



**PRIME**  
**SMARTVOGUE**  
URBAN MATRIX MASSAGE CHAIR



Rev.1.0

User Manual  
OG5569 使用手册



OGAWA

# SMARTVOGUE **PLUS**

URBAN MATRIX MESSAGE CHAIR

User Manual

All information is correct at the time of print

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# Safety Instructions

## Warning!

The plug must be fully inserted into an appropriate outlet. Improper connection of the equipment-grounding conductor can result in the risk of electric shock.

Check with a qualified electrician and service personnel if you are in doubt as to whether the product is properly grounded. Do not modify the product's accompanying plug. If the outlet is not suitable, be sure to have a proper outlet installed by a qualified electrician.


When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire, or injury.

Read the following details before use:

1. Be sure to insert the massage chair plug into the proper electrical outlet.
2. Make sure that the power plug is securely inserted into the proper electrical outlet to reduce the risk of short-circuit and fire.
3. Always unplug the massage chair from the electrical outlet immediately after use and before cleaning.
4. DO NOT use the massage chair in places where the humidity is high.
5. DO NOT use the massage chair outdoors and avoid places with direct sunlight.
6. If the power goes off during use, be sure to turn the power switch to the OFF position and pull the power plug out from the socket to prevent any damages when the power comes back.
7. Never operate the massage chair if the power cord is wet or damaged.
8. Never plug/unplug the power cord from the socket with wet hands.
9. Close and continuous supervision is necessary when this appliance is used by or near children, invalids or disabled persons.
10. Use this appliance only as described in this user manual.
11. Do not use any attachments other than those recommended by OGAWA.
12. Do not stand, sit or jump in the calves rest when the massage chair is in use. This may result in an accident or injury.
13. Do not attempt to stand on the backrest and armrest .This may result in an accident or injury.
14. Be careful not to fall asleep during the massage.

## Safety Instructions

15. Always keep the massage chair clean and never insert any object into the gaps on and around the massage chair.
16. Do not remove the massage chair by pulling the power supply cord.
17. Be sure to check that there is no one (children in particular), pets or obstacles under the massage chair prior to lowering the leg rest /backrest.
18. Always check whether the surface of the massage chair is torn or ripped before use. If you find any unfamiliar tears in any area of the cloth in the backrest, do not use the massage chair. Kindly contact OGAWA service center immediately for repairs.
19. This appliance is designed for household use only.
20. For those suffering from illnesses, please consult your doctor on whether you can use the massage chair if in doubt.
21. The following persons are requested to consult a doctor prior to use in order to reduce the risk of the user feeling sick or suffering from an injury:
  - Those who have a malignant tumor;
  - Those who suffer from heart disease;
  - Those who are experiencing pregnancy, menstruation and puerperal;
  - Those who require complete rest;
  - Those who are under medical treatment;
  - Those who suffer from back problems or whose backbone is abnormal or bent.
22. If you experience pain during use, stop the massage chair immediately. If any injuries happen, consult a doctor immediately. Never massage on swollen or inflamed parts of the body.
23. This product is a non-professional appliance designed to provide a comfortable massage. Do not use this product as a substitute for medical treatment.
24. Do not use this massage chair for more than 30 minutes at one time and kindly limit the massage to a concentrated area for not more than 15 minutes. Over-massaging can result in overheating, and thus reducing the product's lifespan.
25. Do not operate where aerosol (spray) products are used or where oxygen is being administered.
26. The massage chair is not suitable for children aged 12 years old and below.

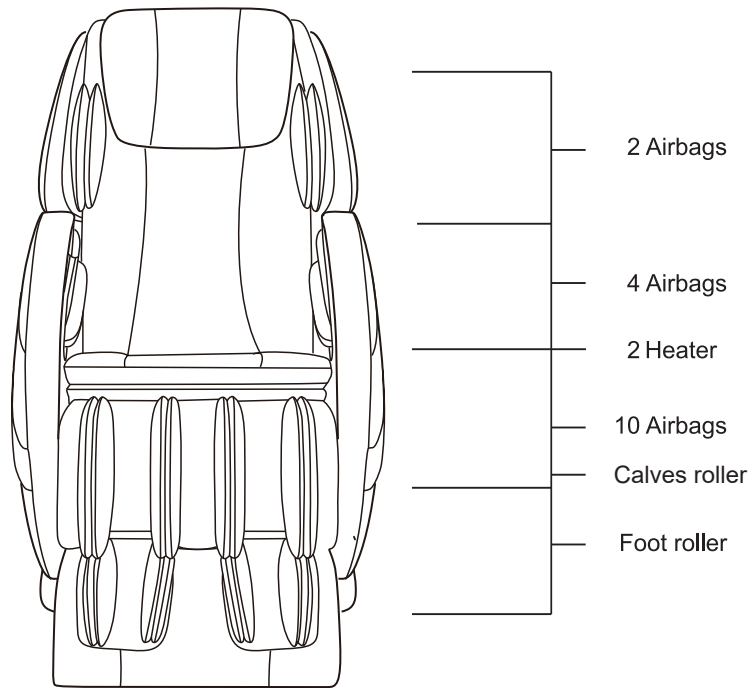
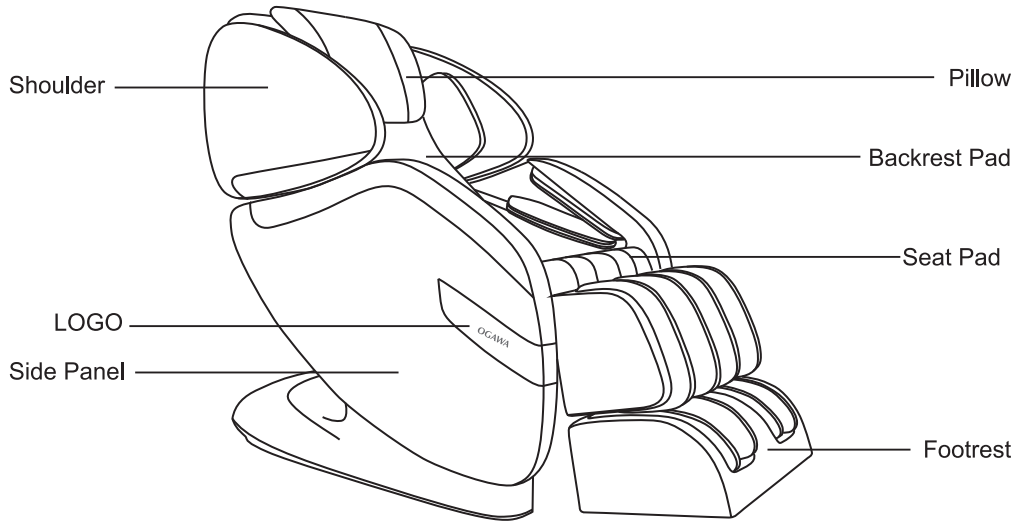
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27. If the power plug is damaged, it must be replaced by a special plug available from OGAWA or authorized agents.
28. As a safety precaution, Motor will stop working automatically (for protection) if apply too strong external force during use. Once appear above, switch OFF power, and switch ON again after 10 seconds. Please pay attention to this, especially for user whose weight over 100KG.
29. The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
30. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved



