



# *SMARTEDGE*



Rev.1.0

User Manual  
OG 6338 使用手册



# *SMARTEDGE*

User Manual  
All information is correct at the time of print

# CONTENTS

Safety Instructions	03
Warranty Claims	05
Product Parts	06
Moving the Chair	07
Controller Diagram	08
Product Operation Guide	09
Product Features	14
Cleaning And Maintenance	15
Questions And Answers(Q&A)	16
Troubleshooting	17
Product Specification	19
Contact Us	20

# Safety Instructions

## Warning!

The plug must be fully inserted into an appropriate outlet. Improper connection of the equipment-grounding conductor can result in the risk of electric shock.

Check with a qualified electrician and service personnel if you are in doubt as to whether the product is properly grounded. Do not modify the product's accompanying plug. If the outlet is not suitable, be sure to have a proper outlet installed by a qualified electrician.


When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire, or injury.

Read the following details before use:



1. Be sure to insert the massage chair plug into the proper electrical outlet.
2. Make sure that the power plug is securely inserted into the proper electrical outlet to reduce the risk of short-circuit and fire.
3. Always unplug the massage chair from the electrical outlet immediately after use and before cleaning.
4. DO NOT use the massage chair in places where the humidity is high.
5. DO NOT use the massage chair outdoors and avoid places with direct sunlight.
6. If the power goes off during use, be sure to turn the power switch to the OFF position and pull the power plug out from the socket to prevent any damages when the power comes back.
7. Never operate the massage chair if the power cord is wet or damaged.
8. Never plug/unplug the power cord from the socket with wet hands.
9. Close and continuous supervision is necessary when this appliance is used by or near children, invalids or disabled persons.
10. Use this appliance only as described in this user manual.
11. Do not use any attachments other than those recommended by OGAWA.
12. Do not stand, sit or jump in the calves rest when the massage chair is in use. This may result in an accident or injury.
13. Do not attempt to stand on the backrest and armrest .This may result in an accident or injury.
14. Be careful not to fall asleep during the massage.

# Safety Instructions

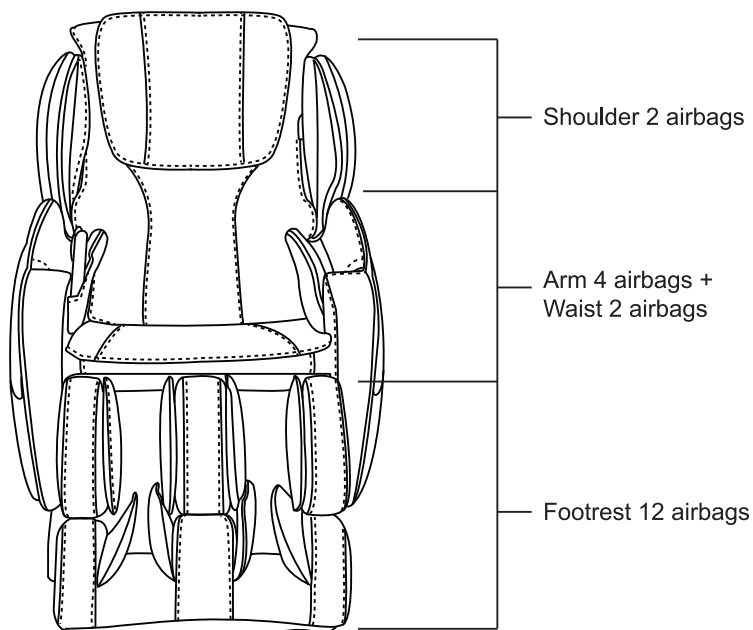
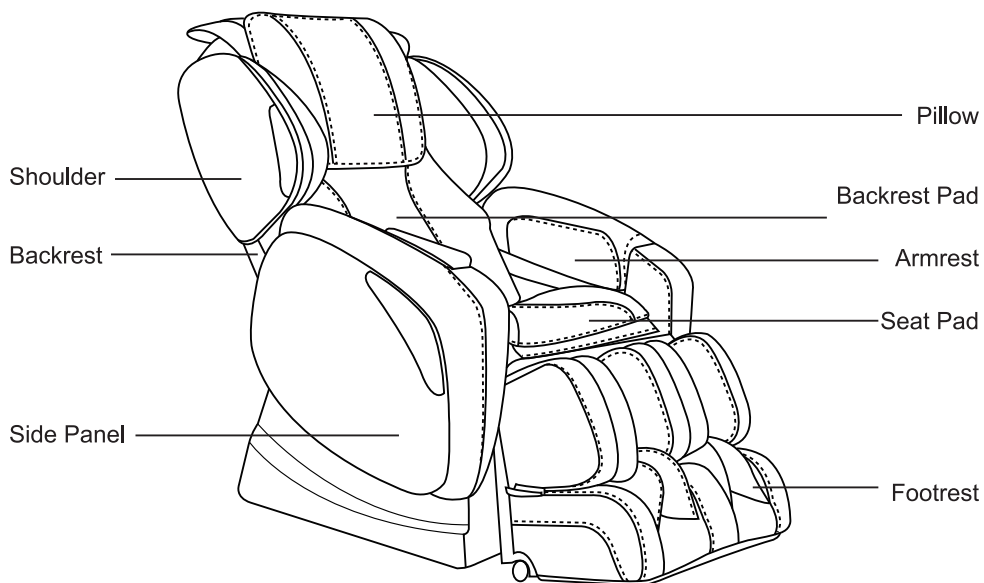
15. Always keep the massage chair clean and never insert any object into the gaps on and around the massage chair.
16. Do not remove the massage chair by pulling the power supply cord.
17. Be sure to check that there is no one (children in particular), pets or obstacles under the massage chair prior to lowering the leg rest /backrest.
18. Always check whether the surface of the massage chair is torn or ripped before use. If you find any unfamiliar tears in any area of the cloth in the backrest, do not use the massage chair. Kindly contact OGAWA service center immediately for repairs.
19. This appliance is designed for household use only.
20. For those suffering from illnesses, please consult your doctor on whether you can use the massage chair if in doubt.
21. The following persons are requested to consult a doctor prior to use in order to reduce the risk of the user feeling sick or suffering from an injury:
  - Those who have a malignant tumor;
  - Those who suffer from heart disease;
  - Those who are experiencing pregnancy, menstruation and puerperal;
  - Those who require complete rest;
  - Those who are under medical treatment;
  - Those who suffer from back problems or whose backbone is abnormal or bent.
22. If you experience pain during use, stop the massage chair immediately. If any injuries happen, consult a doctor immediately. Never massage on swollen or inflamed parts of the body.
23. This product is a non-professional appliance designed to provide a comfortable massage. Do not use this product as a substitute for medical treatment.
24. Do not use this massage chair for more than 30 minutes at one time and kindly limit the massage to a concentrated area for not more than 15 minutes. Over-massaging can result in overheating, and thus reducing the product's lifespan.
25. Do not operate where aerosol (spray) products are used or where oxygen is being administered.
26. The massage chair is not suitable for children aged 12 years old and below.

- 
27. If the power plug is damaged, it must be replaced by a special plug available from OGAWA or authorized agents.
  28. As a safety precaution , Motor will stop working automatically (for protection) if apply too strong external force during use. Once appear above, switch OFF power ,and switch ON again after 10 seconds . Please pay attention to this ,especially for user whose weight over 100KG.

