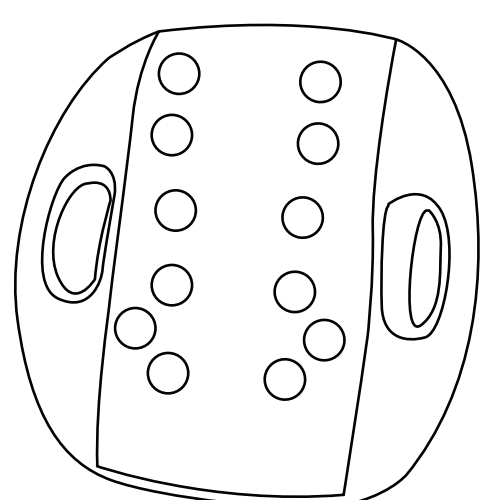




iRELIEVE

Smart Massage Cushion



User Manual 使用手册
OZ 0919



Ogawa is grateful to have received these awards:



Ogawa Wellness Hubs: Malaysia-Singapore-Vietnam-Philippines-Indonesia
Myanmar-India-China-Hong Kong-Taiwan-Turkey-Pakistan
Saudi Arabia-Mauritius-Russia-France-Canada

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Safety Instructions

i. Usage environment

- Do not use the appliance in a wet condition or dusty environment as this may result in malfunction or electric shock.
- Do not use the appliance in the bathroom.
- Do not place or store the appliance where it can fall or be pulled into a tub or sink.
- Place the appliance in a safe location.
- Do not use or sit on the appliance when driving the car.
- Do not expose the appliance to a heater or direct sunlight.

ii. Unsuitable user

If you are experiencing health complications or conditions as stated below, please consult your doctor before use:

- Suffering from heart disease
- Pregnancy
- Any health concerns

iii. When the product should not be used

- If the use exceeds 15 minutes at one time.
- This unit should not be used by children or invalids without adult supervision.
- Do not use this product before sleep.
- If the fabric cover is torn.
- If liquid is spilled onto the appliance.
- If the user feels abnormal or severe pain during the massage.
- If the user detects any malfunction or other abnormal conditions during operation.
- If there is lightning.

iv. Caution and warning

- Unplug the appliance from the outlet when not in use.

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Safety Instructions

- Do not use any attachments that are not recommended by OGAWA.
- Do not operate this appliance if it has a damaged cord or plug. Please return the unit to OGAWA Service Center for examination and repairs.
- Do not insert your hands or any object into the massager's vents and gaps.
- Use the heated surfaces carefully. It should not be used by children or incapacitated persons. May be dangerous.
- Do not lift or carry this appliance by the power cord or any cord.
- This product is only intended for home use only. Commercial use is prohibited.
- Do not cover the appliance during operation.
- Do not crush appliance and avoid it from sharp folds.

v. Note

- Please read these safety notes thoroughly beforehand to ensure the safety and correct use of the appliance.
- The appliance is not intended for use by persons suffering from physical, sensory or mental disabilities, or persons who lack experience and knowledge about the product. They need to be supervised and instructed by a person responsible for their safety.
- Extensive usage could lead to excessive heating and shorter product lifespan. Should this occur, discontinue usage and allow the unit to cool before operating.
- Some levels of noise during usage are normal due to vibration.
- Consult the doctor before use if the person using it is under medication or with a medical condition. Please do not use the product if you are not feeling well.
- Do not increase the room temperature abruptly if the appliance is used in the cold room. It is advisable that the temperature should increase gradually to a normal level.
- If the appliance is stored in a cold place or in a warm environment, please wait for one hour before use to reach the optimum massaging level.