## Warranty Claims

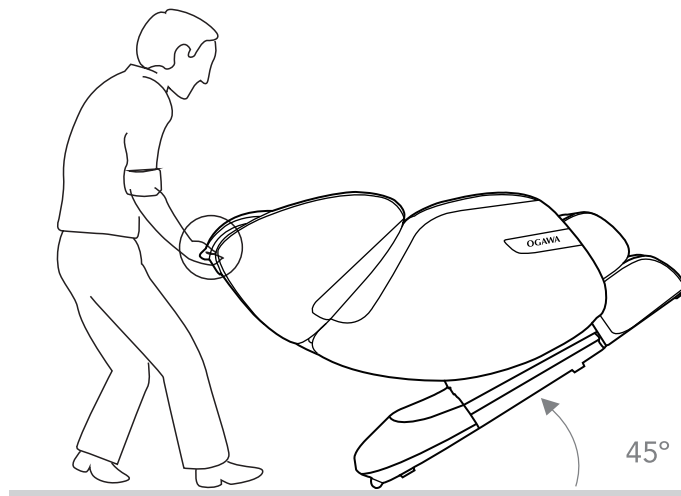
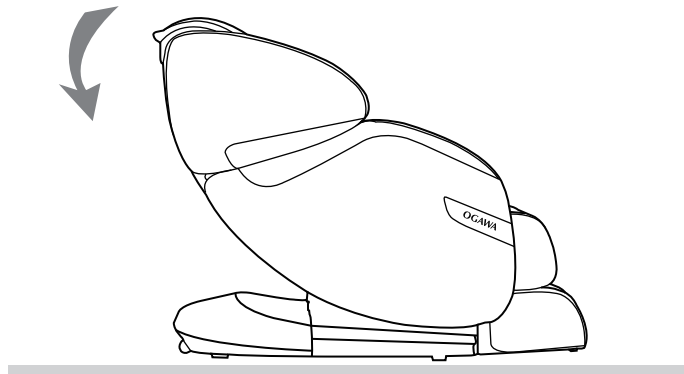
1. Warranty is not transferable.
2. This warranty is effective only if the product is purchased from OGAWA.
3. Proof of purchase (original receipt) is required for all warranty repairs.
4. All implied warranties, including but not limited to these implied warranties of fitness and merchantability, are limited to the duration stated in the warranty policy.
5. Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty.
6. Warranty does not cover accessories and attachments which do not belong to the massage unit.
7. Warranty is not effective to rental, business, commercial, institutional or other non-residential users.
8. All services covered by this warranty must be approved by OGAWA and repaired by authorized technicians only.
9. If replacement parts for defective materials are not available, OGAWA reserves the right to make substitution in lieu of repair or replacement.

# Product Parts



## Moving the Chair

Press down the backrest, before reclining the chair to approximate 45° to easily move the chair around the house with a slight pull or push.

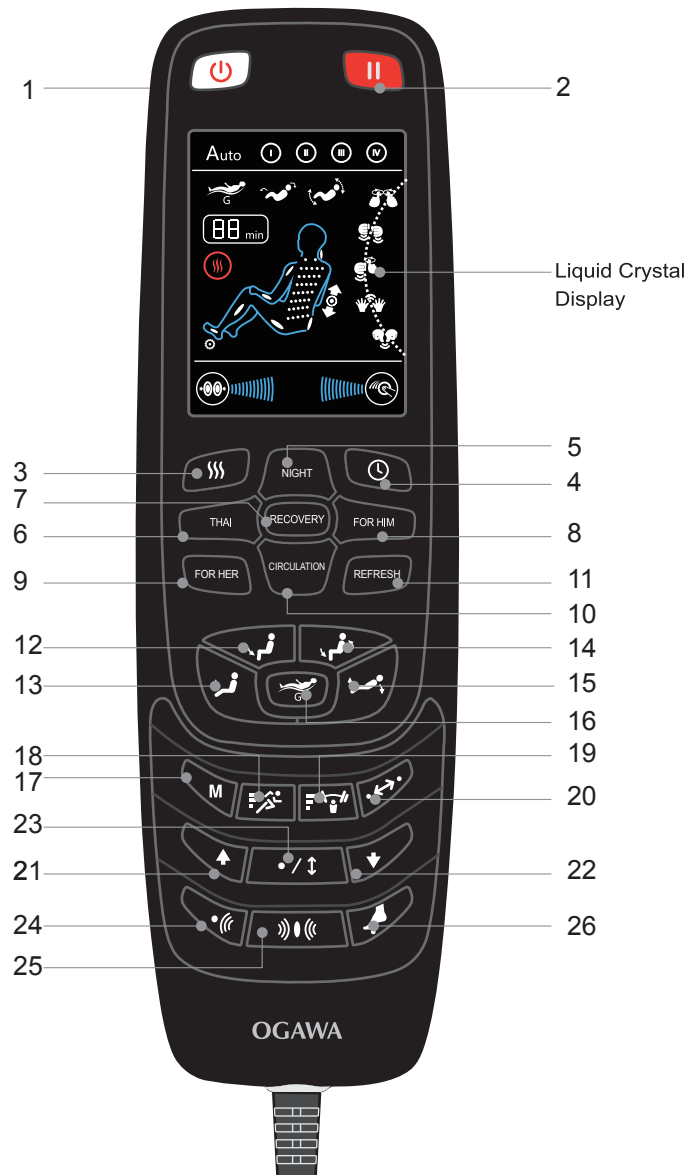


**Caution:**

- i. Before moving the chair, please put the footrest back in the original position. Otherwise, injuries might occur in the process of moving the chair.
- ii. Avoid moving the massage chair when there is someone seated on it.
- iii. Placing a mat underneath the massage chair is advisable, as the moving process might leave scratches on the floor surface.



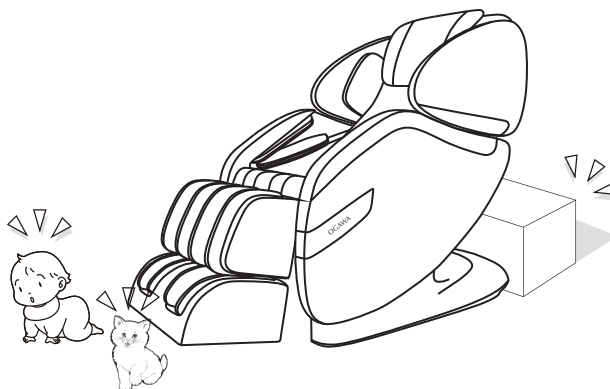
# Controller Diagram



# Product Operation Guide

Connect to the power supply, and turn the switch to "I" position, and the chair is now in idle mode.

Note: Before use, make sure there is no person, pet or other object close to the product, and make sure there is no foreign matter in the seams of the product.



## Control Buttons for the Massage Chair

### 1 ON/OFF

#### The Start/Stop Control Button

Press on this button, the LCD backlight and ON/OFF button will be lit. Press any massage function button to begin the chair's massage functions. This will also start the timer. Press this button again to stop all massage functions, and the massage rollers will return to their position.

### 2 Pause

When the chair is in mode and the user wants to temporarily pause it, press the Pause Button and all massage function will stop. The "Pause" button will be blinking and the set time countdown will be paused as well. Press the Pause button again to immediately cease the "Pause" function and resume the original massage function, the countdown will continue.

### 3 Heat

Press once to activate the heating at waist. Press again to stop the function.

### 4 Time

Press this button to activate the Time function. Every time this button is pressed, the time will change in the sequence of 20 minutes > 25 minutes > 30 minutes > 5 minutes > 10 minutes > 15 minutes > 20 minutes in cycle.

# Product Operation Guide

## **Auto Program**

If the eight 1 of 7 auto program is activated, chair will automatically performing a shoulder height scan. And the theme will go to shoulder adjustment automatically, user can manually adjust the shoulder height position to the desire comfortable position before auto program start.

**The following are the Auto program available:**

**5 NIGHT**

**6 THAI**

**7 RECOVERY**

**8 FOR HIM**

**9 FOR HER**

**10 CIRCULATION**

**11 REFRESH**

## **12 /13 Footrest Descends/Ascends**

**Angle Adjustment Control Button for footrest**

These two control buttons can adjust the massage angle on the footrest. Press and hold the Footrest Descends or Ascends control button, and the footrest will start to move; When the footrest reaches the desired comfortable position, then loosen the button stop it.

