



# estiloPRIME+

Mobile Massage Chair *Plus*



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User Manual 使用手册

OZ 0978

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# Safety Instructions

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Read the instruction manual carefully before using this device, especially the safety instructions. Keep the instruction manual for future use.

## i. Usage environment

- To avoid malfunction or electric shock, do not use the appliance in a wet condition or dusty environment.
- Keep the appliance away from fire and heat, do not expose it to direct sunlight.
- Do not use the appliance if there is lightning.

## ii. Notice For Use

- If you are currently experiencing any of the following conditions, please seek professional advice before use:
  - Pregnancy or menstruation ;
  - Skin allergies or irritations ;
  - Back and neck aches or other vertebral anomalies ;
  - Hypertension or heart disease ;
  - Any other conditions that may be of concern etc.
- Be sure to use a socket that matches the plug.
- Do not plug/unplug the power cord or touch the power switch with wet hands. In order to avoid electric shock or equipment malfunctions.
- Make sure the power plug be completely inserted into the proper electrical outlet to avoid electric shock and fire.
- If the power goes off during use, please turn the power switch to OFF position and pull the power plug out from the socket to prevent any damages when the power is restored.
- Always unplug the power cord after use or before cleaning.
- Do not pull the power cord to unplug. Pull the plug only.
- Do not operate the appliance if it has a damaged cord or plug. Please return the unit to OGAWA Service Center for examination and repairs.
- Do not use any attachments that are not recommended by OGAWA.

# Safety Instructions

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- If you detect any malfunction or other abnormal conditions during operation, please immediately turn off the power switch, unplug the power cord and contact OGAWA Service Center for examination.
- Do not try to disassemble or repair this appliance. The maintenance and repair should only be made by an authorized technician.
- If you feel abnormal or severe pain during the massage, please stop the massage immediately.
- It is not suggested to use this appliance for more than 30 minutes at one time. Do not concentrate the massage on one area for more than 15 minutes either.

# Warranty Claims

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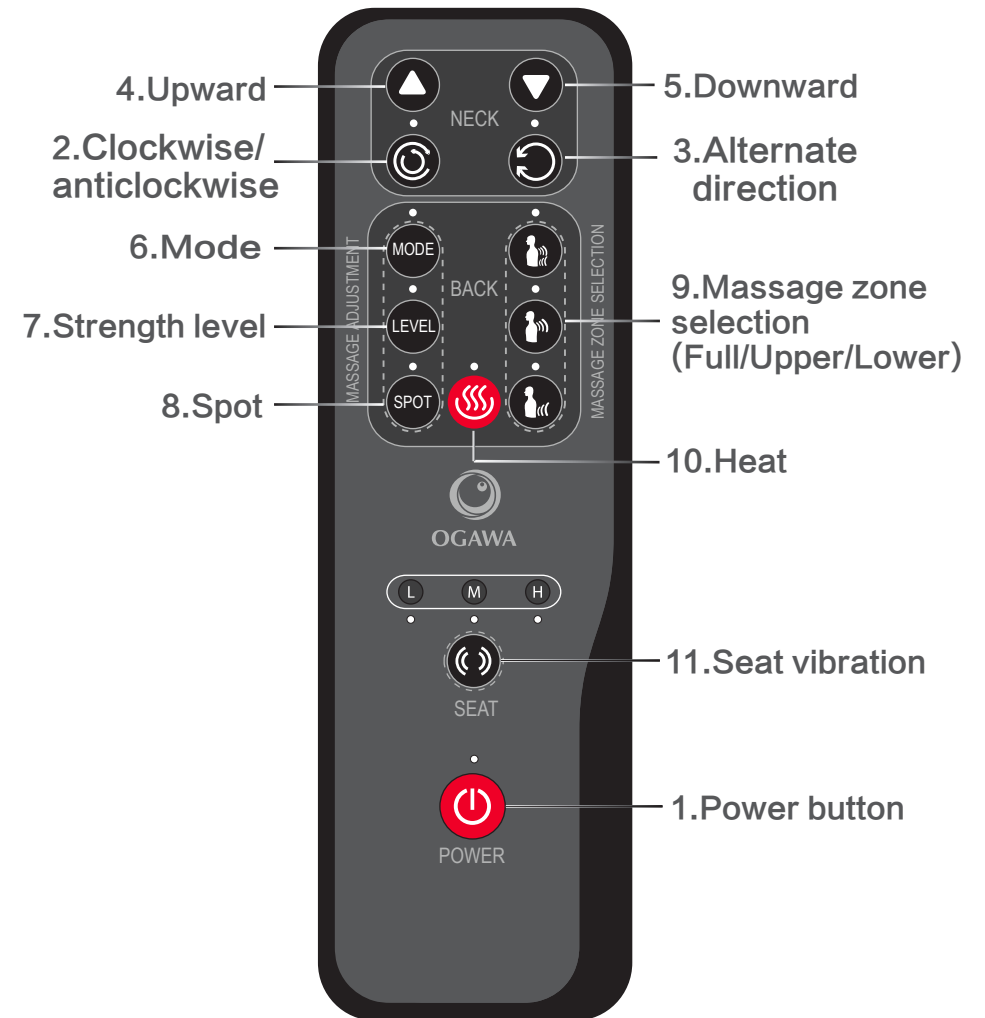
1. Warranty is not transferable.
2. This warranty is effective only if the product is purchased from OGAWA.
3. Proof of purchase (original receipt) is required for all warranty repairs.
4. All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
5. Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
6. Warranty does not cover accessories and attachments which do not belong to the massage unit.
7. Warranty is not effective to rental, business, commercial, institutional or other nonresidential users.
8. All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
9. If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.