## Warranty Claims

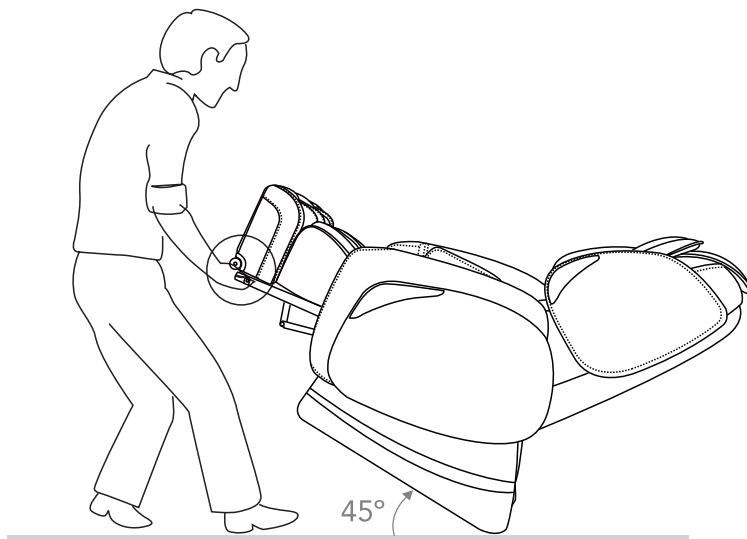
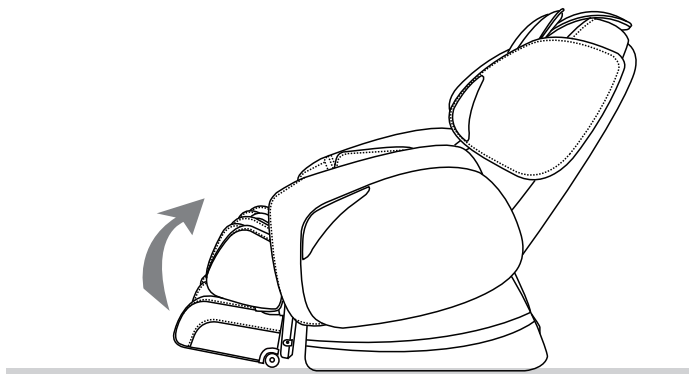
- 
1. Warranty is not transferable.
  2. This warranty is effective only if the product is purchased from OGAWA.
  3. Proof of purchase (original receipt) is required for all warranty repairs.
  4. All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
  5. Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
  6. Warranty does not cover accessories and attachments which do not belong to the massage unit.
  7. Warranty is not effective to rental, business, commercial, institutional or other non-residential users.
  8. All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
  9. If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.
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# Product Parts



# Moving the Chair

Lift up the calves-rest, before reclining the chair to approximate 45° to easily move the chair around the house with a slight pull or push.

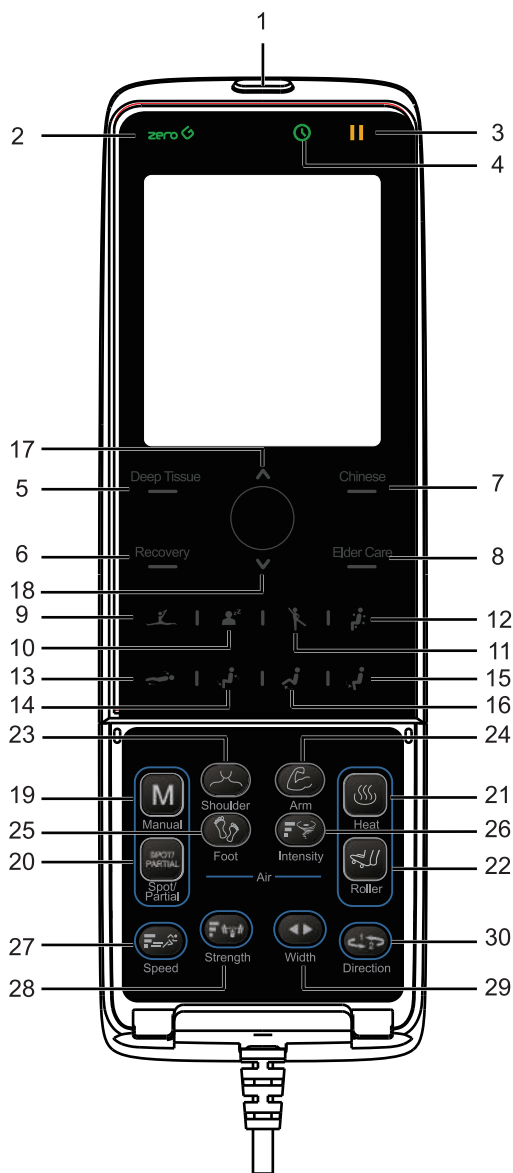


## Caution:

- i. Before moving the chair, please put the footrest back in the original position. Otherwise, injuries might occur in the process of moving the chair.
- ii. Avoid moving the massage chair when there is someone seated on it.
- iii. Placing a mat underneath the massage chair is advisable, as the moving process might leave scratches on the floor surface.



# Controller Diagram



# Product Operation Guide

Connect to the power supply, and turn the switch to: "I" position, and the chair is now in idle mode.

## Control Buttons for the Massage Chair

### 1 ON/OFF

#### The Start/Stop Control Button

Press once on this button, the LCD backlight will be lit. Press any massage function button to begin the chair's massage functions. This will also start the Timer. Press this button again to stop all massage functions, and the massage rollers, backrest, footrest will return to their original position.

### 2 ZERO-G

Press this button to activate the Zero-G function, and press again to return to the idle position.

Note : ZERO-G button is NOT controllable in the below message programs: 

### 3 PAUSE

#### The Pause Button

When the chair is in massage mode and the user wants to temporarily pause it, press the Pause button and all massage functions will stop. The "Pause" button will be blinking and the set time countdown will be paused as well. Press the Pause button again to immediately cease the "Pause" function and resume the original massage function. The countdown will continue.

### 4 TIMER

#### Time Interval Control Button

When a massage function is activated, the time is preset at 15 minutes. Every time this button is pressed, it will change the time interval sequence at "20>25>30>5>10>15>20" minutes.

# Product Operation Guide

## Full Body Auto Programmer

If either 1 of the 8 Auto Programs is activated, the chair will automatically perform a shoulder height scan. The user can manually adjust the shoulder height position to the desired comfort.

### 5. Deep Tissue

Mainly focus on shoulder and waist, massage using kneading and tapping for whole body relaxation.

### 6. Recovery

Deep massage on waist to create shaking buttock effect, massage using kneading and tapping, for body toxic release.

### 7. Chinese

Release stress, kidney care by using slow and soft kneading and hard tapping.

### 8. Elder Care

Slow down senescence, masage using soft clapping and kneading to release body pain, specially for senior.



Body stretchng by using airbag and roller.

Remark : Zero G, backrest and footrest adjustment is not available in this program.



Whole body massage, increase blood circulation, relaxation for sleep. Massage mainly on kneading and support by clapping.



Target on shoulder, waist and leg which the acid is accumulate especially after sport. Massage to release muscles stress and recovery.



Release tired by using air bag on shoulder, waist, arm and foot to massage.

## 13/14 INCLINE/RECLINE

### Angle Adjustment Control Button for Massage Chair

These two control buttons can adjust the Inclining/Reclining angle respectively. Press once on the Inclining or Reclining control button to adjust the Backrest and Footrest to a desired comfortable position.

# Product Operation Guide

## **15/16 INCLINE LEG/ RECLINE LEG**

### **Angle Adjustment Control Button for Footrest**

These two control buttons can adjust the massage angle on the Footrest. Press once on the Incline Leg or Recline Leg control button, and the Footrest will start to move; When the Footrest reaches the desired comfortable position, press the button again to stop it.

## **17/18 UPWARD/DOWNWARD**

### **The massage position adjustment button for spot and partial massage**

When the Spot or partial massage functions are activated, press and hold the button to move the massage roller upward or downward. Release the button when the desired position is achieved.