## **14/15 Back Ascends /Descends**

**Angle Adjustment Control Button for massage chair**

These two control buttons can adjust the Back Ascends /Descends angle respectively. Press and hold the Ascends /Descends control button to adjust the backrest and footrest to a desired comfortable position, then loosen the button stop it.

## **16 Zero Gravity**

Press once to activate the Zero-G function. Press again to stop the function.

## **17 Manual**

**Kneading, Tapping, Swedish, Clapping, Shiatsu**

Press this button to activate the rhythmic kneading manual massage function for a full back massage at medium strength. Every time this button is pressed, the manual massage function will change in the sequence of Kneading>Tapping>Swedish>Clapping>Shiatsu>Stop.

# Product Operation Guide

## 18 Speed

**The Speed Adjustment Button for Keading/Clapping/Tapping /Shiatsu--3 levels of speed to be adjust**

After activating the Keading/Clapping/Tapping/Shiatsu/Rolling function, every time the button is pressed, the speed can be adjusted to "Lv1>Lv2>Lv3" in one cycle.

## 19 Strength

**The Strength Adjustment Button for Air-pressure-5 levels of intensity to be adjusted**

After activating the Air-Pressure function(Auto and Manual),press this button to adjust the strength in the cycle.

## 20 Width

**Back massage width adjustment button-3 level available**

After activating the tapping or clapping function,user can touch the button to adjust massage width, total 3 level available (narrow,medium,wide).

## 21/22 Upward/Downward

When the manual or automatic shoulder scanning can't meet individual requirements , you manual fine tune the shoulder height location by pressing up/down button within sound 10 seconds.Once appropriate location found release the key,the final positon will be lock.

**Note:In the spot or partial massage, you can also use these two button to adjust the massage position.**

## 23 Partial /Spot

After activating the Partial/Spot function, every time the button is pressed, the massage position can be adjusted to "Full>Partial/Spot" in one cycle.

## 24 Air bag 1

After activating the Air bag 1 function, every time the button is pressed, the air bag massage position can be adjusted to "Full>OFF" in one cycle.

## 25 Air bag 2

After activating the Air bag 2 function, every time the button is pressed,the air bag massage position can be adjusted to "Shoulder>Hand>Leg>Feet>OFF" in one cycle.

# Product Operation Guide

## 26 Foot Rolling

After activating the Foot Rollig function, every time the button is pressed,the foot rolling massage can be adjusted to "Slow>Medium>Fast>OFF" in one cycle.

## Music Funtion

Play Mobile Music: Turn on bluetooth of mobile , then select bluetooth device of massage chair (OGAWA-OG5569A-XXXXX) ,after it Pair with massage chair speakers,it can be realized through the massage chair play mobile music function.

# Product Operation Guide

## End Operation

Please press the “ON/OFF” button after use, and the chair will stop its operation, while the massage rollers will return to their original position; then switch the power supply button under the chair to “O” and unplug the machine from the electrical outlet.

**⚠ Warning:** Supervision and guidance are necessary when disable, people who have obstacles in sense or spiritual, who are inexperienced in using it and who are lacking of the knowledge of it use the massage chair (including children). Unless there is someone who in charge of their safety, the massage chair is unavailable for them. Please take care of your children and make sure the chair not is played by them. There is heat function for the chair and should be cautions by those who insensitivity of heat.

## Product Features

OGAWA massage Chair is controlled by a microcomputer that performs various intelligent massage methods and combinations, like Kneading, Swedish, Tapping, Shiatsu, Clapping, Rolling, Footroller and Air Massage. All these massage methods accurately capture the acupressure points that could alleviate fatigue, promote metabolism and improve blood circulation effectively. Equipped with eight of full body automatic program, this product thoroughly fulfills your various needs.

Various types of manual / auto massage to suit your needs.

Spring-styled massage that is specially structured for the back is designed according to the curve of the human body to provide a more effective and thorough massage.

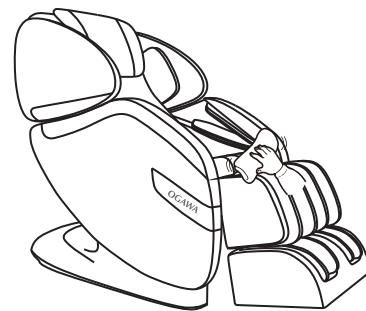
1. Designed according to body curve, to provide better massage sensations.
2. The Timer Function can be adjusted according to your desired duration of the massage programmer.
3. Liquid Crystal Display controller for a user friendly operation.
4. Built in with power surge and automatic temperature sensor for safety.
5. The operation is controlled by an intelligent microprocessor for excellent performance and consistent quality.
6. The machine radiates heat on the surface, Do Not use it over sensitive skin areas or in poorly-ventilated areas.

# Cleaning And Maintenance

## Cleaning of the synthetic leather

Wipe the synthetic leather with a soft dry cloth.

- **Do not clean the product with chemicals such as thinners, gasoline and alcohol.**
- **When using a leather maintenance product (cleaning cloth) sold on the market, follow its directions for use.**
- **If the synthetic leather is very dirty, wipe it with the method below.**
  1. Put a piece of soft cloth into water or 3% to 5% neutral detergent contained hot water and wring it out.
  2. Wipe surface of the synthetic leather with the soft cloth.
  3. Wipe the detergent with a piece of cloth once soaked in clean water and wring out.
  4. Wipe with a piece of wrung soft cloth.
  5. Have the synthetic leather take natural air drying.
- **If it is difficult to remove the stains on the synthetic leather, soak a piece of melamine foam bought from the market into a neutral detergent and use it wipe the product.**
- **Do not dry the surface by a hair drier.**
- **Surface of the synthetic leather may be dyed by fabric colors; therefore, be careful when wiping the product with denim or colored cloth.**
- **Keep these positions from long-time contact with plastics to avoid fading.**
- **Synthetic leather may discolor, so the position in contact with the hair dye used should be covered by a towel.**



## Cleaning of the plastic parts

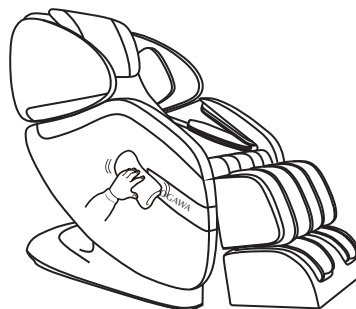
**1** Put a piece of soft cloth into water or neutral detergent contained hot water, wring it out and wipe the plastic parts.

- Do not clean the product with chemicals such as thinners, gasoline and alcohol.

**2** Wipe with a piece of cloth once soaked in clean water and wrung out.

- Wring the cloth out before using it to wipe the remote controller.

**3** Have the plastic parts take natural air drying.





## Questions and answers(Q&A)

**Q** Can persons paying frequent visits to hospitals because of diseases use the product?

**A** **These persons should consult physicians before using the product.**  
 Massage is the so-called "touch-pressure stimulation": Muscles are compressed to relieve their tension and promote hemokinesis. Some diseases may get worsened because of massage. Thus, consult the attending doctors before using the product.

**Q** How about the body height requirement for use of the product?

**A** **The body height requirement differs with the specific body type. See the rough reference below when using the product.**

If a person shorter than 145 centimeters or taller than 185 centimeters uses the upper body massage function and the Lower Leg/Foot massage function of the product at the same time, it will be possible that his soles will have poor contact with the foot massage section or that his knees will need to be bent.