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Safety Instructions

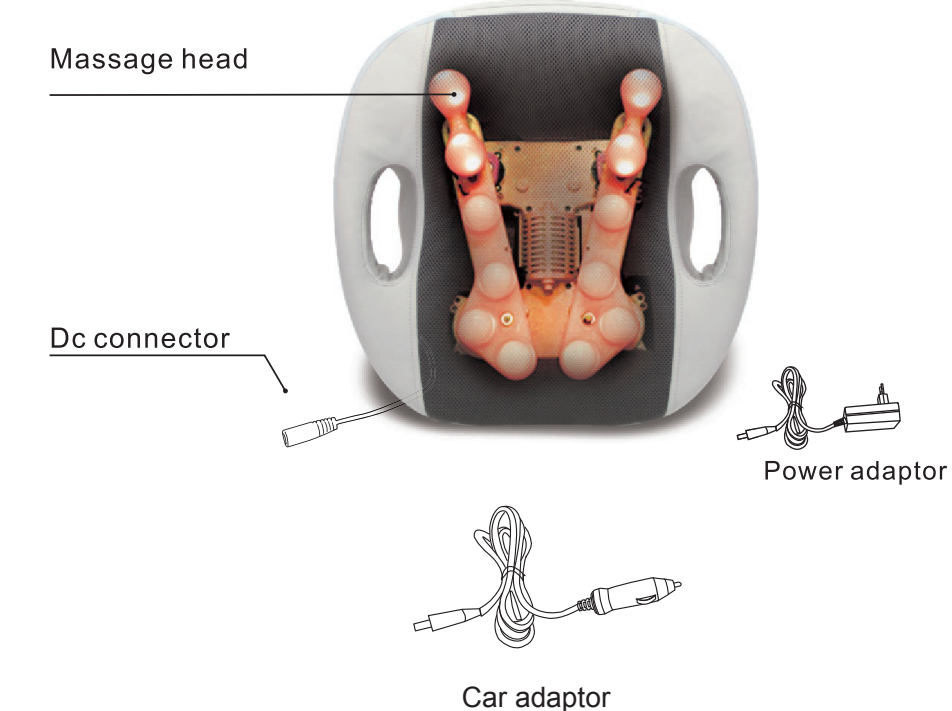
- Do not remove the cover of the appliance. Touching the internal components may result in malfunction or electric shock.
- Do not connect or disconnect the power cord from the electrical outlet with wet hands.
- Do not use the appliance if the electrical outlet is loose.

Warranty Claims

- Warranty is not transferable.
- This warranty is effective only if the product is purchased from OGAWA.
- Proof of purchase (original receipt) is required for all warranty repairs.
- All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
- Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
- Warranty does not cover accessories and attachments which do not belong to the massage unit.
- Warranty is not effective to rental, business, commercial, institutional or other nonresidential users.
- All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
- If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.

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Main Unit & Accessories



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HOW TO OPERATE

- Plug in the mains plug. All LED lights will become green, and the back roller will work automatically.
- Press the ON/OFF on the back, the device changes to heat and rolling function, all lights turn to red, and back roller continue to move.
- Press the ON/OFF again, the device will stop working.

3D massage heads

All-new 3D massage heads, adoption ergonomic, provide new massage style.

Application position

Enjoy the massage at any parts of body.



Message at any time
Suitable in the office, home or car.

Two Modes

As starting the machine, the light is green, press the power key once, the light is red with heating function.

Exterior

Both hands grip design, can easily be adjusted for massaging and enjoying on different parts of the body.

SUITABLE CROWD



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Product Maintenance

To store

- Keep the massager in the box or in a safe, dry and cool place.
- Keep the massager away from sharp edges or pointy objects that might cut or puncture the product's fabric surface.
- To avoid damage, do not wrap the power cord around the unit.
- Do not hang the unit with the controller cord.

To clean

- Avoid immersing unit in any liquid during cleaning.
- Unplug the unit and allow it to cool before cleaning.
- Clean only with a soft, slightly damp sponge.
- Keep the appliance away from water or any liquid.
- Avoid using abrasive cleaners, brushes, gasoline, kerosene, glass/ furniture polish or paint thinner to clean the product.

CAUTION

- Do not lean on the dual massage mechanism in the cushion when adjusting your body position to avoid tears on the products cushion surface.
- Do not jam or force any part of your body against the moving massage mechanism.
- Not recommended for use on wooden surfaces as the zipper may damage the wood.
- Only gentle force should be exerted against the unit in order to eliminate any risk of injury.
- Driver is not recommended to use this product when driving as the heated function requires much more power. To avoid damaging your car's electricity system, connect the car plug to the product only after you activate your car's engine.
- Do not attempt to repair the massage cushion, please contact 'OGAWA Service Center' for any servicing required.

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Product Specifications

Product Name	iRelieve
Model number of the Product	OZ 0919
Power source	100-240V
Frequency	50-60Hz
Voltage	12V 2.5A
Power consumption	30W
Dimensions (Length/width/height)	450*150*430mm
Weight	2.9 KG

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Contact Us


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