## **19 Manual Massage Function**

### **KNEADING, SWEDISH, TAPPING, SHIATSU, CLAPPING, ROLLING**

Press this button to activate the rhythmic kneading manual massage function for a full back massage at medium strength. Every time this button is pressed, the manual massage function will change in the sequence of KNEADING > SWEDISH > TAPPING > SHIATSU > CLAPPING > ROLLING > Stop.

## **20 SPOT/PARTIAL**

### **The Spot or Partial Back massage**

This button allows the user to select Spot massage for any part on the back. Press this button once to activate spot massage at the required location. Press this button again to switch to Partial function.

### **The partial Back Massage**

While running spot massage, when this button is pressed again, the massage will change from spot to partial. The massage will take the spot position as the centre to perform partial massage at a distance of approximate 8 cm. Press again to stop the function.

# Product Operation Guide

## 21 HEAT

### Setting HEAT

Press this button to activate the heating on waist.  
Press again to stop the function.

## 22 FOOT ROLL

### Foot roll function Start/Stop Control Button

Press once to activate the roller on foot, press again to stop the foot roll function.

## 23 Shoulder airbag

### Shoulder airbag control button

Press this button to activate shoulder airbag. Press again to stop this function.

## 24 Handrest airbag

### Handrest airbag control button

Press this button to activate handrest airbag. Press again to stop this function.

## 25 Footrest airbag

### Footrest airbag control button

Press this button to activate footrest airbag.  
Press again to stop this function.

## 26 INTENSITY

### The Intensity Adjustment Button for Air-pressure - 5 levels of intensity to be adjusted

After activating the Air-Pressure function (Auto and Manual), press this button to adjust the intensity in the cycle.

## 27 SPEED

### The Speed Adjustment Button for Swedish, Tapping, Shiatsu and Clapping - 5 levels of speed to be adjusted

After activating the Swedish, Tapping, Shiatsu, or Clapping function, every time the button is pressed, the speed can be adjusted to "Lv1> Lv2> Lv3> Lv4> Lv5" in one cycle.

# Product Operation Guide

## 28 STRENGTH

### **The Strength Adjustment Button for Kneading - 5 levels of strength to be adjusted**

After activating the Kneading function, every time the button is pressed, the strength can be adjusted to “ Lv1> Lv2> Lv3> Lv4> Lv5 “in one cycle.

## 29 WIDTH Adjustment

### **The Width Adjustment button for Tapping, Shiatsu, Clapping, Rolling**

After activating the Tapping, Shiatsu, Clapping or Rolling function, you can press this button to adjust massage width to “ narrow> medium> large “ in one cycle.

## 30 Direction of Manual Massage Function

When the manual massage function is operating, press this button to change the rhythmic mode of manual massage between 1 and 2.

## End Operation

Please press the “ON/OFF” button after use, and the chair will stop its operation, while the massage rollers will return to their original position; then switch the power supply button under the chair to “O” and unplug the machine from the electrical outlet.

# Product Features

OGAWA massage Chair is controlled by a microcomputer that performs various intelligent massage methods and combinations, like Kneading, Swedish, Tapping, Shiatsu, Clapping, Rolling, Footroller and Air Massage. All these massage methods accurately capture the acupressure points that could alleviate fatigue, promote metabolism and improve blood circulation effectively. Equipped with eighteen sets of full body automatic program, this product thoroughly fulfills your various needs.

Various types of manual / auto massage to suit your needs.

Spring-styled massage that is specially structured for the back is designed according to the curve of the human body to provide a more effective and thorough massage.

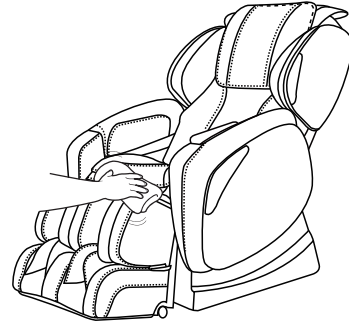
1. Designed according to body curve, to provide better massage sensations.
2. The Timer Function can be adjusted according to your desired duration of the massage programmer.
3. Liquid Crystal Display controller for a user friendly operation.
4. Built in with power surge and automatic temperature sensor for safety.
5. The operation is controlled by an intelligent microprocessor for excellent performance and consistent quality.
6. The machine radiates heat on the surface, Do Not use it over sensitive skin areas or in poorly-ventilated areas.

# Cleaning And Maintenance

## Cleaning of the synthetic leather

Wipe the synthetic leather with a soft dry cloth.

- **Do not clean the product with chemicals such as thinners, gasoline and alcohol.**
- **When using a leather maintenance product (cleaning cloth) sold on the market, follow its directions for use.**
- **If the synthetic leather is very dirty, wipe it with the method below.**
  1. Put a piece of soft cloth into water or 3% to 5% neutral detergent contained hot water and wring it out.
  2. Wipe surface of the synthetic leather with the soft cloth.
  3. Wipe the detergent with a piece of cloth once soaked in clean water and wrung out.
  4. Wipe with a piece of wrung soft cloth.
  5. Have the synthetic leather take natural air drying.
- **If it is difficult to remove the stains on the synthetic leather, soak a piece of melamine foam bought from the market into a neutral detergent and use it wipe the product.**
- **Do not dry the surface by a hair drite.**
- **Surface of the synthetic leather may be dyed by fabric colors; therefore, be careful when wiping the product with denim or colored cloth.**
- **Keep these positions from long-time contact with plastics to avoid fading.**
- **Synthetic leather may discolor, so the position in contact with the hair dye used should be covered by a towel.**



## Cleaning of the plastic parts

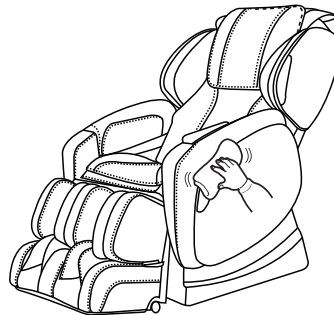
**1** Put a piece of soft cloth into water or neutral detergent contained hot water, wring it out and wipe the plastic parts.

- Do not clean the product with chemicals such as thinners, gasoline and alcohol.

**2** Wipe with a piece of cloth once soaked in clean water and wrung out.

- Wring the cloth out before using it to wipe the remote controller.

**3** Have the plastic parts take natural air drying.





# Questions and answers(Q&A)

**Q** Can persons paying frequent visits to hospitals because of diseases use the product?

**A** These persons should consult physicians before using the product.

Massage is the so-called "touch-pressure stimulation": Muscles are compressed to relieve their tension and promote hemokinesis. Some diseases may get worsened because of massage. Thus, consult the attending doctors before using the product.

**Q** How about the body height requirement for use of the product?

**A** The body height requirement differs with the specific body type. See the rough reference below when using the product.

If a person shorter than 145 centimeters or taller than 185 centimeters uses the upper body massage function and the Lower Leg/Foot massage function of the product at the same time, it will be possible that his soles will have poor contact with the foot massage section or that his knees will need to be bent.

For a taller person with knee bending when using the product:

Select method ①

① Tilt the backrest and lower the Lower Leg/Foot massage section.

For a short person difficult to touch the foot massage section:

Select method ②

② Raise the backrest and lift the Lower Leg/Foot massage section.


**Q** Are there any things needing special attention during moving?

**A** Pay attention to the following things during moving.

For convenience during moving, tilt backrest of the product till the lowest position.

During handling, do not sit on the product.

① Press ON button power on the product.

② Press  to make the backrest completely tilt.

Press and hold on these two buttons until backrest and footrest stop



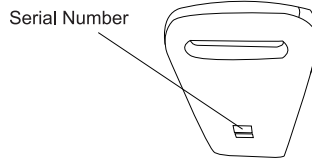
③ Turn off the power switch and pull out the power plug.

