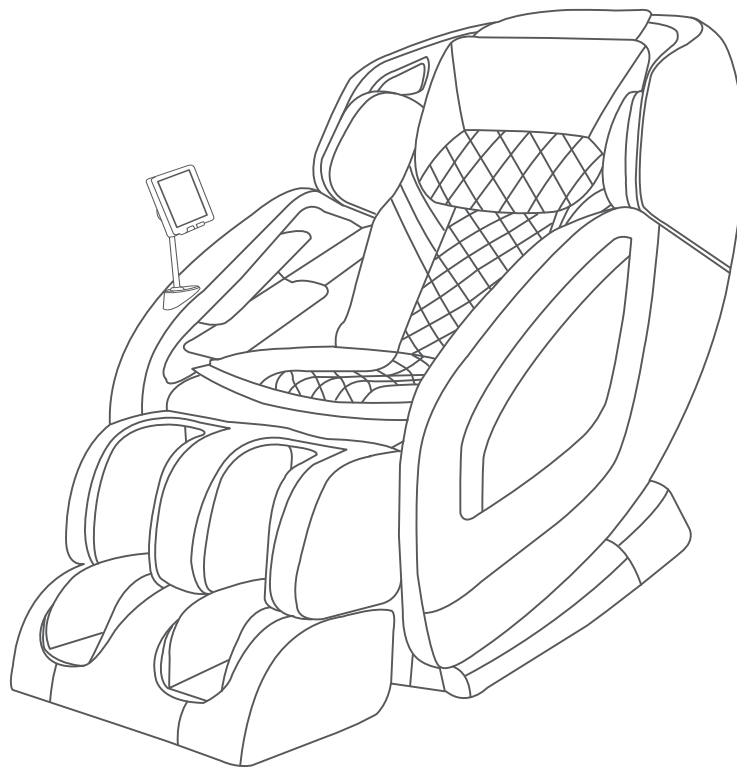




NEW
ReTreaX Ionic
CONTEMPORARY MASSAGE CHAIR



Rev.1.0

User Manual
OG 5572

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Safety Instructions

Warning!

The plug must be fully inserted into an appropriate outlet. Improper connection of the equipment-grounding conductor can result in the risk of electric shock.

Check with a qualified electrician and service personnel if you are in doubt as to whether the product is properly grounded. Do not modify the product's accompanying plug. If the outlet is not suitable, be sure to have a proper outlet installed by a qualified electrician.

When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire, or injury.

Read the following details before use:

1. Be sure to insert the massage chair plug into the proper electrical outlet.
2. Make sure that the power plug is securely inserted into the proper electrical outlet to reduce the risk of short-circuit and fire.
3. Always unplug the massage chair from the electrical outlet immediately after use and before cleaning.
4. DO NOT use the massage chair in places where the humidity is high.
5. DO NOT use the massage chair outdoors and avoid places with direct sunlight.
6. If the power goes off during use, be sure to turn the power switch to the OFF position and pull the power plug out from the socket to prevent any damages when the power comes back.
7. Never operate the massage chair if the power cord is wet or damaged.
8. Never plug/unplug the power cord from the socket with wet hands.
9. Close and continuous supervision is necessary when this appliance is used by or near children, invalids or disabled persons.
10. Use this appliance only as described in this user manual.
11. Do not use any attachments other than those recommended by OGAWA.
12. Do not stand, sit or jump in the calves rest when the massage chair is in use. This may result in an accident or injury.
13. Do not attempt to stand on the backrest and armrest .This may result in an accident or injury.
14. Be careful not to fall asleep during the massage.

Safety Instructions

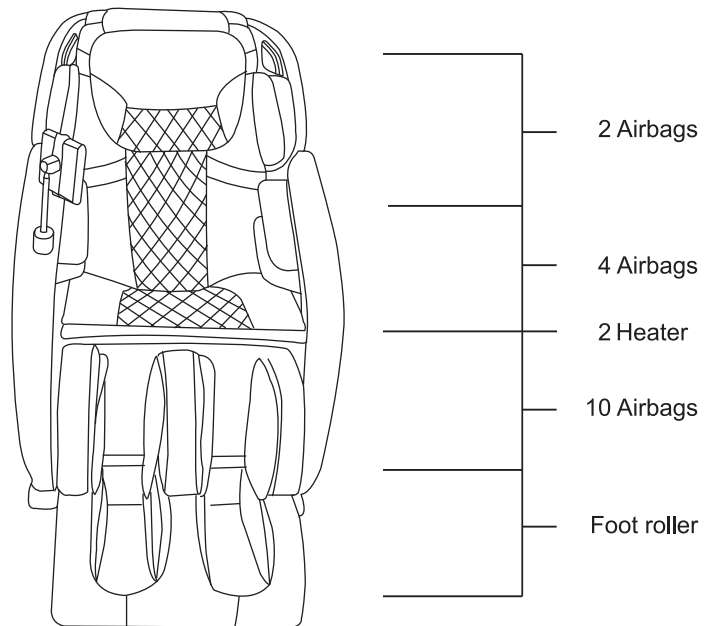
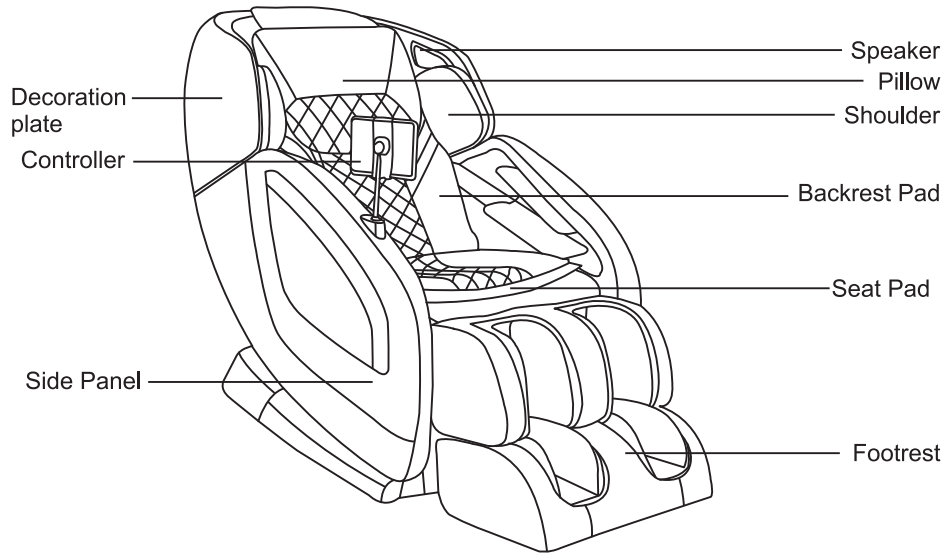
15. Always keep the massage chair clean and never insert any object into the gaps on and around the massage chair.
16. Do not remove the massage chair by pulling the power supply cord.
17. Be sure to check that there is no one (children in particular), pets or obstacles under the massage chair prior to lowering the leg rest /backrest.
18. Always check whether the surface of the massage chair is torn or ripped before use. If you find any unfamiliar tears in any area of the cloth in the backrest, do not use the massage chair. Kindly contact OGAWA service center immediately for repairs.
19. This appliance is designed for household use only.
20. For those suffering from illnesses, please consult your doctor on whether you can use the massage chair if in doubt.
21. The following persons are requested to consult a doctor prior to use in order to reduce the risk of the user feeling sick or suffering from an injury:
 - Those who have a malignant tumor;
 - Those who suffer from heart disease;
 - Those who are experiencing pregnancy, menstruation and puerperal;
 - Those who require complete rest;
 - Those who are under medical treatment;
 - Those who suffer from back problems or whose backbone is abnormal or bent.
22. If you experience pain during use, stop the massage chair immediately. If any injuries happen, consult a doctor immediately. Never massage on swollen or inflamed parts of the body.
23. This product is a non-professional appliance designed to provide a comfortable massage. Do not use this product as a substitute for medical treatment.
24. Do not use this massage chair for more than 30 minutes at one time and kindly limit the massage to a concentrated area for not more than 15 minutes. Over-massaging can result in overheating, and thus reducing the product's lifespan.
25. Do not operate where aerosol (spray) products are used or where oxygen is being administered.
26. Children shall not play with the appliance.
Cleaning and user maintenance shall not be made by children without supervision.