# Main Unit & Accessories

- 1 Back cushion
- 2 Controller
- 3 Adaptor



# Controller Diagram



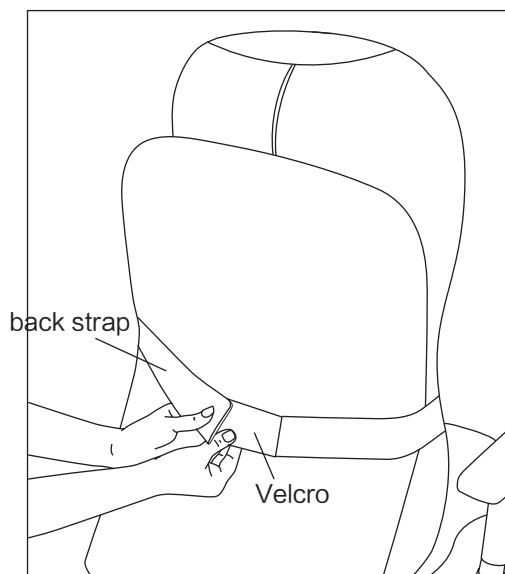
# Product Operation Guide

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## Preparation before use

### Placing the massager

- The massager is equipped with back strap that allow user to fasten onto most chairs.
- Place the massager on a chair, wrap the two ends of the strap round the back of the chair and secure with Velcro.



# Product Operation Guide

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## Controller operation instruction

### 1. [Power]

- Insert the power plug into the electric outlet. If the rollers are not at the bottom position, the indicator light of the [Power] button will flash and the rollers will return to the bottom position.
- Press the [Power] button, the product enters the standby mode, and the [Power] indicator light is on. Then you can select the massage program you want and enjoy the massage. There is a 15-minute auto shut off for each usage. When the 15-minute time is over or if you press the [Power] button during operation, the unit will stop functioning, all the lights on the panel will turn off and the massager rollers will return to the original position.

### 2. [Clockwise/anti-clockwise neck massage]

- Function available when [Power] is turned on. Press this button and the rollers will start a clockwise kneading on the neck. Press the button again and the rollers will knead anti-clockwise.

### 3. [Alternate direction neck massage]

- Function available when [Power] is turned on. Press this button and the rollers will start kneading on the neck. The direction will alternately switch between clockwise and anti-clockwise.

### 4/5. [Upward] / [Downward]

- When [Power] is turned on, press and hold the [Upward]/[Downward] button to move the neck massage rollers upward or downward to adjust the neck massage position. Release the button when the desired position is achieved.

# Product Operation Guide

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## 6. [Back kneading & tapping mode selection]

- When [Power] is on, press this button to start the auto program of back kneading & tapping and switch among below three modes in sequence.
  1. kneading+tapping (intermittent tapping+continuous tapping)  
--the indicator light will flash slowly.
  2. kneading+tapping (continuous tapping)  
--the indicator light will flash fast.
  3. kneading+tapping (intermittent tapping)  
--the indicator light will shine steadily.