● If the original packing box is unavailable, make sure the power line is not wound on the product, wind it and place it on the seat surface. When handling the product, keep the power line from falling off and rubbing with ground.

● If the original packing box is unavailable, properly keep other packing auxiliary materials and wrap the product with them to avoid scratch and vibration during handling.

**Q** Where is serial number of the product?

**A** It is on back of the main body.



**Q** What should I do if I do not feel warm in the waist?

**A** Make the waist in close contact with the warm transfer part. The warm transfer part is in close contact with the waist to make you feel warm. You may cover your waist with a blanket to get warmer.

**Q** I care about the sounds the product makes when being used.

**A** It is caused by the core structure.

**Q** Does it matter if the massage wheels have different massage intensities?

**A** This phenomenon possibly exists during massage because of the core structure.

To simulate the most natural massage effect, the product is designed with a core structure allowing alternate back massage by a left massage wheel and a right massage wheel. During massage, the massage wheels possibly have slightly different positions on the back. That's why you have that feeling. It is not a fault.




**Q** Theacupressure force is too large.

**A** Set the air bag intensity to be "1" through the Air Bag button. You can also lower the Lower Leg/Foot massage section to reduce the acupressure force on the feet.

# Troubleshooting

**After a fault happens, inspect and try the corresponding method below.**

If the fault still exists after that, contact the shop from which you bought the product.

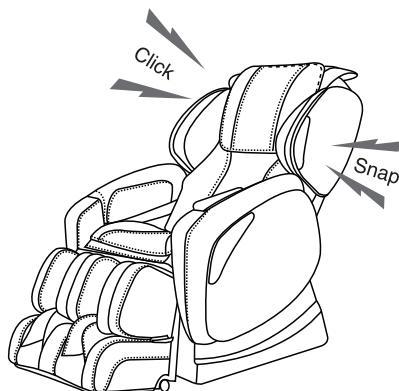
Fault	Cause and elimination method
<p><b>The massage wheels stop during use</b> (The product beeps and all icons and buttons on the remote controller flicker and then go out.)</p>	<p><b><u>For safety, the massage wheels will possibly stop upon a too large external force during use.</u></b> If all marks and buttons on the remote controller begin to flicker, it suggests an extreme abnormality. In this case, turn off the power switch and turn it on about 10 seconds later. If the massage wheels stop again, adjust your sitting posture and do not lean on the backrest completely. (Users, particularly those heavier than 100 kilograms, should follow relevant precautions.)</p>
<p><b>The product cannot tilt, or the footrest cannot be raised or lowered</b> (The product beeps, the running light on the remote controller goes out and the product stops)</p>	<p><b><u>For safety, the product will stop upon an obstruction or a too large force.</u></b> If all contents and buttons are flickering and the backrest or the footrest has stopped, turn off the power supply and turn it on about 10 seconds later and then operate the product.</p>
<p><b>The massage wheels cannot reach the shoulders or the neck</b></p>	<p>If the head is not in contact with the headrest, or the back is not in contact with the backrest, the shoulder position in body type detection will possibly be lower than the actual position. Sit in the deepest position of the product, lean your head on the headrest and operate from the beginning again.</p>
<p><b>The left and right massage wheels have different heights (intensities)</b></p>	<p>It is not a fault but a normal phenomenon because the product is provided with a massage core allowing alternate beats of the massage wheels.</p>
<p><b>The product cannot run at all.</b> ● Upper body (the neck to the waist) massage ● Lower leg/foot massage</p>	<ul style="list-style-type: none"> <li>● The power line is disconnected.</li> <li>● The power switch is not turned on.</li> <li>● No program is selected after  on the remote controller is pressed.</li> </ul>
<p><b>No warm feeling in waist.</b></p>	<ul style="list-style-type: none"> <li>● The heating button is set to be OFF.</li> <li>● The warm feeling depends on factors such as body type, massage method, clothes and room temperature. Make the waist in close contact, the warm transfer part is in close contact with the waist to make you feel warm. You may cover your knees with a blanket to get warmer.</li> </ul>
<p><b>The product cannot cool down even if the heating function is disabled.</b></p>	<ul style="list-style-type: none"> <li>● Due to the heater structure, the product will still feel warm shortly after heating because of the residual heat.</li> <li>● If a single part is continually massaged even after the heating function is disabled, you will feel increasingly warmer.</li> </ul>
<p><b>The power supply cannot be connected even if  is pressed again after the massage</b></p>	<ul style="list-style-type: none"> <li>● The program will terminate about 5 seconds after the massage has ended. Press  at least 5 seconds after all the movements have stopped.</li> </ul>
<p><b>The product is damaged</b></p>	
<p><b>The power line or the power plug has abnormal heating</b></p>	<p>To avoid accidents, contact an authorized service center.</p>

# Troubleshooting

## The sounds and feelings you care about in use of the product

**You will hear or have the following sounds or feelings when using the product. It is not abnormal phenomena but results of the product structure.**

- Sound when the stretching massages are retracted
- Sound and feeling when the massage wheels rub patterns on the fabric
- Sound of movements such as kneading and beat
- Friction sound of the running massage wheels
- Sound of up-down movement
- Sound of the conveyor belt
- Motor sound
- Sound of the squeezing massage wheels when they begin to stretch
- Sound when a person is sitting on the seat
- Friction sound between the armrests and the back cushion when the backrest is tilting
- Friction sound between the massage wheels and the fabric
- Sound of the inflator pump during Air Bag massage
- Sound of air exhaust during Air Bag massage
- Running sound of the solenoid valve at bottom of the product during Air Bag massage.
- Swing of the footrest
- Sound when the shoulders are stretched or moved
- Running sound of the air bags
- Sliding sound of the foot massage section
- Friction sound between the back cushion and the back cover leather when the backrest is tilting



**If the sound is loud, it is also possible that the product has failed.**

- In this case, have the product inspected and repaired by an authorized service center.

### **Warning**

- **Do not refit, disassemble or repair the product without permission.** Otherwise fires, abnormal movements or personal injuries may happen.

### **Warning**

- **In the case of any abnormality or fault, stop the product immediately and pull out the power plug to avoid fuming, fires and electric shocks.**  
< Abnormality and fault examples >
  - The product fails to work after the power switch is turned to the ON position;
  - After the power line is moved, the product is discontinuously powered on;
  - In use, the product gives off a burning smell or an abnormal sound;
  - The product is deformed or abnormally heating  
→ In any of these abnormalities and faults, have the product inspected and repaired by an authorized service center immediately.

# Product Specifications

Product Name	OGAWA SMART EDGE
Model number of the product	OG 6338
Power source	220V - 240V
Alternating current	50/60Hz
Power consumption	250W
Timer	5/10/15/20/25/30 minutes
Maximum operating period	30 minutes
Dimension (Length/width/height)	Upright position : 161 X 78 X 120 (cm) Reclined position : 198 x 78 x 86 (cm)
Weight	Product gross weight: 127 kg
	Product net weight: 106 kg
Length of the wire	Controller wire: 150 cm
	Power supply wire: 180 cm
Usage condition	Environment temperature: 10°-40°C
	Contrasting humidity: 30-85RH
Storage condition	Storage temperature: 20°-60°C
	Storage humidity level: 30-85RH
Safety feature	Equipped with overheated and power surge safety protection.