For a taller person with knee bending when using the product:

Select method **A**

**A** Tilt the backrest and lower the Lower Leg/Foot massage section.

For a short person difficult to touch the foot massage section:

Select method **A**

**A** Raise the backrest and lift the Lower Leg/Foot massage section.


**Q** Are there any things needing special attention during moving?


**A** **Pay attention to the following things during moving.**

For convenience during moving, tilt backrest of the product till the lowest position.

During handling, do not sit on the product.

① Press ON button power on the product.

② Press  to make the backrest completely tilt.

Press and hold on these two buttons until backrest and footrest stop 

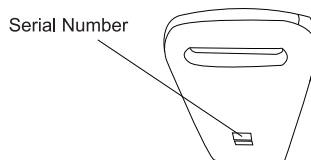
③ Turn off the power switch and pull out the power plug.

● If the original packing box is unavailable, make sure the power line is not wound on the product, wind it and place it on the seat surface. When handling the product, keep the power line from falling off and rubbing with ground.

● If the original packing box is unavailable, properly keep other packing auxiliary materials and wrap the product with them to avoid scratch and vibration during handling.

**Q** Where is serial number of the product?

**A** It is on back of the main body.



**Q** I care about the sounds the product makes when being used.

**A** It is caused by the core structure.

**Q** Does it matter if the massage wheels have different massage intensities?

**A** **This phenomenon possibly exists during massage because of the core structure.**

To simulate the most natural massage effect, the product is designed with a core structure allowing alternate back massage by a left massage wheel and a right massage wheel. During massage, the massage wheels possibly have slightly different positions on the back. That's why you have that feeling. It is not a fault.




**Q** The acupressure force is too large.

**A** **Set the air bag intensity to be "1" through the Air Bag button. You can also lower the Lower Leg/Foot massage section to reduce the acupressure force on the feet.**

# Troubleshooting

**After a fault happens, inspect and try the corresponding method below.**

If the fault still exists after that, contact the shop from which you bought the product.

Fault	Cause and elimination method
<p><b>The massage wheels stop during use</b> (The product beeps and all icons and buttons on the remote controller flicker and then go out.)</p>	<p><b>For safety, the massage wheels will possibly stop upon a too large external force during use.</b> If all marks and buttons on the remote controller begin to flicker, it suggests an extreme abnormality. In this case, turn off the power switch and turn it on about 10 seconds later. If the massage wheels stop again, adjust your sitting posture and do not lean on the backrest completely. (Users, particularly those heavier than 100 kilograms, should follow relevant precautions.)</p>
<p><b>The product cannot tilt, or the footrest cannot be raised or lowered</b> (The product beeps, the running light on the remote controller goes out and the product stops)</p>	<p><b>For safety, the product will stop upon an obstruction or a too large force.</b> If all contents and buttons are flickering and the backrest or the footrest has stopped, turn off the power supply and turn it on about 10 seconds later and then operate the product.</p>
<p><b>The massage wheels cannot reach the shoulders or the neck</b></p>	<p>If the head is not in contact with the headrest, or the back is not in contact with the backrest, the shoulder position in body type detection will possibly be lower than the actual position. Sit in the deepest position of the product, lean your head on the headrest and operate from the beginning again.</p>
<p><b>The left and right massage wheels have different heights (intensities)</b></p>	<p>It is not a fault but a normal phenomenon because the product is provided with a massage core allowing alternate beats of the massage wheels.</p>
<p><b>The product cannot run at all.</b></p> <ul style="list-style-type: none"> <li>● Upper body (the neck to the waist) massage</li> <li>● Lower leg/foot massage</li> </ul>	<ul style="list-style-type: none"> <li>● The power line is disconnected.</li> <li>● The power switch is not turned on.</li> <li>● No program is selected after  on the remote controller is pressed.</li> </ul>
<p><b>The product cannot cool down even if the heating function is disabled.</b></p>	<ul style="list-style-type: none"> <li>● Due to the heater structure, the product will still feel warm shortly after heating because of the residual heat.</li> <li>● If a single part is continually massaged even after the heating function is disabled, you will feel increasingly warmer.</li> </ul>
<p><b>The power supply cannot be connected even if  is pressed again after the massage</b></p>	<ul style="list-style-type: none"> <li>● The program will terminate about 5 seconds after the massage has ended. Press  at least 5 seconds after all the movements have stopped.</li> </ul>
<p><b>The product is damaged</b></p>	<p>To avoid accidents, contact an authorized service center.</p>
<p><b>The power line or the power plug has abnormal heating</b></p>	

## Troubleshooting

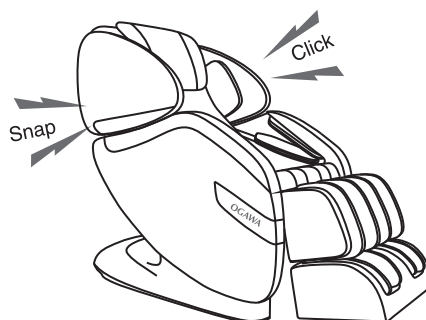
### The sounds and feelings you care about in use of the product

**You will hear or have the following sounds or feelings when using the product. It is not abnormal phenomena but results of the product structure.**

- Sound when the stretching massages are retracted
- Sound and feeling when the massage wheels rub patterns on the fabric
- Sound of movements such as kneading and beat
- Friction sound of the running massage wheels
- Sound of up-down movement
- Sound of the conveyor belt
- Motor sound
- Sound of the squeezing massage wheels when they begin to stretch
- Sound when a person is sitting on the seat
- Friction sound between the armrests and the back cushion when the backrest is tilting
- Friction sound between the massage wheels and the fabric
- Sound of the inflator pump during Air Bag massage
- Sound of air exhaust during Air Bag massage
- Running sound of the solenoid valve at bottom of the product during Air Bag massage.
- Swing of the footrest
- Sound when the shoulders are stretched or moved
- Running sound of the air bags
- Sliding sound of the foot massage section
- Friction sound between the back cushion and the back cover leather when the backrest is tilting

**If the sound is loud, it is also possible that the product has failed.**

- In this case, have the product inspected and repaired by an authorized service center.



#### **Warning**

- **Do not refit, disassemble or repair the product without permission.** Otherwise fires, abnormal movements or personal injuries may happen.

#### **Warning**

- **In the case of any abnormality or fault, stop the product immediately and pull out the power plug to avoid fuming, fires and electric shocks.**  
< Abnormality and fault examples >
  - The product fails to work after the power switch is turned to the ON position;
  - After the power line is moved, the product is discontinuously powered on;
  - In use, the product gives off a burning smell or an abnormal sound;
  - The product is deformed or abnormally heating→ In any of these abnormalities and faults, have the product inspected and repaired by an authorized service center immediately.

## Product Specifications

Power supply		AC220-240V~,50/60Hz
Power consumption		120W
Upper body massage	Range of massage (up-down direction)	Approx. 97cm
	Massage speed	Kneading:Approx.21 times/min-Approx.37 times/min
		Beat:Approx.422 times/min-Approx. 703 times/min
		Moving speed:Approx.43mm/s
Power consumption		Backrest: Approx. 124°~157° Footrest: Approx. 92.5°~ 115°
Automatic power-off		Approx. 15 minutes(automatic power-off)
Dimension	When it is not tilting (H x W x L)	Approx. 1400x765x1125mm
	When it is tilting (H x W x L)	Approx.1680x765x1125mm
Weight		Approx. 92 Kg
Dimensions of packing box (H x W x L)		1435x795x1180mm
Weight(including the packing box)		Approx.106 Kg
Operating Conditions		Ambient temperature:Approx.0°C~35°C Relative humidity:Approx.20%~80%
Storage Conditions		Ambient temperature:Approx.-5°C~35°C Relative humidity:Approx.20%~80%
Maximum body weight of user		Approx. 120Kg

For a user heavier than 100 kilograms, the product may have bigger noise and its fabric housing may be worn quicker.

