不限于这些健身及适销性的保修项目有效期限需视保修政策而定。
5. 因错误使用、处理不当以及未经授权私自改装和维修产品而导致的损坏，不属于保修范围。
6. 此保修范围不包括不属于产品本身的附件。
7. 此保修范围不适用于租赁、交易、商业、机构或其他非住宅用户。
8. 此保修范围内所涉及的维修服务需经过OGAWA授权，且必须由授权的技术人员维修。
9. 若需更换的维修附件缺货，OGAWA有权采用替代配件进行维修。

主要部件及附件

- A) 背垫
- B) 可拆式披风
- C) 坐垫
- D) 适配器接头
- E) 手控器



手控器说明





产品操作说明

i. 使用前步骤

- 为避免机件在运输过程中受损，产品背部装有一颗螺丝钉。
使用前请将该螺丝钉移除。
- 请使用产品配备的六角扳手移除螺丝钉，然后使用提供的插塞置入原处。

ii. 固定产品

- 产品配有固定带，适用于各式座椅。
- 将产品放置于座椅上，将两条固定带向后环绕椅背，再将魔术粘贴合固定。

iii. 背垫

- 产品附有一层具备魔术贴的背垫，可缓解按摩头对身体施加的力度。
- 如果您想要更强的按摩力度，可将背垫移除。





产品操作说明

1. [电源]

将按摩器电源线接入市电中，按摩器获得电源，如果按摩器背部机芯不在底部，则背部机芯自行复位到底部，复位过程手控器Power灯闪亮，所有按键不响应。复位完成后，按Power键一次，控制器Power指示灯亮，进入待机状态；再按一次Power键或15min定时到，按摩器所有功能关闭，机芯复位，Power指示闪亮，复位OK后，Power灯灭。

2. [颈肩舒缓]

在Power开启状态下，此键才有效

第一次按此键，开启颈肩舒缓功能，指示灯亮。

第二次按此键，关闭颈肩舒缓功能，指示灯灭。

3. [腰部舒缓]

在Power开启状态下，此键才有效。

第一次按此键，开启腰部舒缓功能，指示灯亮。

第二次按此键，关闭腰部舒缓功能，指示灯灭。

4. [开背释压]

在Power开启状态下，此键才有效。

第一次按此键，开启开背释压功能，指示灯亮。

第二次按此键，关闭开背释压功能，指示灯灭。

5. [活力恢复]

在Power开启状态下，此键才有效。

第一次按此键，开启活力恢复功能，指示灯亮。

第二次按此键，关闭活力恢复功能，指示灯灭。

6. [定点向上]

在**定点/活力恢复/开背释压/腰部舒缓/颈肩舒缓**开启状态下，此键才有效。

长按此键，背部机芯向上行走，指示灯闪亮；若碰到背部上行程开关，则关行走，指示灯长亮；放开此键，背部机芯停止行走，指示灯灭。此时转为定点揉捏状态。



产品操作说明

7. [定点向下]

在**定点/活力恢复/开背释压/腰部舒缓/颈肩舒缓**开启状态下，此键才有效。

长按此键，背部机芯向下行走，指示灯闪亮；若碰到背部下行程开关，则关行走，指示灯长亮；放开此键，背部机芯停止行走，指示灯灭。此时转为定点揉捏状态。

8. [揉捏]

在Power开启状态下，此键才有效。

第一次按此键，开启（揉捏+行走）慢档功能，指示灯亮。

第二次按此键，开启（揉捏+行走）快档功能，指示灯亮。

第三次按此键，关闭（揉捏+行走）功能，指示灯灭。

9. [推拿]

在Power开启状态下，此键才有效。

第一次按此键，开启行走慢档功能，指示灯亮。

第二次按此键，开启行走快档功能，指示灯亮。

第三次按此键，关闭行走功能，指示灯灭。

10. [震动]

在Power开启状态下，此键才有效。

第一次按此键，开启震动功能，指示灯亮。

第二次按此键，关闭震动功能，指示灯灭。

11. [宽度调整]

在推拿状态下，此键才有效；按一下此键，调节一次按摩头宽度。

12. [加热]

在**定点/活力恢复/开背释压/腰部舒缓/颈肩舒缓/揉捏/推拿**状态下，此键才有效。

第一次按此键，开启加热功能，指示灯亮；

第二次按此键，关闭加热功能，指示灯灭。



性能指示

1. 指压及搓揉按摩程序能让背部达到放松。
2. 定点按摩功能提供了特定位置的指压按摩。
3. 坐垫振动按摩可缓解臀部肌肉。
4. 导热功能增加指压及搓揉的按摩效果，并促进血液循环。
5. 方便携带。
6. 遥控器易操作。
7. 使用15分钟后，产品自动停止操作。
8. LED 显示灯。

使用效果

1. 缓解肌肉疼痛
2. 缓解精神紧张并降低压力
3. 促进血液循环

在不使用时，要先按下[开关]键，请勿立即切断电源，需待滚轮回复到底部及指示灯熄灭后才切断电源。

使用完毕之后，请按下‘开/关’键，产品将停止操作，按摩滚轮将自动复位。复位完成后，可以安全拔出电源线。





产品保养

贮藏

- 请将置放于原盒内或者安全、干爽通风的地方。
- 远离尖状物以免刮破按摩器表面。
- 请勿将电线缠绕按摩器。
- 请勿以控制线悬挂按摩器。

清洁

- 清洗时只须用柔软微湿的海绵抹拭即可。
- 清洗前切记关掉电源并待按摩器冷却。
- 切勿将加热按摩器浸于任何溶液中清洗。
- 将按摩器远离水或其他液体。
- 切勿用清洁剂、刷子、汽油、煤油、玻璃清洁剂或者稀释剂清洗按摩器。

提示

- 为了避免加热按摩垫外套破损，在调整按摩位置时，请不要依靠在按摩垫上。
- 请勿用身体阻挡在移动中的按摩机制。
- 因为拉链可能会损坏木椅表面，所以我们建议不要将加热按摩器放在木椅上使用。
- 使用过程中，避免施力过度于按摩器以防受伤。
- 请勿自行维修本产品，如需维修服务，请与OGAWA售后服务中心联系。
- 小心当放在浅色PU / 织物座椅上时，一些材料可能会染色。
- 小心当印刷材料放在产品上，一些材料可能会染色。



疑难解答

异常情况	解决办法
按摩器无法工作。	<ul style="list-style-type: none">• 插电• 适配器插好• 电源开关打开
按[导热]键显示等不亮、 [导热]功能无法启动。	<ul style="list-style-type: none">• [导热] 键前先按搓揉功能键• 按[导热] 键前先按推拿功能键
使用过程中，控制器可以操作，但按摩器无法操作	<ul style="list-style-type: none">• 长时间操作后，按摩器引擎的温度若过高，按摩器将自动处于温度保护状态。请关闭电源并暂停使用30~50分钟以上让引擎内部散热。
背部按摩功能无法操作。	<ul style="list-style-type: none">• 电源开关打开• 电源线插好
座部振动无法工作。	<ul style="list-style-type: none">• 座部振动功能打开• 电线插好
突然停止操作。	<ul style="list-style-type: none">• 通电• 电线接好

产品规格

产品名称	Mobile Seat NX
产品型号	OZ 0988
额定电压	220-240 伏特
额定频率	50~60 赫
输出电压	24V \equiv 2.5A
额定功率	60 瓦特
尺寸（长 x 宽 x 高）	长 810 x 宽 480 x 高 210mm
重量	7.87 公斤

联络我们



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