27. If the power plug is damaged, it must be replaced by a special plug available from OGAWA or authorized agents.
28. As a safety precaution , Motor will stop working automatically (for protection) if apply too strong external force during use. Once appear above, switch OFF power ,and switch ON again after 10 seconds . Please pay attention to this ,especially for user whose weight over 100KG.
29. The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
30. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved

Warranty Claims

1. Warranty is not transferable.
2. This warranty is effective only if the product is purchased from OGAWA.
3. Proof of purchase (original receipt) is required for all warranty repairs.
4. All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
5. Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
6. Warranty does not cover accessories and attachments which do not belong to the massage unit.
7. Warranty is not effective to rental, business, commercial, institutional or other non-residential users.
8. All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
9. If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.

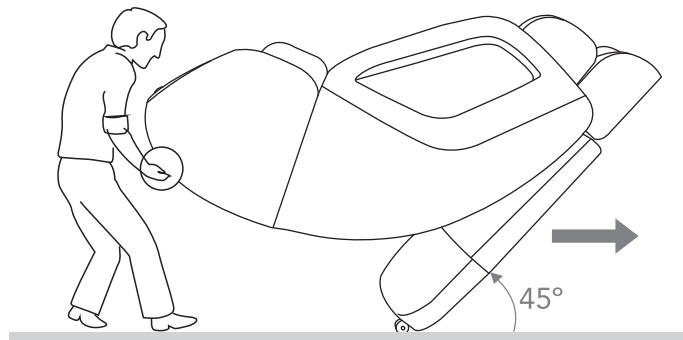
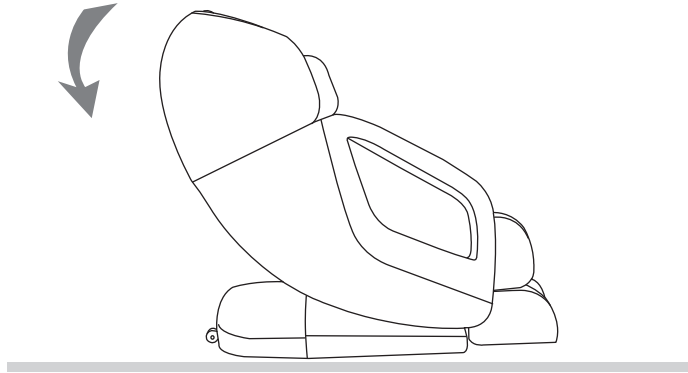
Product Parts



Important-product image or content descriptions may slightly differ due to product quality improvement.

Moving the Chair

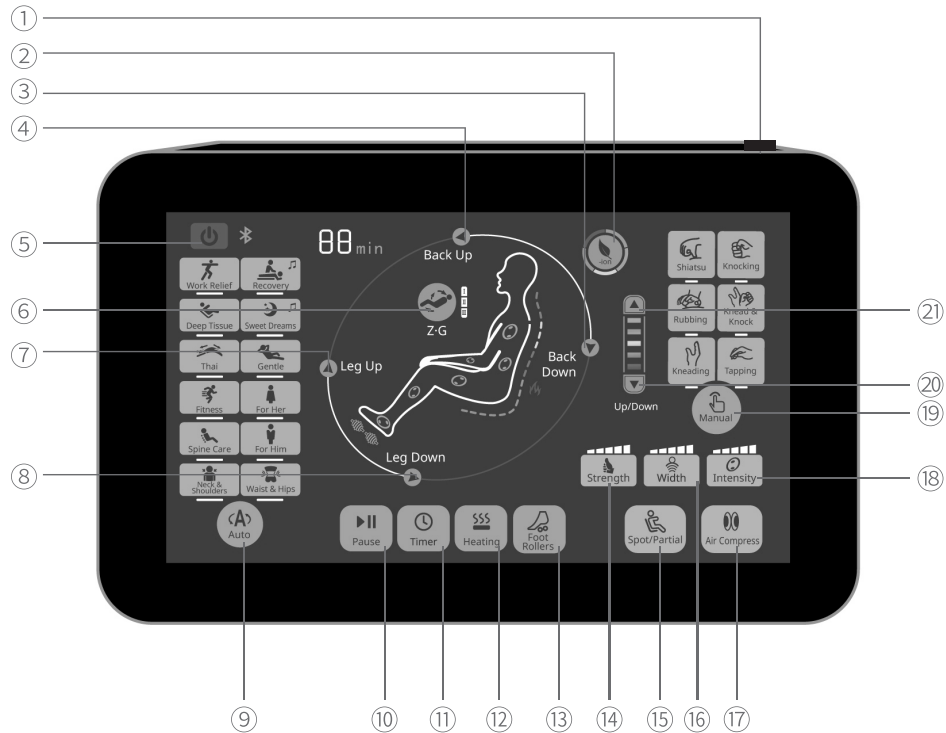
Press down the backrest, before reclining the chair to approximate 45° to easily move the chair around the house with a slight pull or push.



Caution:

- i. Before moving the chair, please put the footrest back in the original position. Otherwise, injuries might occur in the process of moving the chair.
- ii. Avoid moving the massage chair when there is someone seated on it.
- iii. Placing a mat underneath the massage chair is advisable, as the moving process might leave scratches on the floor surface.

Controller Diagram



Controller

- | | | |
|------------------------|-----------------------|----------------------------|
| ① Power Switch | ⑧ Legrest Descend | ⑮ Spot/Partial |
| ② Negative Ion | ⑨ Auto Programs | ⑯ Width Adjustment |
| ③ Back Cushion Descend | ⑩ Pause | ⑰ Air Compress Massage |
| ④ Back Cushion Ascend | ⑪ Timer | ⑱ Air Intensity Adjustment |
| ⑤ On/Off | ⑫ Heating Function | ⑲ Manual Massage |
| ⑥ Zero-Gravity | ⑬ Foot Roller Massage | ⑳ Massage Roller Down |
| ⑦ Legrest Ascend | ⑭ Strength Adjustment | ㉑ Massage Roller Up |

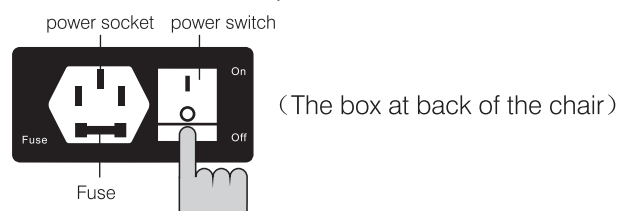
Instructions of buttons

! Warning: Only rated supply 220V must be used to avoid damage to electronic elements.

Product Operation Guide

1. Powering up the massage chair

Please make sure that the power switch at the back of the massage chair is in the off "O" position, then insert the power cable into the port to the left of the switch. Once firmly plugged in, proceed to plug the power cord into the outlet. Then put the switch to the on "I" and the remote should light up.



2. Starting your massage

Sit in the chair with your buttocks firmly pressed against the backrest to ensure that the chair will provide a consistent massage pressure from top to bottom. The press "on" button and select a massage.

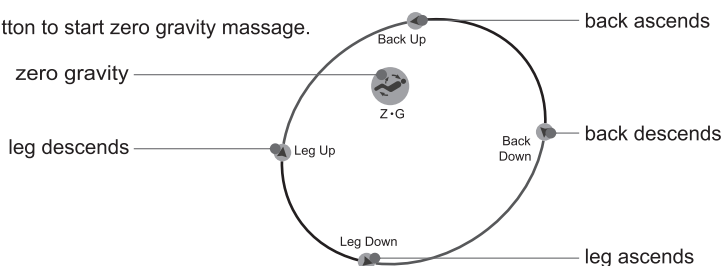


Press Time Setting button to adjust massage time. Maximum is 30 minutes.

3. Adjusting the angle of the recline

Please adjust the backrest and legrest angle prior to selecting a massage function. Getting into position before selecting the massage function allows for the chair to deliver a more accurate massage. The chair and legrest can be adjusted simultaneously or independently, depending on the button selected on the remote as illustrated below.

Press the " " button to start zero gravity massage.



4. Stop or finish the massage

Normal stop : the timing function is pre-set 15 minutes. At time out the program will stop and keep the setting posture.

Force stop: when press the restore during massage, it will stop massage immediately.














Press button again to continue.



Product Operation Guide

5. Selecting a preset programmed massage

Automatic programs combine shiatsu, kneading, tapping and air massage.