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# *SMARTEDGE*

User Manual  
All information is correct at the time of print

# 目錄

安全說明	22
保修權限	24
產品部件	25
產品移動說明	26
控制器	27
操作說明	28
功能特點	31
清洗及保養	32
疑問解答 (Q&A)	33
故障維修	34
產品規格	36
聯絡我們	37

# 安全說明

## 警告!

此按摩椅必須使用與插頭相配的插座。不正確的接地將會導致觸電危險的發生。

請不要擅自改裝插頭或插座，務必委託專業的技術人員進行檢查。

使用電器產品時，為減少觸電、灼傷、火災、或人員傷害的危險，應遵守基本安全預防措施，包括以下內容：

在使用前請閱讀所有的使用說明。

1. 務必使用與插頭相配的插座。
2. 一定要確保插頭完全插入插座內，以減少短路或火災危險。
3. 在使用後或清潔前，請務必及時拔掉插頭。
4. 請勿在高濕度的環境下使用本產品。
5. 請勿在室外或陽光直射的地方存放或使用本產品。
6. 如果在使用過程中突然停電，請立即將開關撥至「O」的位置，且拔掉插頭，以免來電時損壞本產品。
7. 當電源線潮濕或損壞時請勿使用按摩椅。
8. 請勿用濕手插入和拔掉插座，以免發生意外。
9. 當小孩、傷殘人士、行動不便者在按摩椅附近或使用按摩椅時，一定要有人在場看護。
10. 只能將本產品用於本說明書中闡述的用途。
11. 不要使用非 OGAWA 推薦的附件。
12. 在使用過程中請勿坐在按摩椅小腿上，以免導致意外。
13. 請勿試圖站在扶手或靠背上，以免按摩椅發生傾倒從而導致意外。
14. 按摩過程中請勿進入睡眠狀態。
15. 請經常保持按摩椅清潔，避免將其他物體插入按摩椅的縫隙中。



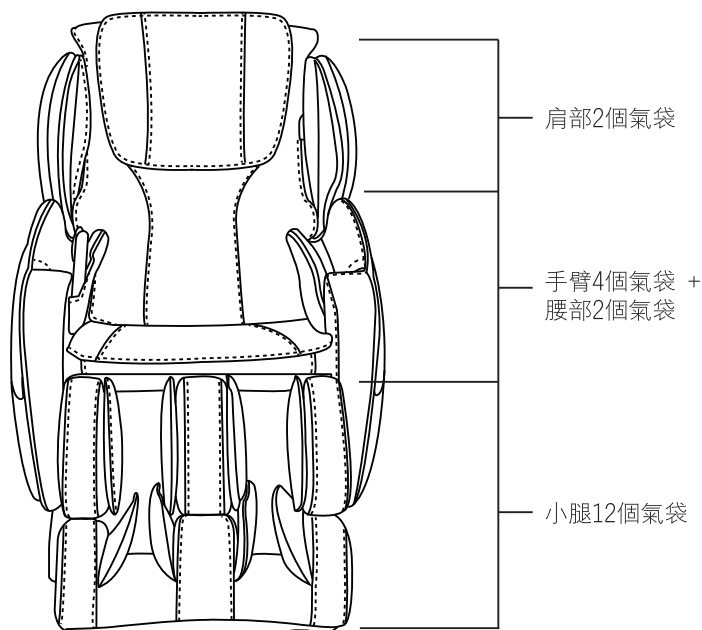
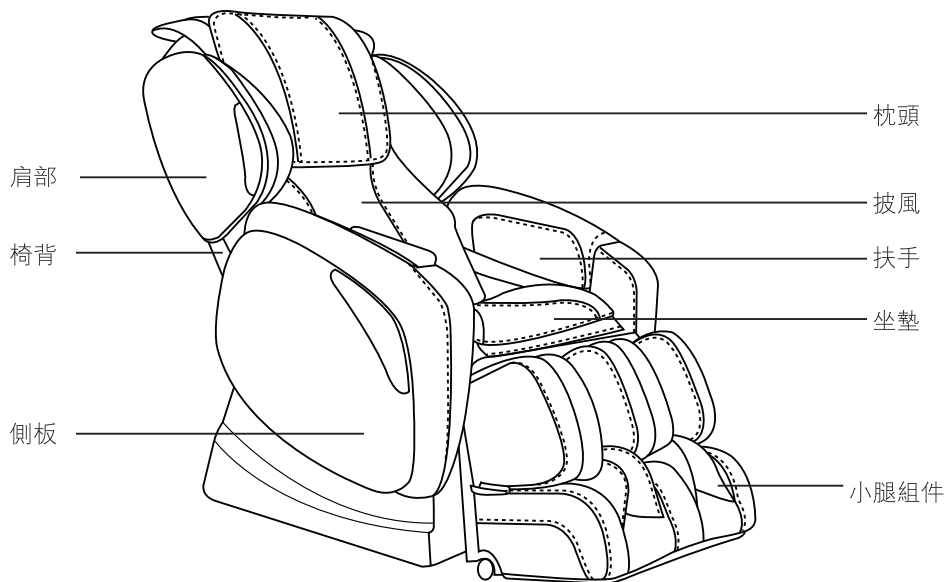
# 安全說明

16. 請勿直接透過拉扯電源線來移動按摩椅。
17. 請確保當降低小腿或靠背時，其下方無其他物體，特別是小孩。
18. 請在每次使用前，檢查按摩椅靠背絨布等處是否有異常裂縫。如有異常，請勿使用並即時聯繫 OGAWA 售後服務中心。
19. 本產品僅為居家使用而設計。
20. 當您無法確定自己是否能使用按摩椅時，請先諮詢醫師。
21. 為避免因使用此按摩椅而導致不適或傷害，以下人士在使用本產品前應諮詢醫師：
  - 患有惡性腫瘤者
  - 患有心臟病者
  - 孕婦、產婦或月經期者
  - 需要安靜休息者
  - 正在接受治療者
  - 有背部疾病者，脊椎異常或扭曲者
22. 如在使用過程中覺得疼痛，請立即停止使用；如果在使用過程中受到損傷，請立即就醫。
23. 本產品僅為家庭提供舒適的按摩享受，並非專業的按摩醫療機械，因此不能代替專業的治療。
24. 建議每天使用按摩椅的時間為 30 分鐘，按摩同一部位時間不宜超過15分鐘，否則過度按摩會導致適得其反的效果，而且長時間使用會導致按摩椅過熱並縮短產品使用壽命。
25. 請勿在噴氣體溶膠或輸氧的環境中使用本產品。
26. 12歲或以下兒童不適宜使用本產品。
27. 如果電源線損壞，必須使用 OGAWA 或合法代理商所提供的專用電源線。
28. 使用過程中若施加過大的外力，為安全起見，機芯會自動停止以保護。當出現該情況時，先切斷整機電源，10秒后再接通電源進行操作。特別是體重超過100KG的用戶，使用時要特別注意。