## Contact Us



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All information is correct at the time of print

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## 安全說明

### 警告!

此按摩椅必須使用與插頭相配的插座。不正確的接地將會導致觸電危險的發生。

請不要擅自改裝插頭或插座，務必委託專業的技術人員進行檢查。

使用電器產品時，為減少觸電、灼傷、火災、或人員傷害的危險，應遵守基本安全預防措施，包括以下內容：

在使用前請閱讀所有的使用說明。

1. 務必使用與插頭相配的插座。
2. 一定要確保插頭完全插入插座內，以減少短路或火災危險。
3. 在使用後或清潔前，請務必及時拔掉插頭。
4. 請勿在高濕度的環境下使用本產品。
5. 請勿在室外或陽光直射的地方存放或使用本產品。
6. 如果在使用過程中突然停電，請立即將開關撥至「O」的位置，且拔掉插頭，以免來電時損壞本產品。
7. 當電源線潮濕或損壞時請勿使用按摩椅。
8. 請勿用濕手插入和拔掉插座，以免發生意外。
9. 當小孩、傷殘人士、行動不便者在按摩椅附近或使用按摩椅時，一定要有人在場看護。
10. 只能將本產品用於本說明書中闡述的用途。
11. 不要使用非 OGAWA 推薦的附件。
12. 在使用過程中請勿坐在按摩椅小腿上，以免導致意外。
13. 請勿試圖站在扶手或靠背上，以免按摩椅發生傾倒從而導致意外。
14. 按摩過程中請勿進入睡眠狀態。
15. 請經常保持按摩椅清潔，避免將其他物體插入按摩椅的縫隙中。
16. 請勿直接透過拉扯電源線來移動按摩椅。
17. 請確保當降低小腿或靠背時，其下方無其他物體，特別是小孩。
18. 請在每次使用前，檢查按摩椅靠背絨布等處是否有異常裂縫。如有異常，請勿使用並即時聯繫 OGAWA 售後服務中心。
19. 本產品僅為居家使用而設計。
20. 當您無法確定自己是否能使用按摩椅時，請先諮詢醫師。



## 安全說明

21. 為避免因使用此按摩椅而導致不適或傷害，以下人士在使用本產品前應諮詢醫師：
  - 患有惡性腫瘤者
  - 患有心臟病者
  - 孕婦、產婦或月經期者
  - 需要安靜休息者
  - 正在接受治療者
  - 有背部疾病者，脊椎異常或扭曲者
22. 如在使用過程中覺得疼痛，請立即停止使用；如果在使用過程中受到損傷，請立即就醫。
23. 本產品僅為家庭提供舒適的按摩享受，並非專業的按摩醫療機械，因此不能代替專業的治療。
24. 建議每天使用按摩椅的時間為 30 分鐘，按摩同一部位時間不宜超過15分鐘，否則過度按摩會導致適得其反的效果，而且長時間使用會導致按摩椅過熱並縮短產品使用壽命。
25. 請勿在噴氣體溶膠或輸氧的環境中使用本產品。
26. 12歲或以下兒童不適宜使用本產品。
27. 如果電源線損壞，必須使用 OGAWA 或合法代理商所提供的專用電源線。
28. 使用過程中若施加過大的外力，為安全起見，機芯會自動停止以保護。當出現該情況時，先切斷整機電源，10秒后再接通電源進行操作。特別是體重超過100KG的用戶，使用時要特別注意。
29. 該設備具有加熱表面，對熱不敏感的人一定要小心使用設備
30. 此設備可以讓年齡從8歲以上兒童，肢體，感官或心智能力有缺陷，或者缺乏經驗知識的人使用，如果他們被監督，或者有經過有關使用本產品安全的方式和理解其危害性的指導。

## 保修權限

1. 本保修權限不可轉讓。
2. 本保修服務僅對在 OGAWA 購買的產品有效。
3. 當要求保修服務時，請出示購買證明（正本收據）。
4. 所有保修項目，包括但不限於這些健身及適銷性的保修項目有效期限需視保修政策而定。
5. 因錯誤使用、處理不當以及未經授權私自改裝和維修產品而導致的損壞，不屬於保修範圍。
6. 此保修範圍不包括不屬於產品本身的附件。
7. 此保修範圍不適用於租憑、交易、商業、機構或其他非住宅用戶。
8. 此保修範圍內所涉及的維修服務需經過 OGAWA 授權，且必須由授權的技術人員維修。
9. 若需更換的維修附件缺貨，OGAWA 有權採用替代配件進行維修。

## 功能特點

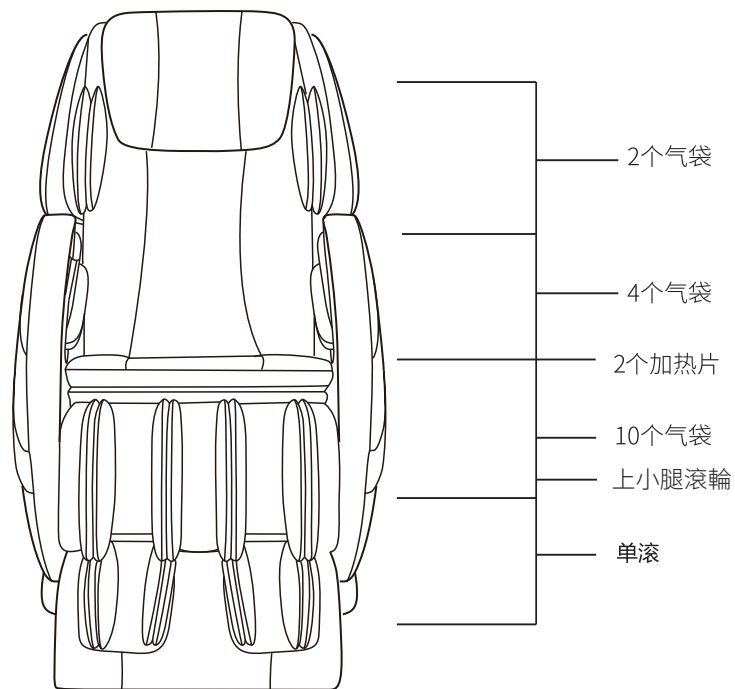
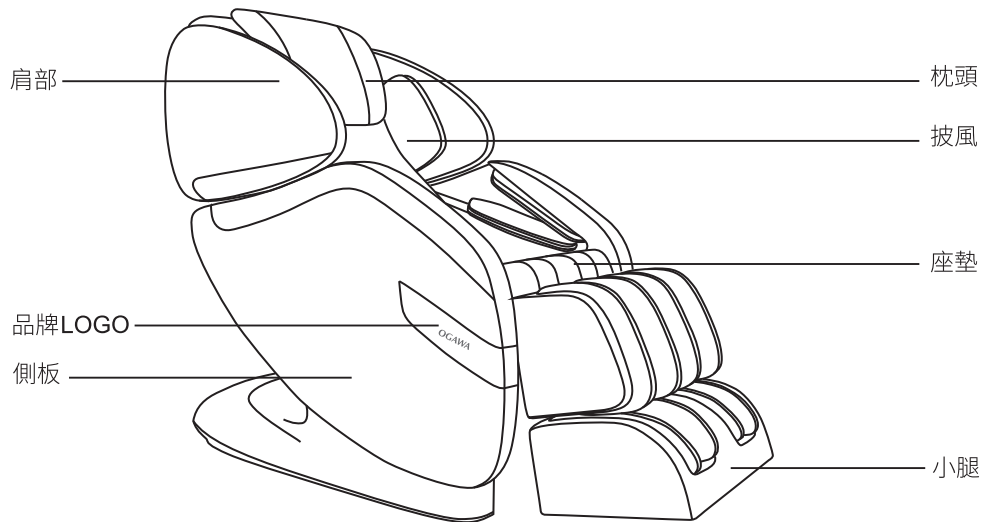
OGAWA按摩椅通過電腦智能化控制，配合揉捏、瑞典式、捶打、指壓、拍打、推拿，腳滾和氣壓功能等多種按摩手法及組合，針對各個穴位進行按摩，有效舒緩疲勞，促進新成代謝及加強血液循環。