Button	Description	Main function
	 Work Relief massage program	Press 'Auto' button one times to start Work Relief massage. * This is an exclusive massage program for the workplace, it can ease muscles and recuperate body.
	 Deep Tissue massage program	Press 'Auto' button two times to start Deep Tissue massage. * A full body deep massage includes shiatsu, knocking and tapping to ease and relax muscles after intense exercise.
	 Thai massage program	Press 'Auto' button three times to start Thai massage. * This massage inspired from Thai massage, the strong kneading and stretch of the body can effectively stretch legs.
	 Fitness massage program	Press 'Auto' button four times to start Fitness massage. * Promote the blood circulation system to improve the muscle recovery after exercise.
	 Spine Care massage program	Press 'Auto' button five times to start Spine Care massage. * Mainly focus on your full back with a deep massage that includes air compression to relieve the lumbar spine pain.
	 Neck & Shoulder massage program	Press 'Auto' button six times to start Neck & Shoulder massage. * Mainly focus on your neck and shoulders with a slow massage that incorporates soothing heat to relieve neck and back pain.
	 Recovery massage program	Press 'Auto' button seven times to start Recovery massage. * A full body deep massage includes shiatsu, knocking and tapping to ease and relax muscles. (Come with soothing music)
	 Sweet Dreams massage program	Press 'Auto' button eight times to start Sweet Dreams massage. * A mild massage that is great for deep relaxation. The program help improve the quality of sleep. (Come with soothing music)
	 Gentle massage program	Press 'Auto' button nine times to start Gentle massage. * A full body gentle massage includes kneading and heating, designed for daily use.
	 For Her massage program	Press 'Auto' button ten times to start For Her massage. * A full body gentle massage includes kneading and heating, specially designed for female.
	 For Him massage program	Press 'Auto' button eleven times to start For Him massage. * A full body strong massage includes kneading, specially designed for male.
	 Waist & Hip massage program	Press 'Auto' button twelve times to start Waist & Hip massage. * A full body massage, mainly focus on your lower back, waist and hips with a deep massage that includes air compression to relieve lower back pain.

※ For above programs, the preset time is 15 minutes and the default of airbag intensity is low.

Press the “ Intensity ” button to adjust the intensity of air pressure.








※ The above automatic full-body massage courses cannot be combined with other programs.

Product Operation Guide

Manual setting course

Introduction of manual setting course





Partial air massage is the course which targets different needs and areas of body.

Button	Description	Main function and adjustment guide
	 Shiatsu	Press 'Manual' button one time to start shiatsu massage. The width is adjustable.
	 Rubbing	Press 'Manual' button two times to start rubbing massage. The strength is adjustable.
	 Kneading	Press 'Manual' button three times to start kneading massage. The strength is adjustable.
	 Knocking	Press 'Manual' button four times to start knocking massage. The strength and width are adjustable.
	 Knead & Knock	Press 'Manual' button five times to start knead & knock massage. The strength and width are adjustable.
	 Tapping	Press 'Manual' button six times to start tapping massage. The strength and width are adjustable.

※ The above manual setting course could not be combined with other courses.

※ For the above manual setting course, the default setting for the massage is spot-specific with medium width. Speed and width are adjustable by pressing relative button.






Function introduction for manual setting course

Button	Description	Main function
	Strength adjustment	There are five levels to choose from.
	Width adjustment	There are three levels to choose from: narrow, medium and wide.
	Full course/Partial massage	Press the button one time to start full course massage . Press two times to start the partial massage. The third time the rollers will stay in one location.
	Message roller move up Message roller move down	Press down the button to move message roller, release the button to stop.

Product Operation Guide

Functions on buttons

Introductions on buttons used for manual setting course

Button	Description	Main function
	Air compress massage	Press one time to start air compress massage for upper body. Press two times to start air compress massage for lower body. Press three times to start air compress massage for full body. To close, press four times.
	Air compress intensity adjustment	Air compress intensity is adjustable. It could be adjusted only in air pressure massage. There are five levels to choose from.
	Foot roller massage	Foot roller massage. Press the button to start foot rolling massage, press again to stop.
	Heating function	Lower back soothing heat. Press the button to start waist heating massage, press again to stop.
	Negative ions therapy function	Negative ions therapy function Press the button to start the negative ions therapy function, press again to stop.

Music Function

Connecting your mobile device: Turn on Bluetooth of your mobile phone or tablet, then select Bluetooth device (code OG5572) . After pairing with the ReTreaX massage chair, you can now play your favourite music or podcast while enjoying massage.

Product Operation Guide

End Operation

Please press the “ON/OFF” button after use, and the chair will stop its operation, while the massage rollers will return to their original position; then switch the power supply button under the chair to “O” and unplug the machine from the electrical outlet.

⚠ Warning: Supervision and guidance are necessary when disable, people who have obstacles in sense or spiritual, who are inexperienced in using it and who are lacking of the knowledge of it use the massage chair (including children). Unless there is someone who in charge of their safety, the massage chair is unavailable for them. Please take care of your children and make sure the chair not is played by them. There is heat function for the chair and should be cautions by those who insensitivity of heat.

Product Features

The ReTreaX massage chair combines various of the latest upgrade version technologies such as negative ions, music therapy, and a 7" inch LCD touchscreen controller. It provides the right ambiance to relieve stress and worry by invoking a restful state of mind and helping melt away your troubles.

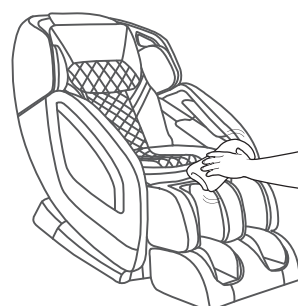
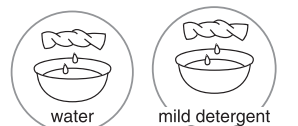
1. The comfortable yet modern design offers minimal and aesthetic appeal to fit any space smartly.
2. Negative ions therapy are not only capable of purifying the air but also beneficial for the human health and overall well-being.
3. Enjoy the music therapy while massaging helps cultivate emotional balance and calm your mind.
4. 7" inch LCD touchscreen controller enable you to control the massage chair easily at your fingertips.
5. Comes with 12 extensive auto massage program to suit your preferences at ease.
6. A comprehensive full body air compress massage on your shoulders, arms, legs & feet.
7. Lower back soothing heat therapy improve blood circulation which can help to promote healing and reduce inflammation.
8. The foot roller performs acupressure massage which applies pressure and corresponds to various acupoints on the feet.
9. 3 levels of zero gravity position beneficial for relaxation and stress relief.
10. S+L track provides a full back body massage from your neck to your hips.

Cleaning And Maintenance

Cleaning of the synthetic leather

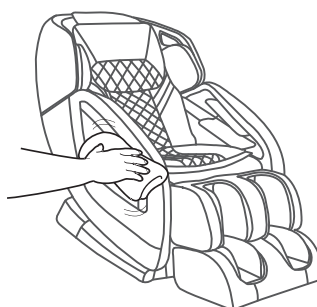
Wipe the synthetic leather with a soft dry cloth.

- **Do not clean the product with chemicals such as thinners, gasoline and alcohol.**
- **When using a leather maintenance product (cleaning cloth) sold on the market, follow its directions for use.**
- **If the synthetic leather is very dirty, wipe it with the method below.**
 1. Put a piece of soft cloth into water or 3% to 5% neutral detergent contained hot water and wring it out.
 2. Wipe surface of the synthetic leather with the soft cloth.
 3. Wipe the detergent with a piece of cloth once soaked in clean water and wrung out.
 4. Wipe with a piece of wrung soft cloth.
 5. Have the synthetic leather take natural air drying.
- **If it is difficult to remove the stains on the synthetic leather, soak a piece of melamine foam bought from the market into a neutral detergent and use it wipe the product.**
- **Do not dry the surface by a hair dryer**
- **Surface of the synthetic leather may be dyed by fabric colors; therefore, be careful when wiping the product with denim or colored cloth.**
- **Keep these positions from long-time contact with plastics to avoid fading.**
- **Synthetic leather may discolor, so the position in contact with the hair dye used should be covered by a towel.**



Cleaning of the plastic parts

- 1 Put a piece of soft cloth into water or neutral detergent contained hot water, wring it out and wipe the plastic parts.**
 - Do not clean the product with chemicals such as thinners, gasoline and alcohol.
- 2 Wipe with a piece of cloth once soaked in clean water and wrung out.**
 - Wring the cloth out before using it to wipe the remote controller.
- 3 Have the plastic parts take natural air drying.**



Questions and answers (Q&A)

Q Can persons paying frequent visits to hospitals because of diseases use the product?