# 保修權限

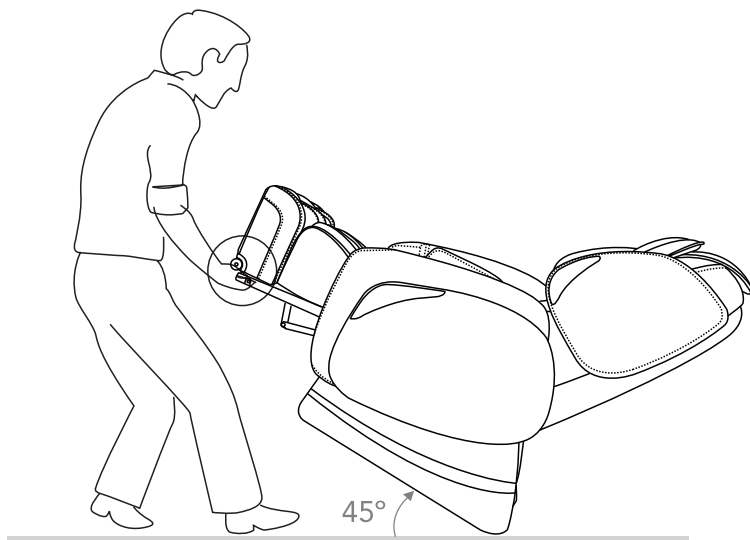
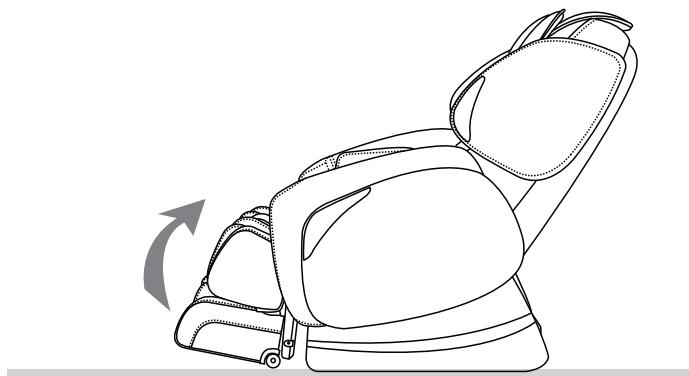
1. 本保修權限不可轉讓。
2. 本保修服務僅對在 OGAWA 購買的產品有效。
3. 當要求保修服務時，請出示購買證明（正本收據）。
4. 所有保修項目，包括但不限於這些健身及適銷性的保修項目有效期限需視保修政策而定。
5. 因錯誤使用、處理不當以及未經授權私自改裝和維修產品而導致的損壞，不屬於保修範圍。
6. 此保修範圍不包括不屬於產品本身的附件。
7. 此保修範圍不適用於租憑、交易、商業、機構或其他非住宅用戶。
8. 此保修範圍內所涉及的維修服務需經過 OGAWA 授權，且必須由授權的技術人員維修。
9. 若需更換的維修附件缺貨，OGAWA 有權採用替代配件進行維修。

# 產品部件



## 產品移動說明

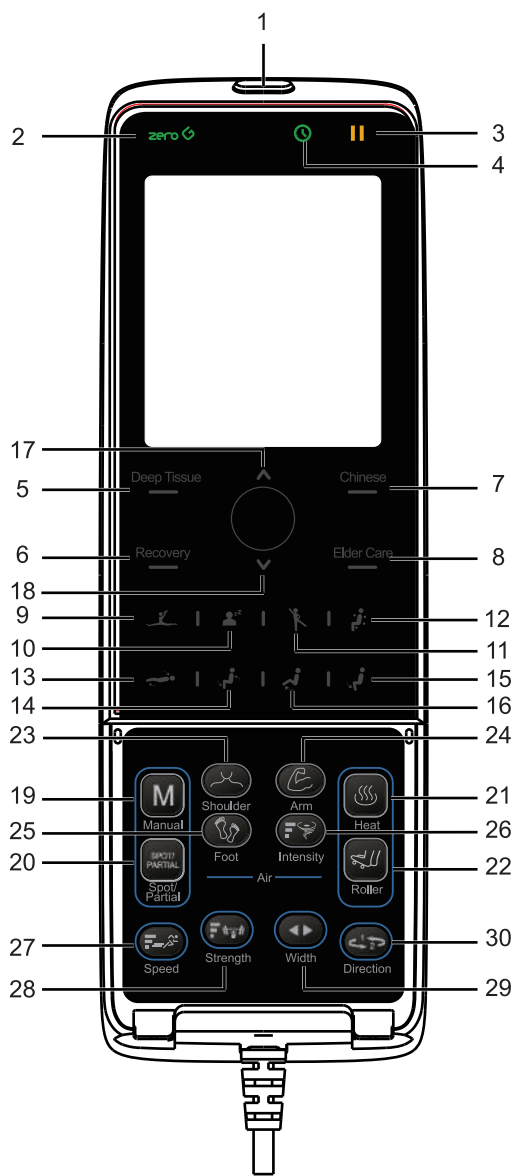
拖起小腿墊，將椅背傾斜約45度以方便在室內自由移動按摩椅。



### 注意：

- i. 在移動按摩椅時一定要把腿墊完全收回，若不遵守，在移動過程中腿墊收到原始位置時，有可能導致受傷的情況。
- ii. 當有人坐在按摩椅上時，請不要移動椅子。
- iii. 移動按摩椅時可能會損傷地板，建議在本產品下鋪上墊子等。

# 控制器





# 操作說明

接通電源，將按摩椅座架下方的電源開關按至“I”的位置，按摩椅處於復位狀態。此時按摩椅進入待機狀態。

## 按摩椅控制鍵


### 1 開/關

#### 整機按摩功能啟/停控制鍵

按一下此控制鍵開機，手控器熒幕將被點亮，此時按下任何鍵開始享受按摩，同時將啓動定時功能。產品處於運行狀態時按一下此鍵關機，按摩輪、靠背和小腿將恢復到初始位置。

### 2 零重力

在開機狀態下，按一次此鍵啓動零重力形態，再按此鍵則關閉零重力功能。

注：按摩功能啓動時零重力控制鍵將會無效：

### 3 暫停

#### 暫停控制鍵

如需暫停按摩功能，請按暫停鍵，此時所有按摩功能都將停止。暫停控制鍵的橙色燈將會閃爍，定時功能也一并暫停。再按此控制鍵以繼續被暫停的按摩功能，定時功能也將恢復計時。