## 7. [Level selection for tapping strength]

- During the kneading & tapping auto program, press this button to switch the tapping strength among three levels (low/medium/high). The indicator light will flash slowly for low level, flash fast for medium level, shine steadily for high level.

## 8. [Spot]

- During the kneading & tapping auto program, press this button to stop the massage rollers from moving upward or downward, thus concentrate the kneading & tapping on current spot.

## 9. [Massage zone selection]: [Full]/[Upper]/[Lower]

- When [Power] is on, Three massage zones can be selected: [Full]/[Upper]/[Lower]. The massage rollers will move up and down and massage in the selected zone.

# Product Operation Guide

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## 10. [Heat]

When the massage mechanism is functioning, press this button to start the heat function. L.E.D. lights on the massage rollers will illuminate. Press the button again, the heat function stops, L.E.D. lights on the massage rollers turn off.

## 11. [Vibration]

When [Power] is on, press this button to turn on the seat vibration and switch among three intensity levels (low/medium/high). The indicator light of the selected level will illuminate.

## CAUTION

- Do not lean on the dual massage mechanism in the cushion when adjusting your body position to avoid tears on the products cushion surface.
- Do not jam or force any part of your body against the moving massage mechanism.
- Not recommended for use on wooden surfaces as the zipper may damage the wood.
- Only gentle force should be exerted against the unit in order to eliminate any risk of injury.
- Do not attempt to repair the massage cushion, please contact 'OGAWA Service Center' for any servicing required.

# Product Features

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## Innovative neck kneading

Adjustable height suitable for different people. Ergonomically designed rollers highly simulate human hands to knead your neck efficiently to reduce the discomfort and stiffness of the neck.

## Innovative kneading & tapping massage

Innovative combination of kneading and tapping helps release the pressure, eliminate fatigue, and ease tight muscles on the back. 3 modes and 3 intensities for your choice. Heating treatment helps improve circulation.

## Synchronous massage on neck and back

Massage on both neck and back at the same time, feels like two massage therapists serve you together. And with the vibration of the seat, relaxes your body from neck to bottom.

# Product Maintenance

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## To store

- Keep the massager in the box or in a safe, dry and cool place.
- Keep the massager away from sharp edges or pointy objects that might cut or puncture the product's fabric surface.
- To avoid damage, do not wrap the power cord around the unit.
- Do not hang the unit with the controller cord or power cord.

## To clean

- Clean only with a soft, slightly damp sponge.
- Avoid immersing unit in any liquid during cleaning.
- Unplug the unit and allow it to cool before cleaning.
- Keep the appliance away from water or any liquid.
- Avoid using abrasive cleaners, brushes, gasoline, kerosene, glass/furniture polish or paint thinner to clean the product.

# Troubleshooting

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Conditions	Solutions
Not operating.	<ul style="list-style-type: none"> <li>• Use the product when electricity is restored.</li> <li>• Reconnect the power cord.</li> <li>• Turn on the power switch.</li> </ul>
No light & heating after pressing the heat switch.	<ul style="list-style-type: none"> <li>• For your safety, heat cannot be turned on if massage is not selected. Start massage function before using the heat function.</li> </ul>
During operation, the controller is working but the massage cushion is not operating.	<ul style="list-style-type: none"> <li>• The massager could be overheated after prolonged use. It will automatically cool down to resume its normal condition. Please turn off the power and allow the massage cushion to cool off for 30 to 50 minutes.</li> </ul>
Back massage function cannot operate.	<ul style="list-style-type: none"> <li>• Turn on the power switch.</li> <li>• Reconnect the power cord.</li> </ul>
Sudden stop.	<ul style="list-style-type: none"> <li>• Use the product when electricity is restored.</li> <li>• Reconnect the power cord.</li> </ul>

# Product Specifications

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Product Name	Estilo Prime Plus
Model number of the Product	OZ0978
Power source	220-240V~
Frequency	50-60Hz
Voltage	12V = 5A
Power consumption	60W
Dimensions (Length/width/height)	L805 x W225 x H480 (mm)
Weight	8.15± 0.5KG