A These persons should consult physicians before using the product.
 Massage is the so-called "touch-pressure stimulation": Muscles are compressed to relieve their tension and promote hemokinesis. Some diseases may get worsened because of massage. Thus, consult the attending doctors before using the product.

Q How about the body height requirement for use of the product?

A The body height requirement differs with the specific body type. See the rough reference below when using the product.

If a person shorter than 145 centimeters or taller than 185 centimeters uses the upper body massage function and the Lower Leg/Foot massage function of the product at the same time, it will be possible that his soles will have poor contact with the foot massage section or that his knees will need to be bent.

For a taller person with knee bending when using the product:

Select method **A**

A Tilt the backrest and lower the Lower Leg/Foot massage section.

For a short person difficult to touch the foot massage section:

Select method **A**

A Raise the backrest and lift the Lower Leg/Foot massage section.

Q Are there any things needing special attention during moving?

A Pay attention to the following things during moving.

For convenience during moving, tilt backrest of the product till the lowest position.

During handling, do not sit on the product.

① Press ON button power on the product.

② Press **Backrest** to make the backrest completely tilt.

Press and hold on these two buttons until backrest and footrest stop



③ Turn off the power switch and pull out the power plug.

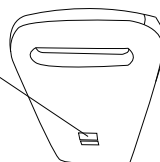
● If the original packing box is unavailable, make sure the power line is not wound on the product, wind it and place it on the seat surface. When handling the product, keep the power line from falling off and rubbing with ground.

● If the original packing box is unavailable, properly keep other packing auxiliary materials and wrap the product with them to avoid scratch and vibration during handling.

Q Where is serial number of the product?

A It is on back of the main body.

Serial Number



Q I care about the sounds the product makes when being used.

A It is caused by the core structure.

Q Does it matter if the massage wheels have different massage intensities?

A This phenomenon possibly exists during massage because of the core structure.

To simulate the most natural massage effect, the product is designed with a core structure allowing alternate back massage by a left massage wheel and a right massage wheel. During massage, the massage wheels possibly have slightly different positions on the back. That's why you have that feeling. It is not a fault.




Q The acupressure force is too large.

A Set the air bag intensity to be "1" through the Air Bag button.
 You can also lower the Lower Leg/Foot massage section to reduce the acupressure force on the feet.

Troubleshooting

After a fault happens, inspect and try the corresponding method below.

If the fault still exists after that, contact the shop from which you bought the product.

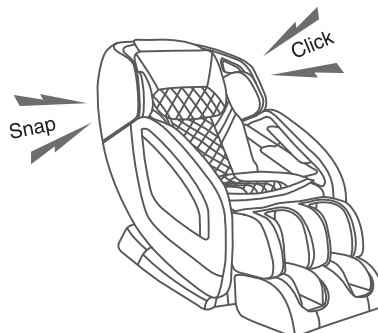
Fault	Cause and elimination method
The massage wheels stop during use (The product beeps and all icons and buttons on the remote controller flicker and then go out.)	<p><u>For safety, the massage wheels will possibly stop upon a too large external force during use.</u> If all marks and buttons on the remote controller begin to flicker, it suggests an extreme abnormality. In this case, turn off the power switch and turn it on about 10 seconds later. If the massage wheels stop again, adjust your sitting posture and do not lean on the backrest completely. (Users, particularly those heavier than 100 kilograms, should follow relevant precautions.)</p>
The product cannot tilt, or the footrest cannot be raised or lowered (The product beeps, the running light on the remote controller goes out and the product stops)	<p><u>For safety, the product will stop upon an obstruction or a too large force.</u> If all contents and buttons are flickering and the backrest or the footrest has stopped, turn off the power supply and turn it on about 10 seconds later and then operate the product.</p>
The massage wheels cannot reach the shoulders or the neck	<p>If the head is not in contact with the headrest, or the back is not in contact with the backrest, the shoulder position in body type detection will possibly be lower than the actual position. Sit in the deepest position of the product, lean your head on the headrest and operate from the beginning again.</p>
The left and right massage wheels have different heights (intensities)	<p>It is not a fault but a normal phenomenon because the product is provided with a massage core allowing alternate beats of the massage wheels.</p>
The product cannot run at all. ● Upper body (the neck to the waist) massage ● Lower leg/foot massage	<ul style="list-style-type: none"> ● The power line is disconnected. ● The power switch is not turned on. ● No program is selected after  on the remote controller is pressed.
The product cannot cool down even if the heating function is disabled.	<ul style="list-style-type: none"> ● Due to the heater structure, the product will still feel warm shortly after heating because of the residual heat. ● If a single part is continually massaged even after the heating function is disabled, you will feel increasingly warmer.
The power supply cannot be connected even if  is pressed again after the massage	<ul style="list-style-type: none"> ● The program will terminate about 5 seconds after the massage has ended. Press  at least 5 seconds after all the movements have stopped.
The product is damaged	<p>To avoid accidents, contact an authorized service center.</p>
The power line or the power plug has abnormal heating	

Troubleshooting

The sounds and feelings you care about in use of the product

You will hear or have the following sounds or feelings when using the product. It is not abnormal phenomena but results of the product structure.

- Sound when the stretching massages are retracted
- Sound and feeling when the massage wheels rub patterns on the fabric
- Sound of movements such as kneading and beat
- Friction sound of the running massage wheels
- Sound of up-down movement
- Sound of the conveyor belt
- Motor sound
- Sound of the squeezing massage wheels when they begin to stretch
- Sound when a person is sitting on the seat
- Friction sound between the armrests and the back cushion when the backrest is tilting
- Friction sound between the massage wheels and the fabric
- Sound of the inflator pump during Air Bag massage
- Sound of air exhaust during Air Bag massage
- Running sound of the solenoid valve at bottom of the product during Air Bag massage.
- Swing of the footrest
- Sound when the shoulders are stretched or moved
- Running sound of the air bags
- Sliding sound of the foot massage section
- Friction sound between the back cushion and the back cover leather when the backrest is tilting



If the sound is loud, it is also possible that the product has failed.

- In this case, have the product inspected and repaired by an authorized service center.

Warning

- **Do not refit, disassemble or repair the product without permission.** Otherwise fires, abnormal movements or personal injuries may happen.

Warning

- **In the case of any abnormality or fault, stop the product immediately and pull out the power plug to avoid fuming, fires and electric shocks.**
 - < Abnormality and fault examples >
 - The product fails to work after the power switch is turned to the ON position;
 - After the power line is moved, the product is discontinuously powered on;
 - In use, the product gives off a burning smell or an abnormal sound;
 - The product is deformed or abnormally heating
- In any of these abnormalities and faults, have the product inspected and repaired by an authorized service center immediately.

Product Specifications

Power supply		AC220-240V~,50/60Hz
Power consumption		120W
Upper body massage	Range of massage (up-down direction)	Approx. 97cm
	Massage speed	Kneading:Approx.21 times/min-Approx.37 times/min
		Beat:Approx.422 times/min-Approx. 703 times/min
		Moving speed:Approx.43mm/s
Adjust angle		Backrest: Approx. 124°~157° Footrest: Approx. 92.5°~ 115°
Automatic power-off		Approx. 15 minutes(automatic power-off)
Dimension	When it is not tilting (L x W x H)	Approx. 1420mm x 760mm x 1150mm
	When it is tilting (L x W x H)	Approx. 1640mm x 760mm x 935 mm
Weight		Approx. 78 Kg
Dimensions of packing box (L x W x H)		1180x770x1150mm
Weight(including the packing box)		Approx. 93 Kg
Operating Conditions		Ambient temperature:Approx.0°C~35°C Relative humidity:Approx.20%~80%
Storage Conditions		Ambient temperature:Approx.-5°C~35°C Relative humidity:Approx.20%~80%
Maximum body weight of user		Approx. 120Kg

For a user heavier than 100 kilograms, the product may have bigger noise and its fabric housing may be worn quicker.

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安全說明

警告!