### 4 定時

#### 按摩時間控制鍵

當按摩程序啓動時定時功能自動設為15分鐘，每按一次定時功能鍵，定時時間將按“20>25>30>5>10>15>20”分鐘循環。

## 全身自動按摩功能

當8個自動按摩程序中任意一個啓動之后，產品對背部自動進行檢測以達到最佳的按摩位置。同時也可根據需要按上、下方向鍵對按摩位置進行手動調整。

8個全身或局部自動按摩程序：

### 5 Deep Tissue

以揉捏和敲擊為主，重點對頸肩、腰臀進行按摩，放鬆全身。

### 6 Recovery

以揉捏和敲擊為主，達到腰部深度按摩和抖動臀部的效果，促進人體排毒。

### 7 Chinese

以慢揉重敲的原則進行按摩，舒緩神經，保養腎部。

### 8 Elder Care

老年人專屬按摩程序，以輕拍輕揉的按摩手法解除病痛，起到延緩衰老的效果。

### 9

充氣配合按摩輪動作，對身體進行拉筋、伸展動作。

注：1、按此程序時，零重力、靠背和小腿調節鍵無效。



# 操作說明

## 10

以揉捏手法為主、拍打手法為輔，對全身進行按摩，促進血液循環，幫助夜晚輕鬆入睡。

## 11

針對運動后人的肩部、腰部和腿部最容易感到酸疼與疲勞的部位，快速放松肌肉，舒緩運動后的疲勞，恢復精力。

## 12

通過對肩部、腰部、手部和腿部的氣壓按摩，達到緩解疲勞的效果。

### 13/14 躺卧/起坐

#### 按摩角度調節控制鍵

此二功能控制鍵可調節躺卧/起坐角度。按一次躺卧或起坐功能控制鍵以進行按摩角度調節。當按摩椅到達適當的角度時，再按一次躺卧、起坐中的其中一個控制鍵即可定位。

### 15/16 升腿/降腿

#### 腿部角度調節控制鍵

此二功能控制鍵可調節小腿的升/降角度。按一次升腿或降腿功能控制鍵以進行小腿角度調節。

當小腿到達適當的角度時，再按一次升腿、降腿中的其中一個控制鍵即可定位。

### 17/18 機芯上下調節

#### 定點和區間功能位置調節控制鍵

在定點/區間按摩時，長按向上或向下方向鍵可調節按摩輪位置，到需要的按摩位置時放開，由此可以根據需要調節按摩位置。

### 19 手動按摩功能

揉捏、瑞典式、捶擊、指壓、拍打、推拿手法選擇鍵

按一次此控制鍵啓動全背部揉捏按摩功能，每按一次此控制鍵將按順序切換“瑞典式 > 捶擊 > 指壓 > 拍打 > 推拿 > 停止”按摩手法。

### 20 定點/區間

#### 背部定點功能控制鍵

此鍵用于啓停背部定點按摩功能。在所需按摩的位置按一下此鍵將對該按摩位置提供集中的定點按摩。再按一下切換到區間功能。

#### 區間功能控制鍵

在進行背部定點按摩時，按下此鍵，開啓背部區間按摩功能。則在原點上下8CM的區間內提供背部區間按摩，再按一下此鍵則解除背部“定點/區間”按摩功能。

### 21 溫熱

#### 溫熱功能啟停控制鍵

按一次此功能控制鍵以啓動腰部溫熱功能，再按一次此控制鍵將停止此功能。

# 操作說明

## 22 腳底滾輪

### 腳底滾輪功能啟停控制鍵

按一次此鍵，開啓腳底滾輪按摩功能，再按一次，則停止此功能。

## 23 肩部充氣

### 肩部氣壓按摩啟停控制鍵

按一次此鍵，進行肩部氣壓按摩，再按一次此控制鍵停止肩部氣壓按摩。

## 24 手部充氣

### 手部氣壓按摩啟停控制鍵

按一次此鍵，進行手部氣壓按摩，再按一次此控制鍵停止手部氣壓按摩。

## 25 腿部充氣

### 腿部氣壓按摩啟停控制鍵

按一次此鍵，進行腿部氣壓按摩，再按一次此控制鍵停止腿部氣壓按摩。

## 26 充氣強度

### 氣囊按摩強度控制鍵 - 5檔強度可調

在自動或手動充氣按摩模式下，每按一次此控制鍵將對充氣按摩強度如 “Lv1 > Lv2 > Lv3 > Lv4 > Lv5” 進行循環調整。

## 27 速度

### 瑞典式，捶擊，指壓及拍打按摩功能的速度調節控制鍵 - 5檔速度可調

在瑞典式，捶擊，指壓及拍打按摩功能運行模式下，每按一次此控制鍵將對按摩速度如 “Lv1 > Lv2 > Lv3 > Lv4 > Lv5” 進行循環調整。

## 28 力度

### 揉捏功能力度調節控制鍵 - 5檔速度可調

在揉捏按摩功能運行模式下，每按一次此控制鍵將對按摩力度如 “Lv1 > Lv2 > Lv3 > Lv4 > Lv5” 進行循環調整。

## 29 寬度

### 捶擊、指壓、拍打和推拿寬度控制鍵

在捶打、指壓、拍打和推拿按摩啟動時，每按一次此控制鍵將對按摩滾輪寬度進行 “窄 > 中 > 寬” 循環調整。

## 30 手動按摩模式切換控制鍵

在手動功能啟動時，按此控制鍵可在手動按摩手法模式1與模式2之間切換。

## 操作完成

使用完畢之後，請按下“開/關”鍵，按摩椅將停止動作，按摩滾輪將自動復位。復位完成后，請按下按摩椅下方的電源開關至“0”的位置，接着可以安全拔出電源綫。



## 功能特點

OGAWA按摩椅通過電腦智能化控制，配合揉捏、瑞典式、捶打、指壓、拍打、推拿，腳滾和氣壓功能等多種按摩手法及組合，針對各個穴位進行按摩，有效舒緩疲勞，促進新成代謝及加強血液循環。

具備各種全身自動/手動按摩功能以符合您的各種要求。

除了精確的穴位按摩外，可同步進行各種按摩功能以形成特制按摩程序。

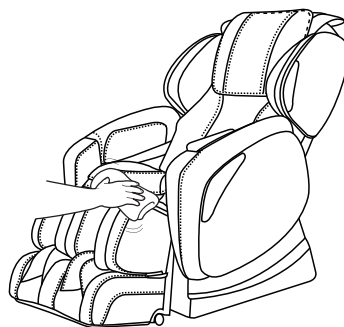
1. 根據人體工學設計，以提供更有效的按摩效果。
2. 定時功能將按照你的需求對按摩時間進行調整。
3. 液晶顯示使手控器更易于操作。
4. 具備過熱過流保護，更加安全。
5. 操作是由微型智能處理器控制，使性能始終如一，卓越有效。
6. 本產品配有加熱功能，對熱不敏感者慎用。

# 清洗及保養

## 清潔合成皮革

使用柔軟的干布擦拭皮革。

- 切勿使用諸如稀釋劑、汽油、酒精等化學品清潔本機。
- 使用市面銷售的皮革保養品（抹布）時，請遵照其使用說明。
- 如果合成皮革特別髒，則通過以下方式擦拭。
  - 1、將軟布浸入水中或含3%至5%中性洗滌劑的熱水中，然後徹底擰干。
  - 2、使用上述軟布擦拭皮革表面。
  - 3、使用浸過清水且已徹底擰干的布料擦掉清潔液。
  - 4、使用擰干的軟布擦拭。
  - 5、使其自然風干。
- 難以去除污漬時，請將在市面上購買的三聚氰胺泡棉進入中性洗滌劑中，然後用它擦拭本機。
- 不要使用吹風機吹干表面。
- 由於布料的顏色會染到合成皮革的表面上，因此在使用牛仔布和彩色布料擦拭本機時務必小心。
- 不要使這些部件長時間與塑料接觸，因為這會導致褪色。
- 合成皮革有變色的可能，所以在使用染髮劑時，請將接觸的部分用毛巾覆蓋。



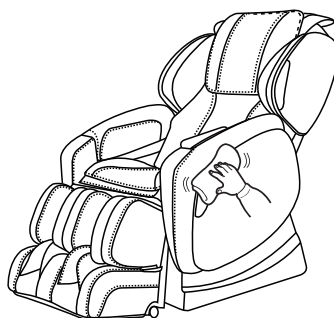
### 1 將軟布浸入水中或含有中性洗滌劑的熱水中，擰干后，擦拭本機塑料部。

- 切勿使用諸如稀釋劑、汽油、酒精等化學品清潔本機。

### 2 使用浸有清水且已徹底擰干的布料擦拭。

- 擦拭遙控器前請務必擰干布料。

### 3 使其自然風干。



## 疑問解答 (Q&A)

**Q** 因為生病而經常出入醫生的人可以使用本產品嗎？

**A** 經常出入醫院的人，請在醫生商量的前提下使用本產品。

按摩即所謂“觸壓刺激”，即通過對肌肉進行壓迫，緩解肌肉緊張，促進血液流動。根據不同的病因，按摩有可能造成病情惡化，因此請務必在和主治醫生商量之後使用本產品。

**Q** 身高多少的人適合使用本產品？

**A** 根據體型的不同多少會有所差異。請大致參考下文使用產品。

- 身高小於145cm的用戶，及身高超過185cm的用戶同時使用上半身按摩和小腿、腳部按摩時，可能出現足底與腳部按摩部接觸不充分，或膝蓋彎曲的情況。

身高較高的用戶感覺膝蓋部位彎曲時

請選擇下述方法 **A**

- A** 放倒靠背，降低小腿、腳部按摩部位置。

身高較矮的用戶難以向下觸到足底按摩部時

請選擇下述方法 **A**


- A** 抬起靠背，升高小腿、腳部按摩部位置。

**Q** 搬家時，有什麼需要特別注意的地方？

**A** 請注意一下事項。

- 為了方便搬運，請先將按摩椅靠背傾斜到最低位置。
- 搬運時，人不要坐在座椅上。

- ① 按下開機鍵，接通電源。

- ② 按下  使靠背呈完全傾斜狀態。

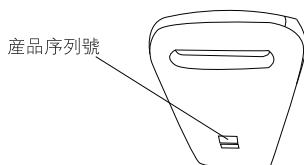
請長按這個按鈕，直到靠背和小腿停止移動。



- 在有原裝紙箱的情況下，請先確認電源線未被纏繞在本機上，將電源線纏好放在座面上；搬運的時候，請注意電源線沒有掉落且未與地面發生摩擦。
- 在沒有原裝紙箱的情況下，為了防止機體劃傷和搬運中的震動，請妥善使用其他包裝輔材包裹本品。