# Contact Us

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# 安全指引

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使用产品前请仔细阅读本操作手册，尤其是安全指引部分。请保存此操作手册以便日后查阅。

## i. 使用环境

- 为避免机器故障或者触电，请勿在潮湿或者多尘的环境中使用本产品。
- 产品放置位置请远离火源或热源，避免阳光直射。
- 雷电发生时不宜使用本产品。

## ii. 注意事项

- 如果您目前正在经历任何以下情况，请在使用前寻求专业咨询：
  - 怀孕或月经；
  - 皮肤过敏或发炎；
  - 背部和颈部疼痛或其他脊椎畸形；
  - 高血压或心脏病；
  - 其它需要注意的情况。
- 务必使用与插头相配的插座。
- 请勿用湿手拔插插头或者操作控制开关，以免触电或导致机器故障。
- 一定要确保插头完全插入插座内，以减少短路或火灾危险。
- 如果在使用过程中突然停电，请立即关闭开关，并拔掉插头，以免来电时损坏本产品。
- 使用后或清洁前，务必及时拔掉插头。
- 切勿拉扯电源线来拔出电源插头。
- 电源线或插头损坏时请勿使用本产品，请联系OGAWA客服中心进行检修。
- 请勿使用非OGAWA推荐的配件。
- 若操作中产品出现任何故障或异常，请迅速关闭电源开关，拔出插头，并通知维修人员进行检查。
- 不可试图自行拆卸或者修理本产品。本产品仅由专业维修人员保养修理。
- 在按摩中感觉到任何不适，请立即停止按摩。

# 安全指引

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- 建议连续使用本产品不超过30分钟。按摩同一部位不超过15分钟。
- 为确保使用安全，本产品设置了15分钟自动关闭的功能。使用本产品15分钟后或者使用中按下开关键，按摩机芯将自行回到底部的位置。机芯复位前请不要切断电源。
- 如果使用中电源突然中断，电力恢复时按摩机芯会先复位到底部位置。

# 保修权限

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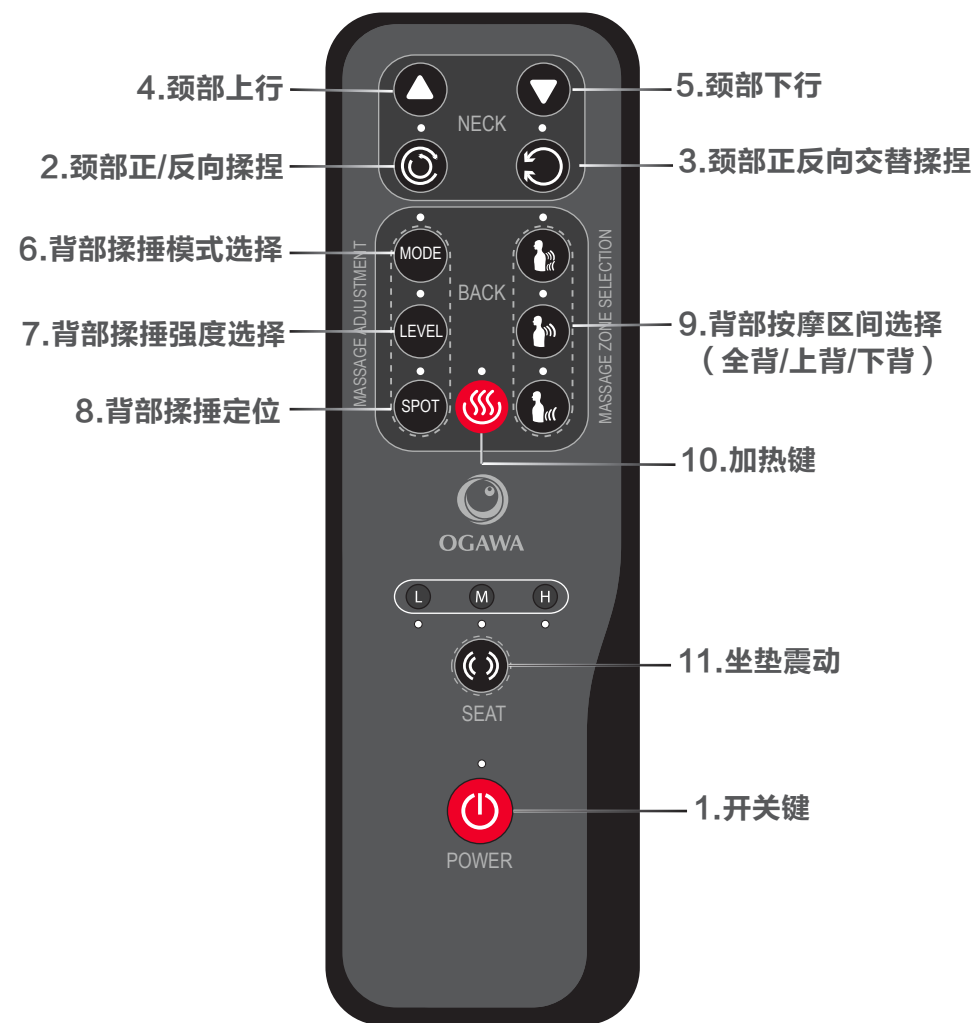
1. 本保修权限不可转让。
2. 本保修服务仅对在 OGAWA 购买的产品有效。
3. 当要求保修服务时，请出示购买证明（正本收据）。
4. 所有保修项目，包括但不限于这些健身及适销性的保修项目有效期限需视保修政策而定。
5. 因错误使用、处理不当以及未经授权私自改装和维修产品而导致的损坏，不属于保修范围。
6. 此保修范围不包括不属于产品本身的附件。
7. 此保修范围不适用于租凭、交易、商业、机构或其他非住宅用户。
8. 此保修范围内所涉及的维修服务需经过 OGAWA 授权，且必须由授权的技术人员维修。
9. 若需更换的维修附件缺货，OGAWA 有权采用替代配件进行维修。