此按摩椅必須使用與插頭相配的插座。不正確的接地將會導致觸電危險的發生。

請不要擅自改裝插頭或插座，務必委託專業的技術人員進行檢查。

使用電器產品時，為減少觸電、灼傷、火災、或人員傷害的危險，應遵守基本安全預防措施，包括以下內容：

在使用前請閱讀所有的使用說明。

1. 務必使用與插頭相配的插座。
2. 一定要確保插頭完全插入插座內，以減少短路或火災危險。
3. 在使用後或清潔前，請務必及時拔掉插頭。
4. 請勿在高濕度的環境下使用本產品。
5. 請勿在室外或陽光直射的地方存放或使用本產品。
6. 如果在使用過程中突然停電，請立即將開關撥至「O」的位置，且拔掉插頭，以免來電時損壞本產品。
7. 當電源線潮濕或損壞時請勿使用按摩椅。
8. 請勿用濕手插入和拔掉插座，以免發生意外。
9. 當小孩、傷殘人士、行動不便者在按摩椅附近或使用按摩椅時，一定要有人在場看護。
10. 只能將本產品用於本說明書中闡述的用途。
11. 不要使用非 OGAWA 推薦的附件。
12. 在使用過程中請勿坐在按摩椅小腿上，以免導致意外。
13. 請勿試圖站在扶手或靠背上，以免按摩椅發生傾倒從而導致意外。
14. 按摩過程中請勿進入睡眠狀態。
15. 請經常保持按摩椅清潔，避免將其他物體插入按摩椅的縫隙中。
16. 請勿直接透過拉扯電源線來移動按摩椅。
17. 請確保當降低小腿或靠背時，其下方無其他物體，特別是小孩。
18. 請在每次使用前，檢查按摩椅靠背絨布等處是否有異常裂縫。如有異常，請勿使用並即時聯繫 OGAWA 售後服務中心。
19. 本產品僅為居家使用而設計。
20. 當您無法確定自己是否能使用按摩椅時，請先諮詢醫師。

安全說明

21. 為避免因使用此按摩椅而導致不適或傷害，以下人士在使用本產品前應諮詢醫師：
- 患有惡性腫瘤者
 - 患有心臟病者
 - 孕婦、產婦或月經期者
 - 需要安靜休息者
 - 正在接受治療者
 - 有背部疾病者，脊椎異常或扭曲者
22. 如在使用過程中覺得疼痛，請立即停止使用；如果在使用過程中受到損傷，請立即就醫。
23. 本產品僅為家庭提供舒適的按摩享受，並非專業的按摩醫療機械，因此不能代替專業的治療。
24. 建議每天使用按摩椅的時間為 30 分鐘，按摩同一部位時間不宜超過15分鐘，否則過度按摩會導致適得其反的效果，而且長時間使用會導致按摩椅過熱並縮短產品使用壽命。
25. 請勿在噴氣體溶膠或輸氧的環境中使用本產品。
26. 12歲或以下兒童不適宜使用本產品，如果兒童不受監督，不能進行產品的清潔和用戶維護。
27. 如果電源線損壞，必須使用 OGAWA 或合法代理商所提供的專用電源線。
28. 使用過程中若施加過大的外力，為安全起見，機芯會自動停止以保護。當出現該情況時，先切斷整機電源，10秒后再接通電源進行操作。特別是體重超過100KG的用戶，使用時要特別注意。
29. 該設備具有加熱表面，對熱不敏感的人一定要小心使用設備
30. 此設備可以讓年齡從8歲以上兒童，肢體，感官或心智能力有缺陷，或者缺乏經驗知識的人使用，如果他們被監督，或者有經過有關使用本產品安全的方式和理解其危害性的指導。

保修權限

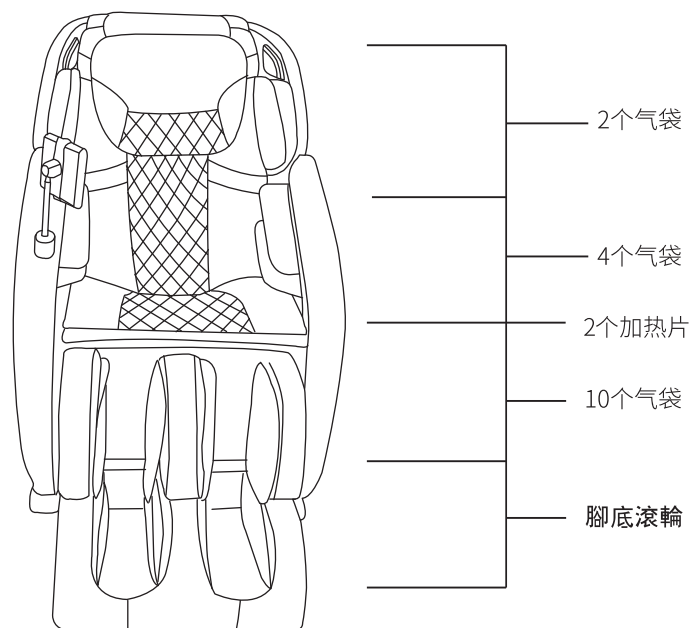
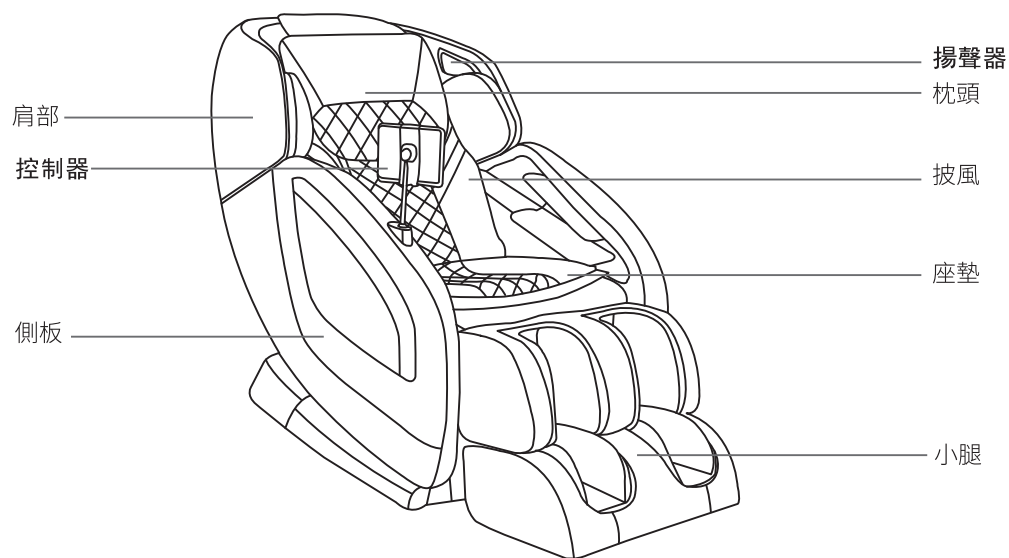
1. 本保修權限不可轉讓。
2. 本保修服務僅對在 OGAWA 購買的產品有效。
3. 當要求保修服務時，請出示購買證明（正本收據）。
4. 所有保修項目，包括但不限於這些健身及適銷性的保修項目有效期限需視保修政策而定。
5. 因錯誤使用、處理不當以及未經授權私自改裝和維修產品而導致的損壞，不屬於保修範圍。
6. 此保修範圍不包括不屬於產品本身的附件。
7. 此保修範圍不適用於租憑、交易、商業、機構或其他非住宅用戶。
8. 此保修範圍內所涉及的維修服務需經過 OGAWA 授權，且必須由授權的技術人員維修。
9. 若需更換的維修附件缺貨，OGAWA 有權採用替代配件進行維修。

功能特點

ReTreaX 按摩椅融合了負離子、音樂療法、7英寸液晶觸摸屏控制器等多項最新技術。它提供了適當的氛圍，通過喚起寧靜的心態并幫助您消除煩惱來緩解壓力和擔憂。

1. 舒適而現代的設計提供簡約和美感，巧妙地適合任何空間。
2. 負離子療法不僅能夠淨化空氣，而且有益于人體健康。
3. 在按摩的同時享受音樂療法有助于培養情緒平衡并使您的心靈平靜。
4. 7寸液晶觸摸屏控制器，讓您輕鬆掌控按摩椅，觸手可及。
5. 配備12種豐富的自動按摩程序，以滿足您的喜好。
6. 對您的肩膀、手臂、腿部和腳部進行全面的全身氣壓按摩。
7. 背部舒緩熱療可改善血液循環，有助于促進愈合和減少炎症。
8. 足部滾輪進行指壓按摩，施加壓力并對應腳部的各個穴位。
9. 3級零重力位置有利于放松和緩解壓力。
10. S+L軌道提供從頸部到臀部的全身背部按摩。