具備各種全身自動/手動按摩功能以符合您的各種要求。

除了精確的穴位按摩外，可同步進行各種按摩功能以形成特制按摩程序。

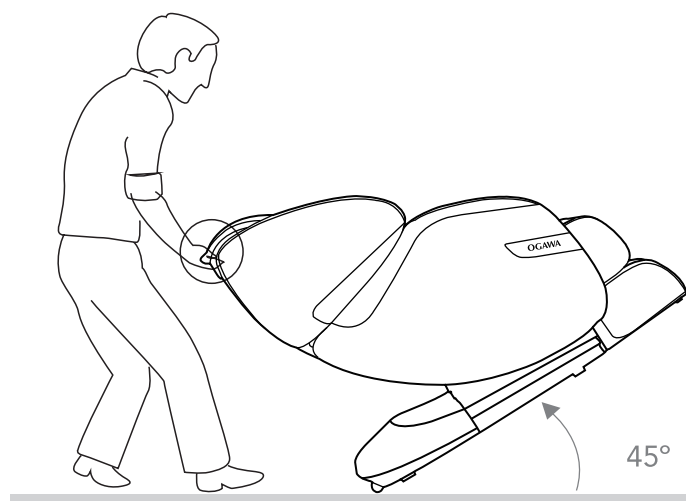
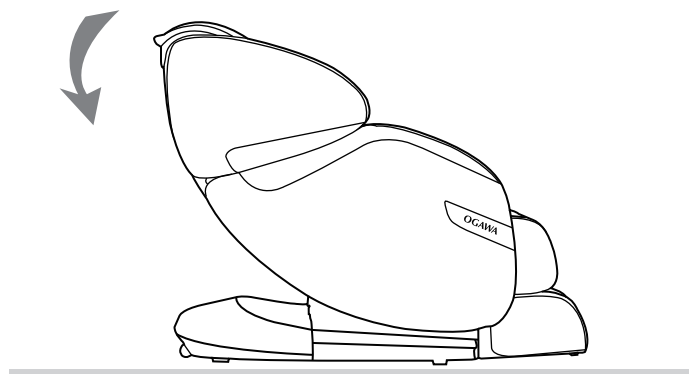
1. 根據人體工學設計，以提供更有效的按摩效果。
2. 定時功能將按照你的需求對按摩時間進行調整。
3. 液晶顯示使手控器更易于操作。
4. 具備過熱過流保護，更加安全。
5. 操作是由微型智能處理器控制，使性能始終如一，卓越有效。
6. 本產品配有加熱功能，對熱不敏感者慎用。

## 產品部件



## 產品移動說明

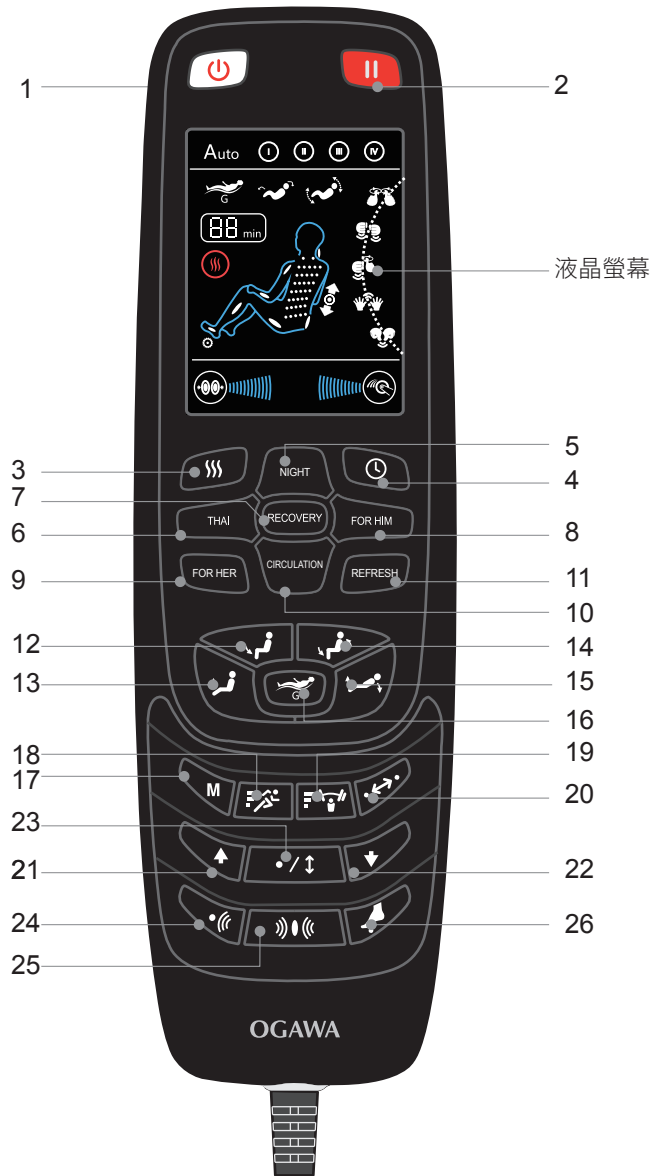
向下壓靠背，將靠背傾斜約45度以方便在室內自由移動按摩椅。



### 注意：

- i. 在移動按摩椅時一定要把腿墊完全收回，若不遵守，在移動過程中腿墊收到原始位置時，有可能導致受傷的情況。
- ii. 當有人坐在按摩椅上時，請不要移動椅子。
- iii. 移動按摩椅時可能會損傷地板，建議在本產品下鋪上墊子等。

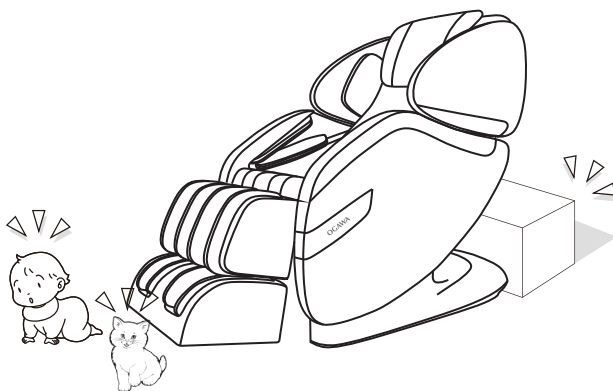
# 控制器



## 操作说明

接通电源,将按摩椅座架下方的电源开关按至“I”的位置,按摩椅处于复位状态,椅背升到最高,脚垫降到最低,按摩椅进入待机状态。

注意:使用前检查周围,确定本机周围没有人、宠物及其他物体,确保本机缝隙间没有异物。



## 按摩椅控制键

### 1、开/关

#### 整机按摩功能启停控制键

产品处于待机模式时按一下此键开机,手控器荧幕显示,此时按下任何按摩功能键开始接受按摩并启动定时功能。产品处于运行状态时按一下此键关机,按摩轮、靠背和小腿恢复到原有位置,同时开关键闪烁。