## 产品零件及配件

- 1 产品主体
- 2 手控器
- 3 开关电源



## 手控器说明

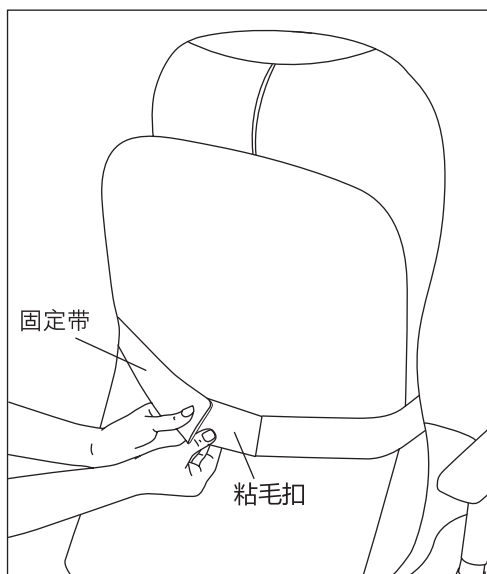


# 操作说明

## 使用前准备

### 固定产品

- 产品配有固定带，适用于各式座椅。
- 将产品放置于座椅上，将两条固定带向后环绕椅背，再将魔力粘贴合固定。



# 操作说明

## 手控器操作说明

### 1. [开关键]

- 将电源插头插入电源插座。此时如果按摩机芯不在底部，[开关键]的显示灯将会闪烁，按摩机芯自行回到底部的位置。
- 按一次[开关键]，产品进入待机状态，[开关]指示灯亮。按相应按键开始按摩，15分钟时间到或操作中按下[开关]，按摩器所有功能停止工作，控制面板上的所有灯灭，按摩机芯复位。

### 2. [颈部正/反向揉捏]

- [开关]开启状态下有效。按一下，机芯对颈部进行正向揉捏，再按一下进行反向揉捏，再按一下，关闭颈部揉捏功能。

### 3. [颈部正反向交替揉捏]

- [开关]开启状态下有效。按一下，机芯对颈部进行正反向交替揉捏，再按一下，关闭颈部揉捏功能。

### 4. [颈部上行] 5. [颈部下行]

- [开关]开启状态下，长按颈部上/下行键可以控制颈部按摩机芯向上/下行走以调整颈部按摩位置，到达需要按摩的位置时松开按键。

### 6. [背部揉捶模式选择键]

- [开关]开启状态下，按此键可以开启背部揉捶功能并切换如下三种揉捶模式。
  1. 揉捏+捶打（间歇捶打+连续捶打）--指示灯慢闪烁
  2. 揉捏+捶打（连续捶打）--指示灯快闪烁
  3. 揉捏+捶打（间歇捶打）--指示灯常亮