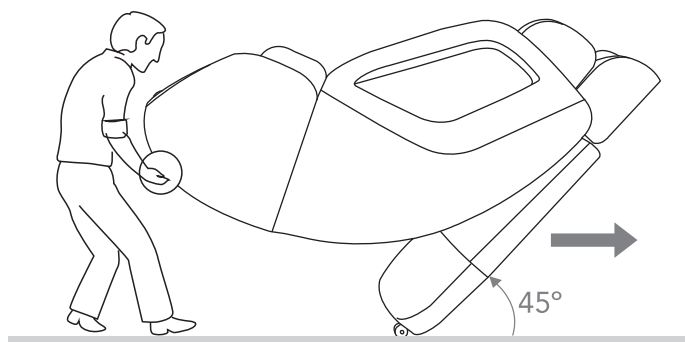
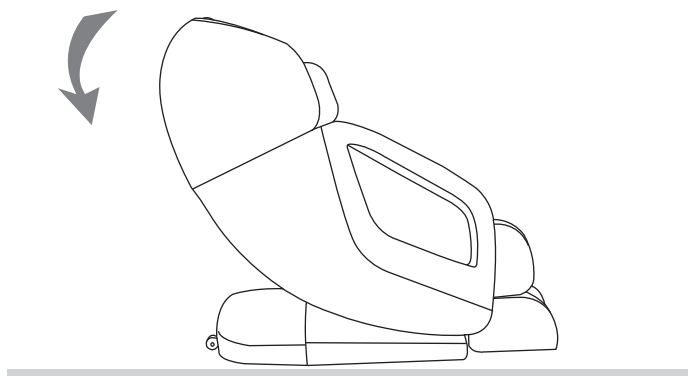
產品部件



重要提示 - 由于產品質量的提高，
產品圖片或內容描述可能會略有不同。

產品移動說明

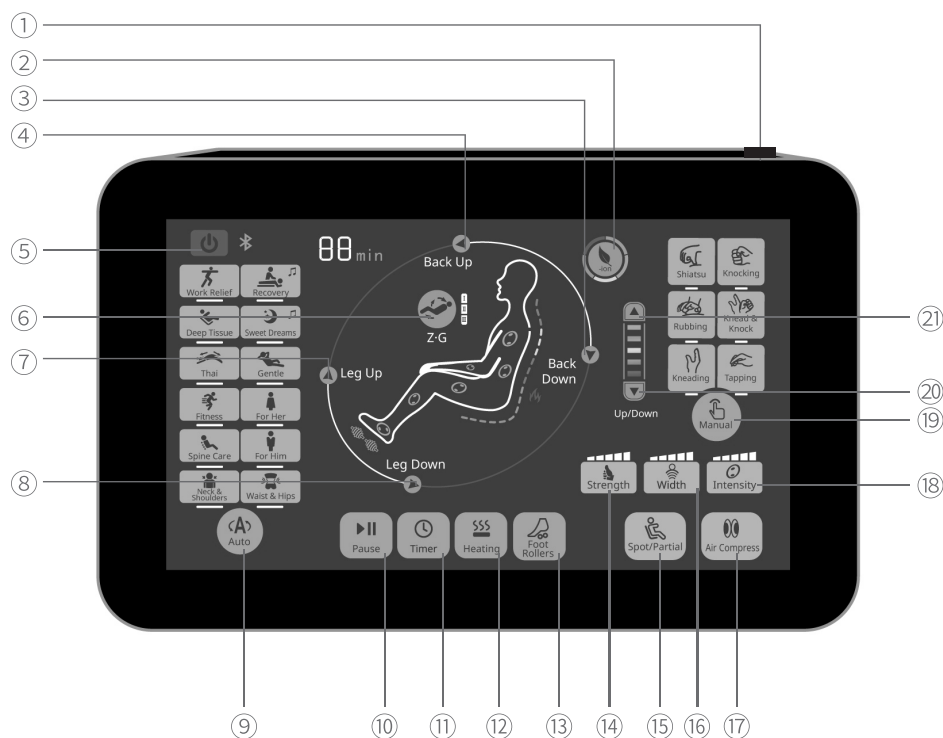
向下壓靠背，將靠背傾斜約45度以方便在室內自由移動按摩椅。



注意：

- i. 在移動按摩椅時一定要把腿墊完全收回，若不遵守，在移動過程中腿墊收到原始位置時，有可能導致受傷的情況。
- ii. 當有人坐在按摩椅上時，請不要移動椅子。
- iii. 移動按摩椅時可能會損傷地板，建議在本產品下鋪上墊子等。

控制器



手控器

- | | | |
|----------|---------|----------|
| ① 電源開關鍵 | ⑧ 小腿下降鍵 | ⑮ 按摩部位鍵 |
| ② 負離子功能 | ⑨ 自動程序鍵 | ⑯ 按摩幅度鍵 |
| ③ 靠背下降鍵 | ⑩ 暫停鍵 | ⑰ 氣壓按摩鍵 |
| ④ 靠背上升鍵 | ⑪ 時間選擇鍵 | ⑱ 氣壓強度鍵 |
| ⑤ 待機鍵 | ⑫ 加熱功能鍵 | ⑲ 手動程序鍵 |
| ⑥ 零重力姿勢鍵 | ⑬ 腳底按摩鍵 | ⑳ 按摩輪下行鍵 |
| ⑦ 小腿上升鍵 | ⑭ 按摩力度鍵 | ㉑ 按摩輪上行鍵 |

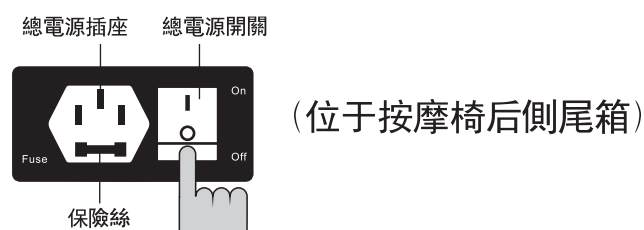
按鍵功能說明

⚠ 請注意本機使用220V~電壓，使用其它電壓將可能造成內部電子零件損壞。

操作說明

1. 插上電源綫，開啟總開關

- 先將電源綫插入按摩椅后側尾箱插座，然後將插頭插入電源插座，再將電源總開關切至「I」的位置，機器正在復位；復位結束本機進入待機狀態。



2. 坐上按摩椅，按下待機按鍵，啟動按摩椅

- 坐上按摩椅后，按下開關鍵，屏幕亮起，即啟動按摩椅，進入待機狀態。



※ 本機按摩時間為定時15分鐘。可按「⌚」鍵調節，共有5、10、15、20、25、30分鐘六檔供選擇。

3. 調整椅背與腳墊，給自己舒適的角度

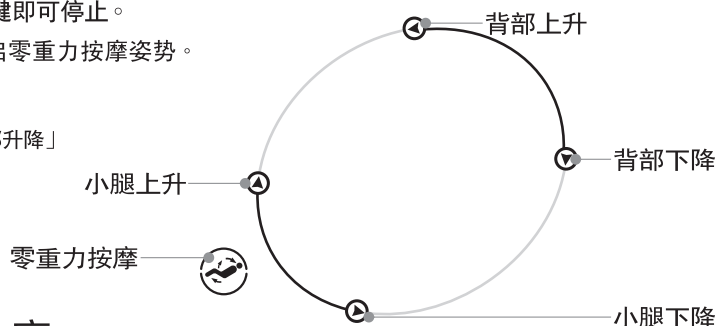
- 按下“靠背升降”與“小腿升降”等相關按鍵調整到身體感覺舒適的角度。

※ 當按下靠背(小腿)升降鍵時，椅背(腳墊)將會持續的升起或降下，當傾斜到適合的位置時，只要再按該按鍵即可停止。

- 按下「🛖」鍵开启零重力按摩姿勢。

椅背與腳墊

「椅背傾躺」與「腳部升降」同時運作



4. 停止或結束按摩

1. 自然停止：本機內設15分鐘定時功能，時間一到即自動停止所有動作，並保持設定的姿勢。
2. 暫停按摩：按摩中按下「▶||」暫停鍵，將立即停止按摩，再按一次該鍵則繼續動作（如開啟暫停鍵忘記關機，則機器處於暫停狀態）。