### 2、暂停

如需暂停按摩功能,请按暂停键,此时所有按摩功能都将停止,暂停控制键的灯将会闪烁,定时功能也一并暂停,再按此控制键以继续被暂停的按摩功能,定时功能也将恢复计时。

## 操作說明

### 3、腰部加熱

按一次腰部加熱鍵，開始進行腰部加熱，再按一次，關閉加熱。

### 4、時間選擇

按一次定時鍵開啓時間選擇功能，按順序切換“20分鐘〉25分鐘〉30分鐘〉5分鐘〉10分鐘〉15分鐘〉20分鐘”進行循環。

### 自動按摩功能

當7個自動按摩程序中任意一個啓動之後，將對肩部的高度進行自動檢測以達到最佳的按摩行程，同時也可根據需要者對按摩位置進行手動調整。

### 5、NIGHT

### 6、THAI

### 7、RECOVERY

### 8、FOR HIM

### 9、FOR HER

### 10、CIRCULATION

### 11、REFRESH

### 12/13、腿部下降/腿部上升

#### 小腿角度調節

此二功能可調節小腿的角度。按下升腿或降腿功能鍵以進行小腿角度調節。當小腿到達適當的角度時，鬆開腿部下降/腿部上升鍵即可定位。

## 操作說明

### 14/15、背部起坐/躺卧

#### 按摩角度调节

通过这两个控制键可以调节按摩椅靠背角度，按下背部起坐或躺卧，按摩椅靠背角度将进行调节，当调节至适当位置时，松开背部起坐或躺卧中的其中任一控制键即可定位。

### 16、零重力

按一次此键开启零重力状态，再按一次则关闭零重力功能。

### 17、手动程序

#### 揉捏、敲击、瑞典、拍打、指压手法选择

按一次此键启动全身背部揉捏按摩功能，每按一次此控制键将按顺序切换“揉捏 敲击 瑞典 拍打 指压 停止”循环的按摩手法。

### 18、速度调整

#### 背部按摩速度调节键 - -3档可调

在启动按摩轮按摩功能后，揉捏、手动敲击、揉敲、叩击、指压程序开启时，方可进行调节。

### 19、强度调整

#### 气压按摩强度调节键 - -5档可调

在启动气压按摩功能后，每按一次此键将对气压按摩强度进行由弱到强循环调节。

### 20、宽度调整

#### 背部按摩宽度调节键 - -3档可调

按摩功能宽度调节在启动手动敲击和拍打按摩后按此键可对按摩头进行宽度调整，共3档（宽、中、窄循环）。



## 操作說明

### 21/22、机芯上行/机芯下行

当手动或自动扫描到的行程无法满足个人要求时，可以在按摩椅发出提示音10秒内，持续按往上/下键，按摩滚轮将根据您的需求上行或下行，至适宜的位置释放此键，即可锁定上限的按摩行程，以达到微调的目的。

注意:在局部/定点按摩时,也可通过这两个按键来调节按摩位置。

### 23、局部/定点

按此按摩控制键启动区间调节功能，每按一次控制键将按顺序切换“定点 局部 全身”循环的按摩手法。

### 24、气压按摩1

按此按键用于启动自动充气功能，每按一次按顺序“全身 关闭”循环的按摩手法，自动充气同时伴随脚部滚轮。

### 25、气压按摩2

按此按键用于启动部位充气功能，每按一次按顺序“肩部 手部 腿部 脚部 关闭”循环的按摩手法。

### 26、脚底滚轮

按此按键用于启动脚底滚轮功能，每按一次按顺序“慢 快 关”循环的按摩手法。

### 蓝牙音乐功能

手机播放音乐：先打开手机的蓝牙功能，然后选按摩椅音箱蓝牙设备，(代码 OGAWA-OG5569A-XXXXX)。待手机自动匹配好按摩椅音箱，即可实现通过按摩椅音箱播放手机音乐功能。

### 操作完成

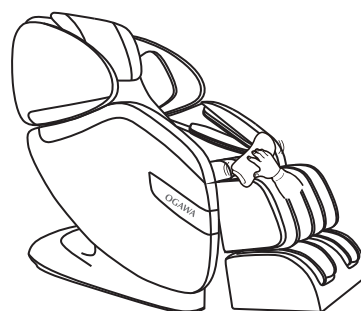
使用完毕之后，按下“开/关”键，此时按摩椅将停止操作，按摩滚轮将自动复位，与此同时开关键闪烁，按摩滚轮复位。同时，将控制器放回控制器袋里。最后，请按下按摩椅靠背下方的电源开关至“O”的位置，并且拔出电源线。

# 清洗及保養

## 清潔合成皮革

### 使用柔軟的干布擦拭皮革。

- 切勿使用諸如稀釋劑、汽油、酒精等化學品清潔本機。
- 使用市面銷售的皮革保養品（抹布）時，請遵照其使用說明。
- 如果合成皮革特別髒，則通過以下方式擦拭。
  - 1、將軟布浸入水中或含3%至5%中性洗滌劑的熱水中，然後徹底擰干。
  - 2、使用上述軟布擦拭皮革表面。
  - 3、使用浸過清水且已徹底擰干的布料擦掉清潔液。
  - 4、使用擰干的軟布擦拭。
  - 5、使其自然風干。
- 難以去除污漬時，請將市面上購買的三聚氰胺泡棉進入中性洗滌劑中，然後用它擦拭本機。
- 不要使用吹風機吹干表面。
- 由於布料的顏色會染到合成皮革的表面上，因此在使用牛仔布和彩色布料擦拭本機時務必小心。
- 不要使這些部件長時間與塑料接觸，因為這會導致褪色。
- 合成皮革有變色的可能，所以在使用染發劑時，請將接觸的部分用毛巾覆蓋。



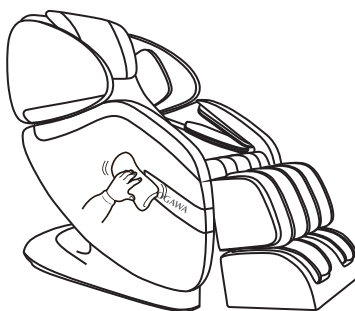
### 1 將軟布浸入水中或含有中性洗滌劑的熱水中，擰干后，擦拭本機塑料部。

- 切勿使用諸如稀釋劑、汽油、酒精等化學品清潔本機。

### 2 使用浸有清水且已徹底擰干的布料擦拭。

- 擦拭遙控器前請務必擰干布料。

### 3 使其自然風干。



## 疑問解答 (Q&A)

**Q** 因為生病而經常出入醫生的人可以使用本產品嗎？

**A** 經常出入醫院的人，請在醫生商量的前提下使用本產品。

按摩即所謂「觸壓刺激」，即通過對肌肉進行壓迫，緩解肌肉緊張，促進血液流動。根據不同的病因，按摩有可能造成病情惡化，因此請務必在和主治醫生商量之後使用本產品。

**Q** 身高多少的人適合使用本產品？

**A** 根據體型的不同多少會有所差異。請大致參考下文使用產品。

- 身高小於145cm的用戶，及身高超過185cm的用戶同時使用上半身按摩和小腿、腳部按摩時，可能出現足底與腳部按摩部接觸不充分，或膝蓋彎曲的情況。

**身高較高的用戶感覺膝蓋部位彎曲時**

請選擇下述方法<sup>A</sup>

- A** 放倒靠背，降低小腿、腳部按摩部位置。

**身高較矮的用戶難以向下觸到足底按摩部時**

請選擇下述方法<sup>A</sup>


- A** 抬起靠背，升高小腿、腳部按摩部位置。

**Q** 搬家時，有什麼需要特別注意的地方？

**A** 請注意一下事項。

- 為了方便搬運，請先將按摩椅靠背傾斜到最低位置。
- 搬運時，人不要坐在座椅上。

① 按下開機鍵，接通電源。

② 按下  使靠背呈完全傾斜狀態。

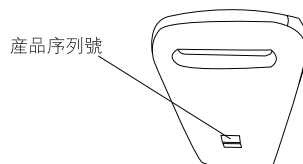
請長按這個按鈕，直到靠背和小腿停止移動。



- 在有原裝紙箱的情況下，請先確認電源線未被纏繞在本機上，將電源線纏好放在座面上；搬運的時候，請注意電源線沒有掉落且未與地面發生摩擦。
- 在沒有原裝紙箱的情況下，為了防止機體劃傷和搬運中的震動，請妥善使用其他包裝輔材包裹本品。