**Q** 請問在哪裡可以看到產品序列號？

**A** 在按摩椅主體背面的座面下。



**Q** 未從腰部感受到溫熱怎麼辦？

**A** 請將腰部緊貼在溫感傳遞部。另外，用戶可以通過用毛毯蓋住腰部，增加溫暖感。

**Q** 有點在意按摩椅運作時發出的聲音……

**A** 按摩椅運作時產生的聲音，一般是由於機芯構造而發出來的。

**Q** 按摩中感覺左右兩側按摩輪的按摩力度有差異，要緊嗎？

**A** 由於機芯構造，在按摩過程中，確有可能感覺左右按摩輪的力度有差異。

為了能夠模擬出最自然的按摩手法，本品機芯採用了允許左右按摩輪交替捶背的機芯構造。在按摩過程中，左右按摩輪接觸背部的具體位置可能稍有差異，從而導致了使用者產生左右兩側按摩力度有所不同的感覺。此時，本品本身並未發生故障。

**Q** 感到足底指壓過于用力……

**A** 使用氣囊按鈕將氣囊強度設置為“1”。另外，降低小腿、腳部按摩部，也可以減輕足底的指壓力度。

# 故障維修

發現故障后，首先檢查并嘗試一下方法。

如果在嘗試后，故障依然存在，請聯系銷售店。

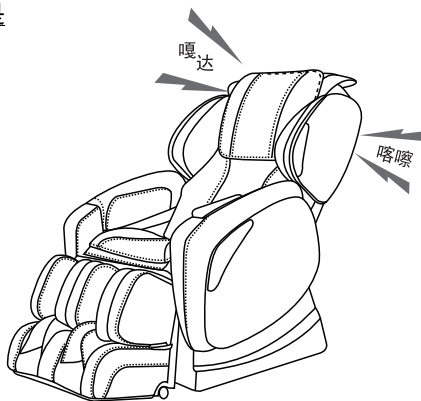
問題	原因和處理方法
本使用本機過程中按摩輪停止 (按摩椅發出“嗶嗶”的聲音，遙控器上所有的顯示圖標和按鈕閃爍然后熄滅)	<b>在使用過程中，按摩輪遇到過大的外力時，處于安全考慮，按摩輪可能會停止移動。</b> 如果遙控器上的所有標記和按鈕開始閃爍，這種情況極為異常，請關閉電源開關，等待約10秒鐘，然后再次打開電源。 如果按摩輪再次停止，請調整自己的坐姿，不要使背部完全貼在靠背上。(應注意遵守相關注意事項，尤其在體重為100kg或以上的人使用時。)
不能傾斜 腿置臺不能升高降低 (發出“嗶嗶”的聲音，遙控器的運行指示燈熄滅并停止運行)	<b>如果本機遇到了障礙物或者在使用本機時用力過大，處于安全考慮，本機將停止工作。</b> 當所有顯示的內容及按鈕在閃爍時，且靠背或腿置臺已停止工作，關閉本機電源一次，約10秒鐘后再次打“開啓”電源，然后操作本機。
按摩輪沒有達到肩部或頸部的位置	如果頭部沒有接觸到靠枕，或背部沒有接觸到靠背，在體型檢測過程中肩部位置可能低于實際位置。坐在座椅的最深位置，將頭部靠在靠枕上，然后從頭開始重新操作。
左右按摩輪的蓋度(強度)不同	因為搭載了可進行按摩輪交互捶拍動作的按摩機芯，出現這種情況純屬自然，并非機體故障。
本機根本無法運行。 ● 上半身(頸部至腰部)按摩 ● 小腿和腳部按摩	<ul style="list-style-type: none"><li>● 電源線連接已斷開。</li><li>● 沒有打開本機電源開關。</li><li>● 按下遙控器上的  按鈕后，沒有選擇任何程序。</li></ul>
腰部溫感都沒有溫熱感	<ul style="list-style-type: none"><li>● 溫熱按鈕被設定為關閉狀態。</li><li>● 溫感的感知程度根據用戶的提醒，按摩手法，衣服，室溫而有所不同。請將腰部緊貼在溫感傳遞部，使用戶感到溫暖。另外，用戶可以通過毛毯蓋住腰部，增加溫暖感。</li></ul>
即使關閉溫熱功能，溫度也降不下來	<ul style="list-style-type: none"><li>● 由于加熱器的結構，加熱后片刻依然會因為余熱而感到溫暖。</li><li>● 關閉溫感功能，持續按摩同一部位，也會使體感溫度上升。</li></ul>
按摩結束後，即使重新按下  按鈕，也無法接通電源	<ul style="list-style-type: none"><li>● 按摩結束後大約需要5秒鐘程序才終止。當所有運作均已停止后至少等待5秒鐘，然后再按  。</li></ul>
本機已受損	
電源線或電源插頭異常發熱	為防止事故發生，請務必與授權服務中心聯系。

# 故障維修

## 關於運行過程中本機發出的聲音和令人在意的感覺

在使用中會發生下述動作音、感覺，不過這是因按摩椅的結構而發生，并非異常。

- 按摩輪由“伸出”改為“收回”時的聲音
- 動作時按摩輪擦過面料上的縫紋時發出的聲音和感覺
- 揉按、捶拍動作等的動作音
- 按摩輪動作時的摩擦聲
- 上下運動時的動作音
- 傳送帶的轉動音
- 電機音
- 按摩輪從“擠壓”改為“拉伸”時的聲音
- 落座時的聲音
- 靠背傾斜時扶手與靠墊的摩擦聲
- 按摩輪與布料的摩擦聲
- 氣囊按摩運作時的充氣泵工作音
- 氣囊按摩運作時的排氣音
- 氣囊按摩運作時座椅下電磁閥發出的工作音。
- 腿置臺的晃動
- 肩部伸展、動作時的聲音
- 氣囊的動作音
- 腳部按摩的滑動音
- 靠背傾斜時，靠墊與后蓋上皮革摩擦時發出的聲音



當聲音變大時，也有可能發生了故障。

- 此時，請委托授權服務中心進行檢查和修理。



### 警告

- 請勿擅自改造本機。請勿自行分解或修理本機。否則可能導致起火、異常動作、人身傷害。



### 警告

- 發生異常、故障時，立即停止使用，拔掉電源插頭。（否則可能冒烟、起火、觸電）  
<異常、故障事例>
  - 接通電源開關后可能不動作
  - 移動電源線，有時通電有時不通電
  - 運行中發出焦臭味、異常聲響
  - 按摩椅變形或者異常發熱→ 請立即委托授權服務中心檢查和修理。

# 產品規格

產品名稱	OGAWA SMART EDGE
產品型號	OG 6338
電壓	220V - 240V
頻率	50/60 Hz
功率	250 瓦特
定時	5/10/15/20/25/30 分鐘
最大工作時間	30 分鐘
尺寸 (長x 寬 x 高)	直立狀態: 長161*寬78*高120 (厘米) 倒背狀態: 長198*寬78*高86 (厘米)
重量	毛重: 127 公斤
	淨重: 106 公斤
線長	手控器線長: 150 厘米
	電源線長: 180 厘米
使用環境	環境溫度: 10°C - 40°C
	相對濕度: 30 - 85RH
儲存環境	環境溫度: 20°C - 60°C
	濕度水平: 30 - 85RH
安全功能	具備過熱, 過流保護

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