按摩椅使用完畢請關閉電源總開關，並將電源綫插頭拔離電源插座。

操作說明

5. 開始按摩

全自動按摩程式

全自動按摩程式包括以下按摩手法，各程式按摩手法搭配不同。
「揉捏」、「捶打」、「揉捶」、「拍打」、「指壓」與「氣壓」。

按 鍵	名稱（屏幕對應圖案）	主 要 功 能
<div>  自動程序 </div>	 暢快按摩程式	按一次「自動程序」鍵開啟“暢快”按摩程式。 ※以慢速揉捏+拍打+氣壓的按摩程式。 行進間可調整椅背與腳墊位置。
	 深層解壓程式	按二次「自動程序」鍵開啟“深層解壓”按摩程式。 ※以揉捏+氣壓為主，搭配拍打的按摩程式。 行進間可調整椅背與腳墊位置。
	 泰式按摩程式	按三次「自動程序」鍵開啟“泰式”按摩程式。 ※以腿部氣壓與背部推拿為主的按摩程式。
	 全身舒緩程式	按四次「自動程序」鍵開啟“全身舒緩”按摩程式。 ※以全身揉捶+捶打的按摩程式。 行進間可調整椅背與腳墊位置。
	 脊柱重點程式	按五次「自動程序」鍵開啟“脊柱重點”按摩程式。 ※以脊柱重點按摩為主的按摩程式。 行進間可調整椅背與腳墊位置。
	 肩頸重點程式	按六次「自動程序」鍵開啟“肩頸重點”按摩程式。 ※以肩頸重點按摩為主的按摩程式。 行進間可調整椅背與腳墊位置。
	 氣血循環程式	按七次「自動程序」鍵開啟“氣血循環”按摩程式。 ※以揉捶+拍打的美臀塑形按摩程式。 行進間可調整椅背與腳墊位置。
	 夜晚助眠程式	按八次「自動程序」鍵開啟“夜晚助眠”按摩程式。 ※以舒眠功能為主的按摩程式。 行進間可調整椅背與腳墊位置。
	 舒展放鬆程式	按九次「自動程序」鍵開啟“舒展放鬆”按摩程式。 ※以慢速揉捏+拍打+氣壓的按摩程式。 行進間可調整椅背與腳墊位置。
	 女王美體程式	按十次「自動程序」鍵開啟“女王美體”按摩程式。 ※以慢性揉捏+氣壓的按摩程式。 行進間可調整椅背與腳墊位置。
	 男士健體程式	按十一次「自動程序」鍵開啟“男士健體”按摩程式。 ※以快速揉捏+捶打+氣壓的按摩程式。 行進間可調整椅背與腳墊位置。
	 腰臀重點程式	按十二次「自動程序」鍵開啟“腰臀重點”按摩程式。 ※以腰臀重點按摩為主的按摩程式。 行進間可調整椅背與腳墊位置。

操作說明

手動按摩程式

手動按摩程式介紹

手動按摩程式為針對身體局部範圍按摩的程式。





按 鍵	名稱(屏幕對應圖案)	主要功能與可調整範圍
 手動程序	 指壓按摩	按一次「手動」鍵開啟指壓按摩手法。
	 推拿按摩	按二次「手動」鍵開啟推拿按摩手法。
	 揉捏按摩	按三次「手動」鍵開啟揉捏按摩手法。 可調整速度
	 捶打按摩	按四次「手動」鍵開啟捶打按摩手法。 可調整速度與寬度
	 揉捶同步按摩	按五次「手動」鍵開啟揉捶同步按摩手法。 可調整速度
	 拍打按摩	按六次「手動」鍵開啟拍打按摩手法。 可調整速度與寬度

※ 上述按摩手法按 “ ” 手動程序鍵循環選擇。

※ 上述手動按摩程式皆為獨立程式，無法與其他程式混合使用。

所有上述按摩程式初始設定為定點按摩，時間皆為15分鐘，可調速度初始設計值為中，可調寬度初始設定值為中，可分別按下「按摩力度」或「按摩幅度」等按鍵調整。






手動按摩專屬功能性按鍵介紹

按 鍵	名 稱	主 要 功 能
 Strength	按摩力度選擇	可選擇5檔按摩力度。
 Width	按摩寬度選擇	可選擇3種按摩寬度。
 Spot/Partial	按摩範圍選擇 (定點/區間/全程)	按一次本鍵進入“定點”按摩功能，按二次為“區間”按摩，按三次“全程”按摩。
 Up 机芯调节 Down	按摩球向上移動 按摩球向下移動	按下左列任一鍵調節机芯位置，放開即停止調節。

操作說明

功能性按鍵

各種功能性按鍵介紹，適用於自動或手動按摩程式

按 鍵	名 稱	主 要 功 能
	氣壓按摩	氣壓按摩專屬程式。 ※可單獨開啟，初始強度設定值為中。 ※按鍵循環如下（氣壓部位選擇） <div>上半身 → 下半身 → 全身 → 關</div>
	氣壓強度調整	可調整氣壓按摩強度。 ※可選擇5檔氣壓按摩強度。 ※需配合氣壓按摩程式使用。
	滾輪按摩鍵	腳底滾輪按摩專屬按鍵。 ※于任何程式中皆可單獨開啟 ※按鍵循環如右 <div>開啟 → 關閉</div>
	加熱功能鍵	腰部加熱功能專屬按鍵。 ※按鍵循環如右 <div>開啟 → 關閉</div>
	負離子功能鍵	負離子功能專屬按鍵。 ※按鍵循環如右 <div>開啟 → 關閉</div>

音樂功能

手機播放音樂：先打開手機的藍牙功能，然後選擇按摩椅音箱藍牙設備（代號OG5572），待手機自動匹配好按摩椅音箱，即可實現通過按摩椅播放手機音樂功能。

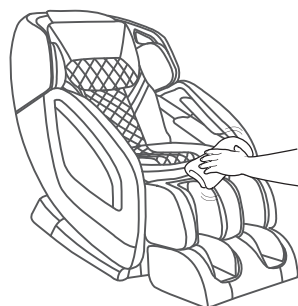
⚠ 注意： 本產品不打算由肢體不全、感官或精神上有障礙或缺乏相關經驗和知識的人（包括兒童）使用，除非有負責他們安全的人對他們使用本產品進行監督和指導。應照看好兒童，確保他們不玩耍本產品。器具具有發熱表面，對熱不敏感的人使用時必須注意。

清洗及保養

清潔合成皮革

使用柔軟的干布擦拭皮革。

- 切勿使用諸如稀釋劑、汽油、酒精等化學品清潔本機。
- 使用市面銷售的皮革保養品（抹布）時，請遵照其使用說明。
- 如果合成皮革特別髒，則通過以下方式擦拭。
 - 1、將軟布浸入水中或含3%至5%中性洗滌劑的熱水中，然後徹底擰干。
 - 2、使用上述軟布擦拭皮革表面。
 - 3、使用浸過清水且已徹底擰干的布料擦掉清潔液。
 - 4、使用擰干的軟布擦拭。
 - 5、使其自然風干。
- 難以去除污漬時，請將在市面上購買的三聚氰胺泡棉進入中性洗滌劑中，然後用它擦拭本機。
- 不要使用吹風機吹干表面。
- 由於布料的顏色會染到合成皮革的表面上，因此在使用牛仔布和彩色布料擦拭本機時務必小心。
- 不要使這些部件長時間與塑料接觸，因為這會導致褪色。
- 合成皮革有變色的可能，所以在使用染發劑時，請將接觸的部分用毛巾覆蓋。



清潔塑料部分

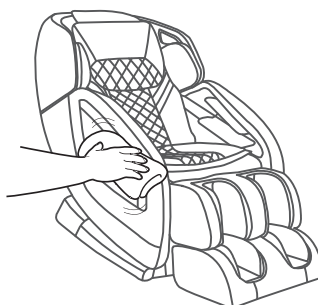
1 將軟布浸入水中或含有中性洗滌劑的熱水中，擰干后，擦拭本機塑料部。

- 切勿使用諸如稀釋劑、汽油、酒精等化學品清潔本機。

2 使用浸有清水且已徹底擰干的布料擦拭。

- 擦拭遙控器前請務必擰干布料。

3 使其自然風干。



疑問解答 (Q&A)