**Q** 請問在哪里可以看到產品序列號？

**A** 在按摩椅主體背面的座面下。



**Q** 有點在意按摩椅運作時發出的聲音……

**A** 按摩椅運作時產生的聲音，一般是由于機芯構造而發出來的。

**Q** 按摩中感覺左右兩邊按摩輪的按摩力度有差異，要緊嗎？

**A** 由于機芯構造，在按摩過程中，確有可能感覺左右按摩輪的力度有差異。

為了能夠模擬出最自然的按摩手法，本品機芯採用了允許左右按摩輪交替捶背的機芯構造。在按摩過程中，左右按摩輪接觸背部的具體位置可能稍有差異，從而導致了使用者產生左右兩側按摩力度有所不同的感覺。此時，本品本身並未發生故障。

**Q** 感到足底指壓過于用力……

**A** 使用氣囊按鈕將氣囊強度設置為「1」。另外，降低小腿、腳部按摩部，也可以減輕足底的指壓力度。

## 故障維修

發現故障后，首先檢查并嘗試一下方法。

如果在嘗試后，故障依然存在，請聯系銷售店。

問題	原因和處理方法
本使用本機過程中按摩輪停止 (按摩椅發出「嗶嗶」的聲音，遙控器上所有的顯示圖標和按鈕閃爍然后熄滅)	<b>在使用過程中，按摩輪遇到過大的外力時，處于安全考慮，按摩輪可能會停止移動。</b> 如果遙控器上的所有標記和按鈕開始閃爍，這種情況極為異常，請關閉電源開關，等待約10秒鐘，然後再次打開電源。 如果按摩輪再次停止，請調整自己的坐姿，不要使背部完全貼在靠背上。（應注意遵守相關注意事項，尤其在體重為100kg或以上的人使用時。）
不能傾斜 腿置臺不能升高降低 (發出「嗶嗶」的聲音，遙控器的運行指示燈熄滅并停止運行)	<b>如果本機遇到了障礙物或者在使用本機時用力過大，處于安全考慮，本機將停止工作。</b> 當所有顯示的內容及按鈕在閃爍時，且靠背或腿置臺已停止工作，關閉本機電源一次，約10秒鐘后再次打「開啓」電源，然後操作本機。
按摩輪沒有達到肩部或頸部的位置	如果頭部沒有接觸到靠枕，或背部沒有接觸到靠背，在體型檢測過程中肩部位置可能低于實際位置。坐在座椅的最深位置，將頭部靠在靠枕上，然後從頭開始重新操作。
左右按摩輪的蓋度（強度）不同	因為搭載了可進行按摩輪交互捶拍動作的按摩機芯，出現這種情況純屬自然，并非機體故障。
本機根本無法運行。 ● 上半身（頸部至腰部）按摩 ● 小腿和腳部按摩	<ul style="list-style-type: none"><li>● 電源線連接已斷開。</li><li>● 沒有打開本機電源開關。</li><li>● 按下遙控器上的  按鈕后，沒有選擇任何程序。</li></ul>
即使關閉溫熱功能，溫度也降不下來	<ul style="list-style-type: none"><li>● 由于加熱器的結構，加熱后片刻依然會因為余熱而感到溫暖。</li><li>● 關閉溫感功能，持續按摩同一部位，也會使體感溫度上升。</li></ul>
按摩結束後，即使重新按下  按鈕，也無法接通電源	<ul style="list-style-type: none"><li>● 按摩結束後大約需要5秒鐘程序才終止。當所有運作均已停止后至少等待5秒鐘，然後再按  。</li></ul>
本機已受損	為防止事故發生，請務必與授權服務中心聯系。
電源線或電源插頭異常發熱	

## 故障維修

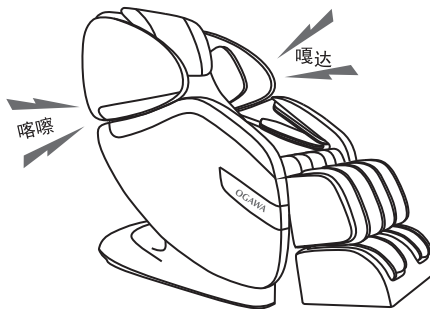
### 關於運行過程中本機發出的聲音和令人在意的感覺

在使用中會發生下述動作音、感覺，不過這是因按摩椅的結構而發生，并非異常。

- 按摩輪由「伸出」改為「收回」時的聲音
- 動作時按摩輪擦過面料上的皺紋時發出的聲音和感覺
- 揉按、捶拍動作等的動作音
- 按摩輪動作時的摩擦聲
- 上下運動時的動作音
- 傳送帶的轉動音
- 電機音
- 按摩輪從「擠壓」改為「拉伸」時的聲音
- 落座時的聲音
- 靠背傾斜時扶手與靠墊的摩擦聲
- 按摩輪與布料的摩擦聲
- 氣囊按摩運作時的充氣泵工作音
- 氣囊按摩運作時的排氣音
- 氣囊按摩運作時座椅下電磁閥發出的工作音
- 腿置臺的晃動
- 肩部伸展、動作時的聲音
- 氣囊的動作音
- 腳部按摩的滑動音
- 靠背傾斜時，靠墊與后蓋上皮革摩擦時發出的聲音

當聲音變大時，也有可能發生了故障。

- 此時，請委托授權服務中心進行檢查和修理。



### 警告

- 請勿擅自改造本機。請勿自行分解或修理本機。否則可能導致起火、異常動作、人身傷害。

### 警告

- 發生異常、故障時，立即停止使用，拔掉電源插頭。（否則可能冒煙、起火、觸電）  
<異常、故障事例>
  - 接通電源開關后可能不動作
  - 移動電源線，有時通電有時不通電
  - 運行中發出焦臭味、異常聲響
  - 按摩椅變形或者異常發熱→請立即委托授權服務中心檢查和修理。

## 產品規格

電 源		AC220-240V~，50/60Hz
消 耗 電 力		120W
上半身 按摩	可按摩範圍(上下方向)	約97cm
	按摩速度	揉捏約21次/分鐘~37次/分鐘
		敲擊約422次/分鐘-703次/分鐘
	移動速度約43mm/秒	
傾 斜 角 度		靠背:約124°~157° 小腿:約92.5°~115°
自 動 關 閉		約15分鐘(自動斷電)
尺 寸	未傾斜時 (高 x 寬 x 長)	約 1400x765x1125mm
	傾斜時 (高 x 寬 x 長)	約 1680x765x1125mm
重 量		約92 Kg
包裝箱尺寸 (長 x 寬 x 高)		1435x795x1180mm
重量(含包裝箱)		約106 Kg
使用環境		環境溫度:0°C~35°C 相對濕度:20%~80%
儲存環境		環境溫度:-5°C~35°C 相對濕度:20%~80%
用戶最大體重		約120Kg

對於體重100kg或以上的人士，產品運作時可能產生更大的噪音而且面料外罩可能磨損得更快。

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