## 操作说明

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### 7. [背部捶打强度选择键]

- 在背部揉捶自动模式开启状态下，按此键可以切换背部捶打强度（低、中、高三个档，默认低档）。低档时指示灯慢闪烁，中档时指示灯快闪烁，高档时指示灯常亮。

### 8. [背部揉捶定位键]

- 在背部揉捶自动模式开启状态下按下此键，按摩机芯停止上下行走，定位在此时位置进行揉捶。

### 9. [背部按摩区域选择键]

- [开关]开启状态下，按全背/上背/下背键可选择相对应的按摩区域。按摩机芯在所选区域内上下行走进行按摩。

### 10. [加热键]

- [开关]开启状态下，按此键开启按摩头加热功能，按摩头红灯亮，再按一下关闭加热功能，按摩头红灯灭。

### 11. [震动键]

- [开关]开启状态下，按此键可开启坐垫的按摩功能并能切换选择震动强度（低、中、高三个档）。被选中的档位其相应的指示灯亮。

## 提示

- 为了避免加热按摩垫外套破损，在调整按摩位置时，请不要依靠在按摩垫上。
- 请勿用身体阻挡在移动中的按摩机制。
- 因为拉链可能会损坏木椅表面，所以我们建议不要将加热按摩器放在木椅上使用。
- 使用过程中，避免力过度于按摩器以防受伤。
- 请勿自行维修本产品，如需维修服务，请与OGAWA售后服务中心联系。

## 功能特点

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### 创新的颈部按摩

颈部按摩位置可以上下调节，满足不同身高的人使用。符合人体工程学的按摩头设计，高度模拟人手对颈部进行按摩，有效地减轻颈部的僵硬和不适。

### 创新的揉捶合一背部按摩

创新地将揉捏和捶打结合在一起，更有效地缓解压力，消除疲劳，放松肌肉，结合温热功能，促进血液循环。

### 颈背同步按摩

颈背同步按摩，媲美两位按摩师同时作业，再加上坐垫的震动，给您带来从颈部到臀部的放松。

## 产品保养

### 贮藏

- 请将置放于原盒内或者安全、干爽通风的地方。
- 远离尖状物以免刮破按摩器表面。
- 请勿将电线缠绕按摩器。
- 请勿以控制线或者电源线悬挂按摩器。

### 清洁

- 清洗时只须用柔软微湿的海绵抹拭即可。
- 清洗前切记关掉电源并待按摩器冷却。
- 切勿将加热按摩器浸于任何溶液中清洗。
- 将按摩器远离水或其他液体。
- 切勿用清洁剂、刷子、汽油、煤油、玻璃清洁剂或者稀释剂清洗按摩器。

## 疑难解答

异常情况	解决办法
按摩器无法工作。	<ul style="list-style-type: none"><li>● 插电。</li><li>● 适配器插好。</li><li>● 电源开关打开。</li></ul>
按[加热]键显示等不亮、 [加热]功能无法启动。	<ul style="list-style-type: none"><li>● 出于安全考虑，非按摩状态无法开启加热功能。</li><li>● 按[加热]键前先开启按摩功能。</li></ul>
使用过程中，控制器可以 操作，但按摩器无法操作。	<ul style="list-style-type: none"><li>● 长时间操作后，按摩器引擎的温度若过高，按摩器将自动处于温度保护状态。请关闭电源并暂停使用30 ~ 50分钟以上让引擎内部散热。</li></ul>
背部按摩功能无法操作。	<ul style="list-style-type: none"><li>● 电源开关打开。</li><li>● 电源线插好。</li></ul>
突然停止操作。	<ul style="list-style-type: none"><li>● 通电。</li><li>● 电线接好。</li></ul>

## 产品规格

产品名称	Estilo Prime Plus
型号	OZ0978
额定电压	220-240 伏特
额定频率	50-60 赫兹
输出电压	12V --- 5A
额定功率	60W
尺寸 (长 x 宽 x 高)	长 805x 宽 225x 高 480 (毫米)
重量	8.15 ± 0.5公斤

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