Q 因為生病而經常出入醫生的人可以使用本產品嗎？

A 經常出入醫院的人，請在醫生商量的前提下使用本產品。

按摩即所謂「觸壓刺激」，即通過對肌肉進行壓迫，緩解肌肉緊張，促進血液流動。根據不同的病因，按摩有可能造成病情惡化，因此請務必在和主治醫生商量之後使用本產品。

Q 身高多少的人適合使用本產品？

A 根據體型的不同多少會有所差異。請大致參考下文使用產品。

- 身高小於145cm的用戶，及身高超過185cm的用戶同時使用上半身按摩和小腿、腳部按摩時，可能出現足底與腳部按摩部接觸不充分，或膝蓋彎曲的情況。

身高較高的用戶感覺膝蓋部位彎曲時

請選擇下述方法 **A**

- A** 放倒靠背，降低小腿、腳部按摩部位置。

身高較矮的用戶難以向下觸到足底按摩部時

請選擇下述方法 **A**


- A** 抬起靠背，升高小腿、腳部按摩部位置。

Q 搬家時，有什麼需要特別注意的地方？

A 請注意一下事項。

- 為了方便搬運，請先將按摩椅靠背傾斜到最低位置。
- 搬運時，人不要坐在座椅上。

① 按下開機鍵，接通電源。

② 按下  使靠背呈完全傾斜狀態。

請長按這個按鈕，直到靠背和小腿停止移動。

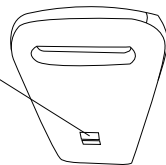


- 在有原裝紙箱的情況下，請先確認電源線未被纏繞在本機上，將電源線纏好放在座面上；搬運的時候，請注意電源線沒有掉落且未與地面發生摩擦。
- 在沒有原裝紙箱的情況下，為了防止機體劃傷和搬運中的震動，請妥善使用其他包裝輔材包裹本品。

Q 請問在哪里可以看到產品序列號？

A 在按摩椅主體背面的座面下。

產品序列號



Q 有點在意按摩椅運作時發出的聲音……

A 按摩椅運作時產生的聲音，一般是由於機芯構造而發出來的。

Q 按摩中感覺左右兩邊按摩輪的按摩力度有差異，要緊嗎？

A 由於機芯構造，在按摩過程中，確有可能感覺左右按摩輪的力度有差異。

為了能夠模擬出最自然的按摩手法，本品機芯採用了允許左右按摩輪交替捶背的機芯構造。在按摩過程中，左右按摩輪接觸背部的具體位置可能稍有差異，從而導致了使用者產生左右兩側按摩力度有所不同的感覺。此時，本品本身並未發生故障。

Q 感到足底指壓過於用力……

A 使用氣囊按鈕將氣囊強度設置為「1」。另外，降低小腿、腳部按摩部，也可以減輕足底的指壓力度。

故障維修

發現故障后，首先檢查并嘗試一下方法。

如果在嘗試后，故障依然存在，請聯系銷售店。

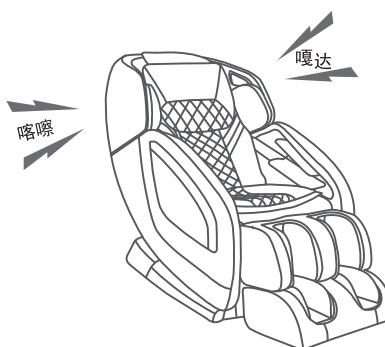
問題	原因和處理方法
本使用本機過程中按摩輪停止 (按摩椅發出「嗶嗶」的聲音，遙控器上所有的顯示圖標和按鈕閃爍然后熄滅)	<p>在使用過程中，按摩輪遇到過大的外力時，處于安全考慮，按摩輪可能會停止移動。</p> <p>如果遙控器上的所有標記和按鈕開始閃爍，這種情況極為異常，請關閉電源開關，等待約10秒鐘，然後再次打開電源。 如果按摩輪再次停止，請調整自己的坐姿，不要使背部完全貼在靠背上。（應注意遵守相關注意事項，尤其在體重為100kg或以上的人使用時。）</p>
不能傾斜 腿置臺不能升高降低 (發出「嗶嗶」的聲音，遙控器的運行指示燈熄滅并停止運行)	<p>如果本機遇到了障礙物或者在使用本機時用力過大，處于安全考慮，本機將停止工作。</p> <p>當所有顯示的內容及按鈕在閃爍時，且靠背或腿置臺已停止工作，關閉本機電源一次，約10秒鐘后再次打「開啓」電源，然後操作本機。</p>
按摩輪沒有達到肩部或頸部的 位置	<p>如果頭部沒有接觸到靠枕，或背部沒有接觸到靠背，在體型檢測過程中肩部位置可能低於實際位置。坐在座椅的最深位置，將頭部靠在靠枕上，然後從頭開始重新操作。</p>
左右按摩輪的蓋度（強度） 不同	<p>因為搭載了可進行按摩輪交互捶拍動作的按摩機芯，出現這種情況純屬自然，并非機體故障。</p>
本機根本無法運行。 ● 上半身（頸部至腰部）按摩 ● 小腿和腳部按摩	<ul style="list-style-type: none"> ● 電源線連接已斷開。 ● 沒有打開本機電源開關。 ● 按下遙控器上的  按鈕后，沒有選擇任何程序。
即使關閉溫熱功能，溫度 也降不下來	<ul style="list-style-type: none"> ● 由于加熱器的結構，加熱后片刻依然會因為余熱而感到溫暖。 ● 關閉溫感功能，持續按摩同一部位，也會使體感溫度上升。
按摩結束後，即使重新按下  按鈕，也無法接通電源	<ul style="list-style-type: none"> ● 按摩結束後大約需要5秒鐘程序才終止。當所有運作均已停止后至少等待5秒鐘，然後再按  。
本機已受損	
電源線或電源插頭異常發熱	<p>為防止事故發生，請務必與授權服務中心聯系。</p>

故障維修

關於運行過程中本機發出的聲音和令人在意的感覺

在使用中會發生下述動作音、感覺，不過這是因按摩椅的結構而發生，并非異常。

- 按摩輪由「伸出」改為「收回」時的聲音
- 動作時按摩輪擦過面料上的皺紋時發出的聲音和感覺
- 揉按、捶拍動作等的動作音
- 按摩輪動作時的摩擦聲
- 上下運動時的動作音
- 傳送帶的轉動音
- 電機音
- 按摩輪從「擠壓」改為「拉伸」時的聲音
- 落座時的聲音
- 靠背傾斜時扶手與靠墊的摩擦聲
- 按摩輪與布料的摩擦聲
- 氣囊按摩運作時的充氣泵工作音
- 氣囊按摩運作時的排氣音
- 氣囊按摩運作時座椅下電磁閥發出的工作音
- 腿置臺的晃動
- 肩部伸展、動作時的聲音
- 氣囊的動作音
- 腳部按摩的滑動音
- 靠背傾斜時，靠墊與后蓋上皮革摩擦時發出的聲音



當聲音變大時，也有可能發生了故障。


- 此時，請委托授權服務中心進行檢查和修理。

警告

- 請勿擅自改造本機。請勿自行分解或修理本機。否則可能導致起火、異常動作、人身傷害。

警告

- 發生異常、故障時，立即停止使用，拔掉電源插頭。（否則可能冒煙、起火、觸電）
<異常、故障事例>
 - 接通電源開關后可能不動作
 - 移動電源綫，有時通電有時不通電
 - 運行中發出焦臭味、異常聲響
 - 按摩椅變形或者異常發熱→請立即委托授權服務中心檢查和修理。

 警告：除了修理技術人員之外，絕對不可自行拆解、修理和改動。
有可能會導致火災、觸電。

產品規格

電 源		AC220-240V~，50/60Hz
消 耗 電 力		120W
上半身 按摩	可按摩範圍(上下方向)	約97cm
	按 摩 速 度	揉捏約21次/分钟~37次/分钟
		敲击約422次/分钟-703次/分钟
		移動速度約43mm/秒
傾 斜 角 度		靠背:約 124°~ 157° 小腿:約92.5°~115°
自 動 關 閉		約15分鐘(自動斷電)
尺 寸	未傾斜時 (高 x 寬 x 長)	約 1420mm x 760mm x 1150mm
	傾斜時 (高 x 寬 x 長)	約 1640mm x 760mm x 935 mm
重 量		約78Kg
包裝箱尺寸 (長 x 寬 x 高)		約 1380x770x1150mm
重量(含包裝箱)		約 93 Kg
使 用 環 境		環境溫度:0°C~35°C 相對濕度:20%~80%
儲 存 環 境		環境溫度:-5°C~35°C 相對濕度:20%~80%
用戶最大體重		約120Kg

對於體重100kg或以上的人士，產品運作時可能產生更大的噪音而且面料外罩可能磨損得更快。

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